

3 Boxster/S
3715 A305

Campaign Information

Customer Notification Card

Customer Campaign Notice

Dear Porsche Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Porsche AG, the manufacturer, has decided that a defect relating to motor vehicle safety exists in certain model year 1998 through 2003 Boxster and Boxster S vehicles.

Our records indicate that you are the Owner of a Porsche Boxster or Boxster S Tiptronic vehicle involved in this recall campaign. Your vehicle may have been produced with an incorrectly adjusted key-lock-cable down to the shift selector. If the key-lock-cable is not adjusted correctly, it is possible that the ignition key will snag upon being removed from the ignition lock or the selector lever can be shifted from position "P" with the ignition key removed and the locking button operated.

If the selector lever is then shifted from position P to position R, N or D with the vehicle parked, and if the parking brake is not on, the vehicle will not be secured from inadvertently rolling away, increasing the risk of a crash without warning.

In order to avoid a dangerous situation, the key-lock-cable function must be checked and, regardless of the results of this check, the key-lock-cable must also be adjusted.

Please note Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

You should arrange for an appointment with your Porsche dealer as soon as possible to have the required repair performed. The necessary tools to perform this recall will be available at the Porsche dealer of your choice. Parts should not be required for this check. The estimated time to perform this recall campaign is approximately one hour. Please allow yourself and your Porsche dealer additional time to complete the repairs.

If your Porsche dealer is unable to perform this repair within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc.
980 Hammond Drive, Suite 1000
Atlanta, Georgia 30328

Attention: Customer Commitment
Telephone: 1- (800) - Porsche (1 800 767-7243)

We sincerely regret any inconvenience this Customer Campaign may cause, and hope you understand our interest in performing this work promptly so that you can be satisfied with your Porsche automobile. There are no costs to you and the repair is free-of-charge. Please accept our apologies for this unplanned service visit.

Sincerely,

Porsche Cars North America, Inc.

If you no longer own this automobile or your address is different from that shown below, please complete this postage pre-paid card, detach and return. Thank you for your assistance.

My correct address is: or I sold this vehicle to:

Last Name										First Name										Initial	
Number										Street											
City										State					Zip Code						

Vehicle totaled/scrapped: }
 Vehicle reported stolen: }
 Vehicle has been exported: }

Month Day Year

Please print and give complete information.

Recall
A305

Vehicle Identification Number

Thank you for your reply.

The Tiptronic keylock cable function will be checked and adjusted if necessary.

Please tear along this perforation line.

PORSCHE

Campaign Information

Boxster/S
A305 3715

3

Following completion of the recall, please enter this information into the Maintenance Booklet (see sample below).

<input checked="" type="checkbox"/> Yearly Maintenance <input checked="" type="checkbox"/> Minor Maintenance <input checked="" type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date <u>7/08/2003</u> A305 Miles <u>7200</u> (dealer stamp)	<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)	<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)
<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)	<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)	<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)

Fill in date and mileage. Only check off type of service performed.

Sincerely,

Rolf Seiferheld

Rolf Seiferheld
Manager, Technical Service

Important Notice: Porsche Cars N.A Technical Bulletins are intended for use by professional technicians, not a "Do-it-yourselfer." They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Special tools may be required to perform certain operations identified in these bulletins. Use of tools and procedures other than those recommended in these bulletins may be detrimental to the safe operation of your vehicle. Properly trained technicians have the equipment, tools, safety instructions and know-how to do a job properly and safely. If a condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your Porsche Dealer for information on whether your vehicle may benefit from the information. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify correct part numbers.

©2003 Porsche Cars North America, Inc. Printed in the USA.

Dealership Distribution Routing	Service Manager _____ Asst. Manager _____	Shop Foreman _____ Warranty Admin. _____	Service Technician _____ Service Technician _____
---------------------------------------	--	---	--

Porsche, the Porsche crest, Porsche Design, Boxster, Carrera, 911, Targa, Cayenne, Porsche Cayenne, PCCB, PCM, PCNA e-DCS, Technorad, Tequipment, Tiptronic, VarioCam, VarioRam, Varrera and the distinctive shape of the Porsche 911 are registered trademarks and PCCC and the distinctive shapes of the Porsche automobiles are trademarks of Dr. Ing. h.c. F. Porsche AG. The third party trademarks mentioned in this bulletin are the properties of their respective owners.