

August, 2003

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2003 model year Buick Rendezvous; 2003 model year Cadillac CTS; 2001 model year Chevrolet Venture; 2002 model year Chevrolet TrailBlazer; 2003 model year Chevrolet Express, Monte Carlo, TrailBlazer, TrailBlazer EXT, Venture; 2002 model year GMC Envoy; 2003 model year GMC Envoy, Envoy XL, Savana; 2001 model year Oldsmobile Alero; 2002 model year Oldsmobile Bravada; 2003 model year Oldsmobile Bravada; 2001 model year Pontiac Aztek, Grand Am, Montana; 2002 model year Pontiac Aztek; and 2003 model year Pontiac Aztek, Montana vehicles fail to conform to either (1) Federal Motor Vehicle Safety Standard 225, "Child Restraint Anchorage System", because the Owner's Manual does not explain the meaning of the location symbols for the Lower Universal Anchorage System, or (2) Canadian Motor Vehicle Safety Standard 210.2, "Lower Universal Anchorage Systems for Restraint Systems and Booster Cushions", because the Owner's Manual does not include the location symbols for the Lower Universal Anchorage System and an explanation of the meaning of the symbols.

To correct this, a supplement for your Owner's Manual is on the reverse side of this letter. It describes and shows the symbols for the child restraint anchors that are located in your vehicle and on the child restraint or booster cushion. Please place this supplement in your Owner's Manual.

If you have any questions or concerns, please contact your GM dealer or the appropriate Customer Assistance Center at the listed number below:

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Cadillac	1-866-982-2339	1-800-833-2622
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Pontiac	1-800-620-7668	1-800-833-7668

Division	Number	Text Telephones (TTY)
Oldsmobile	1-800-630-6537	1-800-833-6537
Puerto Rico (English)	1-800-496-9992	
Puerto Rico (Español)	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

## Owner's Manual Supplement

*This information is in addition to the information contained in your owner's manual under "Lower Anchorages and Top Tethers for Children (LATCH System)."*



A



B

To assist you in locating the lower anchors for this child restraint system, each seating position with the LATCH system has either label A or B on the seatback.

These labels are located at each lower anchor position, near the base of the seat.

Child restraints and booster cushions that can be used with the LATCH system are identified with label A.

Part No. 15125001

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## Supplément au guide du propriétaire

*Cette information est une addition à l'information contenue dans votre guide du propriétaire sous « Système LATCH. »*



A



B

Pour vous aider à localiser les ancrages inférieurs pour ce système de retenue pour enfant, une étiquette A ou B se trouve sur le dossier de chaque place assise disposant du système LATCH.

Ces étiquettes sont situées sur chaque emplacement d'ancrage inférieur, près de la base du siège.

Les systèmes de retenue et réhausseurs de siège de sécurité pour enfant, pouvant être utilisés avec le système LATCH, sont identifiés par l'étiquette A.

Numéro de pièce 15125001

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