



03V-094

RECEIVED

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SALES DEPARTMENT
1000 W. 10TH ST.
TULSA, OK 74106

December 1, 2004

Dear Southern Comfort Vehicle owner:

This is a follow up to an earlier communication regarding the following recall notice. Our records indicate that your vehicle has not yet been repaired. You are urged to present your vehicle as prescribed below for repair as soon as possible.

RECALL NOTICE

This recall notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act

REASON FOR THIS RECALL

Southern Comfort Conversions, Inc., has decided that a defect which relates to motor vehicle safety exists in certain vans, trucks, minivans and SUVs equipped with Southern Comfort manufactured running boards containing certain courtesy lights manufactured by American Technology Components, Inc. These units contain a courtesy light or lights that might overheat when the wire harness is exposed to excessive moisture and road salt. There is the possibility of overheating due to excessive current. This overheating condition can cause the running board to melt or cause a fire.

WHAT WE WILL DO

Southern Comfort will replace the defective part in your vehicle either at the Southern Comfort plant, or it will be replaced by one of the dealerships that sell Southern Comfort vans. In either case the repair service will be done without charge to you.

WHAT YOU SHOULD DO

Please contact your Southern Comfort Conversions dealer as soon as possible to arrange a service date so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and parts are available. The labor time necessary to perform this service correction is approximately 5 minutes per light or a maximum of 20 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

If you take your vehicle to the Southern Comfort Dealer on the agreed service date, and they do not remedy this condition at that time or within three days, we recommend you contact Southern Comfort Customer Service by calling 1-800-745-6096. We will arrange for prompt attention to your vehicle.

After contacting your dealer and the Southern Comfort Customer Service Department, if you are still not able to have the defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW Washington DC, 20590, or call 1-888-327-4236.

If you have sold or traded your vehicle, please call Southern Comfort Conversions at 1-800-745-6096 and provide us with any information you might have which will aid us in locating this vehicle.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Thank you for your prompt attention to this important matter.

Chuck Golson
Director of Engineering, Southern Comfort Conversions, Inc.