

FORD QUARTERLY SAFETY COMPLETION REPORT – 49 CFR Part 573.7
Quarter Ending June 30, 2004

SAFETY RECALL NO.		QUARTERS REPORTED			OWNER NOTIFICATION		NOTES	VEHICLES INVOLVED	PROCEDURES COMPLETED		UNREACHABLES BY			
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED			INSPECTED	REPAIRED	UNDELIVERED	STOLEN	SCRAPPED	OTHER
04V-106	04S12	1	2Q-04	3Q-05	4/5/2004	8/18/2004		947,844	n/a	447,416	20,185	35	219	0
04V-165	04S13	1	2Q-04	3Q-05	4/21/2004	4/23/2004		324,148	n/a	188,892	9,119	6	99	0
04V-200	04S14	1	2Q-04	3Q-05	4/30/2004	4/30/2004		371	n/a	153	9	0	1	0
04V-229	04C07	1	2Q-04	3Q-05	5/21/2004	5/21/2004		6,502	2,491	133	37	0	0	0
03V-472	03S06	2	1Q-04	2Q-05	1/7/2004	1/7/2004		3,940	n/a	1,485	314	0	24	0
03V-507	03S10	2	1Q-04	2Q-05	2/2/2004	2/4/2004		135,424	n/a	77,657	0	1	180	0
04V-105	04S11	2	1Q-04	2Q-05	3/10/2004	3/12/2004		400,582	n/a	258,937	27,982	23	27	0
03V-349	03S07	3	4Q-03	1Q-05	9/30/2003	9/30/2003		300	n/a	281	1	0	0	0
03V-457	03S09	3	4Q-03	1Q-05	11/11/2003	11/11/2003		23,894	12,183	5,281	344	0	37	0
03V-459	03C05	3	4Q-03	1Q-05	11/21/2003	11/25/2003		281,741	n/a	145,002	6,362	1	38	0
03V-280	03S03	4	3Q-03	4Q-04	8/29/2003	8/29/2003		453,351	98,061	182,858	40,217	25	18	0
03V-281	03S04	4	3Q-03	4Q-04	8/29/2003	9/15/2003		1,564,160	n/a	775,881	131,632	83	95	0
03V-279	03S05	4	3Q-03	4Q-04	8/8/2003	8/8/2003		29,927	1,725	20,213	1,025	0	15	0
03V-282	03S06	4	3Q-03	4Q-04	9/4/2003	10/17/2003	cf	73	53	17	3	0	0	0
03V-319	03C04	4	3Q-03	4Q-04	8/9/2003	8/9/2003		97	20	58	4	0	0	0
03V-198	03S01	5	2Q-03	3Q-04	4/14/2003	4/14/2003		1,633	1,358	187	57	0	1	0
03V-196	03S02	5	2Q-03	3Q-04	5/30/2003	5/30/2003		174,642	62,383	3,647	12,033	40	181	0
02V-268	02S41	6	1Q-03	2Q-04	2/10/2003	2/17/2003		292,761	n/a	234,594	346	0	72	0
02V-269	02S42	6	1Q-03	2Q-04	2/10/2003	2/17/2003		449,859	n/a	352,286	825	0	86	0
02V-323	02S44	6	1Q-03	2Q-04	2/11/2003	2/17/2003		395,678	n/a	179,428	36,810	0	43	0
03V-087	03C08	6	1Q-03	3Q-04	3/31/2003	3/31/2003		67,950	n/a	52,232	10,913	11	25	0
03V-144	03G01	8	1Q-03	3Q-04	3/31/2003	3/31/2003		43,459	n/a	15,668	2,124	1	5	0
99V-309	99S33	*	4Q-99	3Q-04	12/22/1999	3/17/2003	cf	63,052	n/a	56,196	3,304	14	4	1

Quarterly Safety Recall Completion Report Notes

- a/ "Procedures Completed" reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ "Unreachables" reflects the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- c/ **03V-282 / 03S06**
There are a total of 73 vehicles currently in the U.S. affected by this safety recall. The initial U.S. population included 37 vehicles. An additional 12 vehicles were modified to school buses in Canada and subsequently shipped to U.S. customers and dealers. Letters were mailed to these 49 owners on September 4, 2003. An additional 9 vehicles were added to this recall in the U.S., and an additional vehicle was modified in Canada and shipped to a U.S. customer/dealer. Owners of any of these 10 vehicles not having the recall performed were mailed letters on October 17, 2003. An additional 14 vehicles were modified to school buses in Canada and subsequently shipped to U.S. customers and dealers. These additional customers, along with those receiving owner letters and not having their vehicles repaired, are being contacted directly by Ford Motor Company for inspection/repair. The decrease in the "Inspected" counts and increase in the "Repaired" counts was due to affected vehicles that were initially inspected and later repaired.
- d/ **99V-309 / 99S33**
Letters were mailed to 70,118 owners on December 22, 1999. On February 26, 2003, an additional 12,936 vehicles were added to this recall. These additional owner letters were mailed on March 17, 2003.