

FORD QUARTERLY SAFETY COMPLETION REPORT – 49 CFR Part 573.7
Quarter Ending December 31, 2003

SAFETY RECALL NO.		QUARTER REPORTED			SAFETY COMPLETION NOTIFICATION		TOTAL VEHICLES	SAFETY COMPLETION		DISPOSITION			
INITIAL	DATE	TRUCK	TRUCK	TRUCK	DATE	DATE		COMPLETED	COMPLETED	RECALLED	RECALLED	RECALLED	OTHER
03V-348	03807	1	4Q-03	1Q-05	9/30/2003	9/30/2003	300	n/a	281	7	0	0	0
03V-457	03809	1	4Q-03	1Q-06	11/11/2003	11/11/2003	23,894	10,603	3,008	237	0	21	0
03V-458	03C05	1	4Q-03	1Q-06	11/21/2003	11/26/2003	281,741	n/a	78,387	5,890	0	20	0
03V-280	03803	2	3Q-03	4Q-04	8/28/2003	8/28/2003	483,381	90,487	136,014	18,775	0	281	0
03V-281	03804	2	3Q-03	4Q-04	8/28/2003	9/15/2003	1,584,180	n/a	811,178	81,968	0	958	0
03V-278	03805	2	3Q-03	4Q-04	8/8/2003	8/8/2003	29,927	1,833	18,700	488	0	14	0
03V-282	03806	2	3Q-03	4Q-04	9/4/2003	10/17/2003	73	87	8	0	0	0	0
03V-319	03C04	2	3Q-03	4Q-04	8/8/2003	8/9/2003	97	17	40	3	0	0	0
03V-283	03L13	2	3Q-03	4Q-04	8/8/2003	8/8/2003	968	n/a	128	31	0	0	0
03V-136	03801	3	2Q-03	3Q-04	4/14/2003	4/14/2003	1,833	1,180	83	18	0	0	0
03V-188	03802	3	2Q-03	3Q-04	5/30/2003	5/30/2003	174,842	70,214	989	3,449	0	702	0
02V-286	02841	4	1Q-03	2Q-04	2/10/2003	2/17/2003	292,781	n/a	211,138	373	0	208	0
02V-289	02842	4	1Q-03	2Q-04	2/10/2003	2/17/2003	448,689	n/a	314,579	823	0	277	0
02V-323	02844	4	1Q-03	2Q-04	2/11/2003	2/17/2003	395,878	n/a	184,784	2,514	0	187	0
03V-087	03C03	4	1Q-03	3Q-04	3/31/2003	3/31/2003	67,980	n/a	45,485	3,514	0	18	0
03V-144	03801	4	1Q-03	3Q-04	3/31/2003	3/31/2003	43,488	n/a	14,771	1,880	0	5	0
02V-288	02840	5	4Q-02	1Q-04	10/28/2002	11/5/2002	374,841	188,518	98,308	1,298	0	241	0
02V-248	02838	6	3Q-02	4Q-03	9/13/2002	9/13/2002	574	n/a	437	2	0	2	0
02V-168	02836	7	2Q-02	4Q-03	6/21/2002	6/21/2002	16,275	n/a	11,882	18	0	28	0
99V-308	99S33	*	4Q-98	3Q-04	12/22/1999	3/17/2003	83,852	n/a	58,742	1,088	0	132	1
01I-017	01B85	*	4Q-01	2Q-04	12/10/2001	2/17/2003	465,958	n/a	359,128	18,131	0	291	0

Quarterly Safety Recall Completion Report Notes

- a/ "Procedures Completed" reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ "Unreachables" reflects the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- c/ 03V-222 / 03988
There are a total of 73 vehicles currently in the U.S. affected by this safety recall. The initial U.S. population included 37 vehicles. An additional 12 vehicles were modified to school buses in Canada and subsequently shipped to U.S. customers and dealers. Letters were mailed to these 49 owners on September 4, 2003. An additional 9 vehicles were added to this recall in the U.S., and an additional vehicle was modified in Canada and shipped to a U.S. customer/dealer. Owners of any of these 10 vehicles not having the recall performed were mailed letters on October 17, 2003. An additional 14 vehicles were modified to school buses in Canada and subsequently shipped to U.S. customers and dealers. These additional customers, along with those receiving owner letters and not having their vehicles repaired, are being contacted directly by Ford Motor Company for inspection/repair.
- d/ 99V-308 / 99533
Letters were mailed to 70,116 owners on December 22, 1998. On February 26, 2003, an additional 12,938 vehicles were added to this recall. These additional owner letters were mailed on March 17, 2003.
- e/ 01V-017 / 01988
Letters were mailed to 238,855 owners on December 10 and December 11, 2001. On January 10, 2003, an additional 227,303 vehicles were added to this recall. These additional owner letters were mailed February 10 through February 17, 2003.