

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7
Quarter Ending March 31, 2004

SAFETY RECALL NO.		QUARTERS REPORTED			OWNER NOTIFICATION		NOTES	VEHICLES INVOLVED	PROCEDURES COMPLETED IN		UNREACHABLES BY			
NHTSA	FORD	Q1	Q2	Q3	ISSUE	RESOLVED			INSPECTION	REPAIRS	UNREACHABLE	STOPPED	SCRAPPED	OTHER
03V-472	03S08	1	1Q-04	2Q-05	1/7/2004	1/7/2004		3,940	n/a	828	313	0	23	0
03V-507	03S10	1	1Q-04	2Q-05	2/2/2004	2/4/2004		135,424	n/a	38,485	0	0	179	0
04V-105	04S11	1	1Q-04	2Q-05	3/10/2004	3/12/2004		400,582	n/a	127,584	0	15	22	0
03V-348	03S07	2	4Q-03	1Q-05	8/30/2003	9/30/2003		300	n/a	281	1	0	0	0
03V-457	03S09	2	4Q-03	1Q-05	11/11/2003	11/11/2003		23,894	10,842	4,724	239	0	33	0
03V-459	03C08	2	4Q-03	1Q-05	11/21/2003	11/25/2003		281,741	n/a	121,879	3,485	0	33	0
03V-280	03S03	3	3Q-03	4Q-04	8/28/2003	8/29/2003		453,351	81,225	168,931	16,328	0	17	0
03V-281	03S04	3	3Q-03	4Q-04	8/28/2003	8/15/2003		1,564,180	n/a	713,446	52,121	0	91	0
03V-279	03S05	3	3Q-03	4Q-04	8/8/2003	8/8/2003		29,827	1,725	16,307	501	0	15	0
03V-282	03S06	3	3Q-03	4Q-04	8/4/2003	10/17/2003	e/	73	57	12	0	0	0	0
03V-319	03C04	3	3Q-03	4Q-04	8/8/2003	8/9/2003		97	18	54	3	0	0	0
03V-283	03L13	3	3Q-03	4Q-04	8/8/2003	8/8/2003	d/	999	n/a	999	0	0	0	0
03V-138	03S01	4	2Q-03	3Q-04	4/14/2003	4/14/2003		1,633	1,205	167	19	0	1	0
03V-165	03S02	4	2Q-03	3Q-04	5/30/2003	5/30/2003		174,842	70,689	3,574	3,422	0	181	0
02V-288	02S41	5	1Q-03	2Q-04	2/10/2003	2/17/2003		292,761	n/a	226,804	368	0	70	0
02V-289	02S42	5	1Q-03	2Q-04	2/10/2003	2/17/2003		449,559	n/a	340,154	678	0	85	0
02V-323	02S44	5	1Q-03	2Q-04	2/11/2003	2/17/2003		395,878	n/a	175,318	2,339	0	43	0
03V-087	03C03	5	1Q-03	3Q-04	3/31/2003	3/31/2003		67,950	n/a	47,076	3,528	0	25	0
03V-144	03G01	5	1Q-03	3Q-04	3/31/2003	3/31/2003		43,459	n/a	15,274	1,846	0	5	0
02V-285	02S40	6	4Q-02	1Q-04	10/28/2002	11/6/2002		374,841	197,637	102,470	1,277	0	102	0
00V-888	88S33	*	4Q-88	3Q-04	12/22/1988	3/17/2003	e/	83,052	n/a	58,927	839	0	4	1
01V-017	01B85	*	4Q-01	2Q-04	12/10/2001	2/17/2003	y/	465,668	n/a	359,128	18,140	0	99	0

Quarterly Safety Recall Completion Report Notes

- a/ "Procedures Completed" reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ "Unreachables" reflects the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- c/ **03V-282 / 03508**
There are a total of 73 vehicles currently in the U.S. affected by this safety recall. The initial U.S. population included 37 vehicles. An additional 12 vehicles were modified to school buses in Canada and subsequently shipped to U.S. customers and dealers. Letters were mailed to these 49 owners on September 4, 2003. An additional 9 vehicles were added to this recall in the U.S., and an additional vehicle was modified in Canada and shipped to a U.S. customer/dealer. Owners of any of these 10 vehicles not having the recall performed were mailed letters on October 17, 2003. An additional 14 vehicles were modified to school buses in Canada and subsequently shipped to U.S. customers and dealers. These additional customers, along with those receiving owner letters and not having their vehicles repaired, are being contacted directly by Ford Motor Company for inspection/repair.
- d/ **03V-283 / 03113**
Letters were mailed to 999 owners on August 8, 2003. This program is considered 100% complete and will not be reported on the next quarterly report.
- e/ **99V-309 / 99533**
Letters were mailed to 70,116 owners on December 22, 1999. On February 26, 2003, an additional 12,936 vehicles were added to this recall. These additional owner letters were mailed on March 17, 2003.
- f/ **011-017 / 01885**
Letters were mailed to 238,655 owners on December 10 and December 11, 2001. On January 10, 2003, an additional 227,303 vehicles were added to this recall. These additional owner letters were mailed February 10 through February 17, 2003.