

August 2003

Safety Recall: CR-V A/T Shift Cable

Dear CR-V Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd., has decided that a defect relating to motor vehicle safety exists in certain 2002-2003 model year CR-Vs equipped with an automatic transmission.

Corrosion of the shift cable linkage may prevent the transmission from shifting to Park. If this condition occurs, the shift lever position will indicate Park, but the transmission will not actually be in Park. If the vehicle operator fails to engage the parking brake, the vehicle could roll and a crash could occur.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will inspect the shift cable linkage. If corrosion causes binding, the shift cable will be replaced. The dealer will also apply some upgrades to the shift cable linkage area that will prevent water intrusion and corrosion. The inspection and repairs will be done *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (90 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Safety Hotline at (888) 327-4238.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2002 or 2003 CR-V involved in this recall. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with contacting a Honda dealer, please call Honda Automobile Customer Service at (800) 998-1009 and select menu option #2.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Honda Automobile Division