

# Vehicle Safety Recall Quarterly Report Information<sup>4</sup>

Required per 49 CFR Part 573.6

Report Date: January 30, 2004

Calendar Quarter: 4th. quarter 2003

Safety Recall Quarterly Report from 9/21/03 through 12/31/03

Manufacturer: Volvo Cars North America, LLC

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Recall Subject: ISOFIX Guide and Supplement

1. NHTSA Safety Recall Campaign Number: 03V-284

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: 124

2. (a) The date notification to purchasers began: 12/18/03

(b) The date notification of purchasers was completed: 1/18/04

3. The Total Number of Vehicles Involved: 220,000

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: 95,000\*

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

Total Number Exported: 0

Total Number Stolen: 0

Total Number Scrapped: 0

Total Number Unable to Notify: N/A

Total Number Otherwise Unreachable: 0

Describe Other: \_\_\_\_\_

\* The number in 4(a) is an estimate because this was done as a customer mailing. This number will be refined upon the return of any letters/labels to Volvo during the first quarter of 2004.

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\*Any Questions please contact Mrs. Kelly Schuler or Mr. Jon White at (202) 366-5226 or by FAX at (202) 366-7882.