

DAIMLERCHRYSLER

SAFETY RECALL TO REPLACE YOUR VEHICLE'S TIRES

Dear Ram Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that some 2000 and 2001 model year Dodge Ram 1500 4WD pickup trucks fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 120 – Tire Selection and Rims for Motor Vehicles Other Than Passenger Cars.

The problem is...

Incorrect size tires were installed on your Ram Truck (identified on the enclosed form). These tires have a maximum weight rating that is lower than the ratings specified on the vehicle certification label. Loading your vehicle to the ratings on the certification label can cause tire failure and result in a crash without warning.

What DaimlerChrysler and your dealer will do...

DaimlerChrysler will repair your truck free of charge (parts and labor). To do this, your dealer will replace all of the tires on your vehicle, including the full size spare tire. The work will take about 1½ hours to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed. DaimlerChrysler will replace and balance all affected tires only one time.

What you must do to ensure your safety...

- Simply contact your dealer right away to schedule a service appointment. Ask the dealer to order five tires for your vehicle before your appointment.
- Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

***Buckle up
for Safety***

Customer Services Field Operations
DaimlerChrysler Corporation
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