

October, 2003

Dear Pontiac Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reason For This Recall: General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2002 and 2003 model year Pontiac Bonneville SSEi vehicles. The fuel tank pressure sensors in these vehicles are unusually susceptible to malfunctions. If the sensor malfunctions, excessive vacuum can be applied to the fuel tank during self-diagnostic testing. Fuel system components can be damaged and fuel can leak from the vehicle when it is refueled. Possible symptoms of this condition are fuel odor, illumination of the Service Engine Soon light, increased noise from the fuel tank area, inaccurate fuel gauge readings, and poor driveability. If there is an ignition source present, a fire could occur.

What Will Be Done: Your Pontiac dealer will replace the fuel tank pressure sensor, and if required, the fuel tank assembly and evaporative emission canister. This service will be performed for you at no charge.

How Long Will The Repair Take? This inspection and replacement of the fuel tank pressure sensor will take approximately 30 minutes. If the fuel tank assembly and evaporative emission canister requires replacement, an additional 2 hours will be needed. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

Contacting Your Dealer: Please contact your Pontiac dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your Pontiac dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the Pontiac Customer Assistance Center at 1-800-620-7668. The deaf, hearing impaired, or speech impaired should call 1-800-833-7668 (utilizes Text Telephones, TTY).

If, after contacting the Pontiac Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Card: The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Pontiac-GMC Division
General Motors Corporation

Enclosure