

DAIMLERCHRYSLER

SAFETY RECALL – CERTIFICATION LABEL INFORMATION

Dear DaimlerChrysler Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that some **2000 model year Dodge Caravan/Grand Caravan models and 2001-2002 model year Dodge Dakota models** fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 120 – Tire Selection and Rims for Motor Vehicles other than Passenger Cars.

The problem is...

The vehicle certification label on your vehicle (identified on the enclosed form) contains incorrect tire size/Gross Axle Weight Rating (GAWR) information. Improperly loading your vehicle can cause tire failure and result in a crash without warning.

What you must do to ensure your vehicle complies...

- **We ask that you apply the enclosed label overlay so that it covers the original incorrect information as described on the reverse side of this letter.**
- **If preferred, you may contact your dealer to schedule a service appointment for installation of the label overlay. The service will be provided free of charge and should only take a few minutes to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed. Bring the enclosed label overlay and form with you to your dealer. It identifies the required service to the dealer.**

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

If your dealer fails or is unable to remedy this noncompliance without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

(over)

***Buckle up
for Safety***

Customer Services Field Operations
DaimlerChrysler Corporation
C41

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

