

[LETTER TO BE SENT BY INTERCONTINENTAL TO ITS 13 CUSTOMERS]

Re: Recall #03E-045

Dear [CUSTOMER]:

Intercontinental has decided that a defect which relates to motor vehicle safety exists in certain fuel filters that you purchased from us. As a result, these items are being recalled. They are identified below:

1. Model # _____, _____ units of which were shipped to you on [date] under Order # _____.
2. Model # _____, _____ units of which were shipped to you on [date] under Order # _____.
3. Model # _____, _____ units of which were shipped to you on [date] under Order # _____.

etc.

The above referenced fuel filters may contain defective Quick Connectors on the fuel line hose assemblies. Defective Quick Connectors may not properly mate with the fuel line and/or fracture under stress. If this condition occurs while attempting to start the vehicle, a no start condition may result and fuel may be pumped out onto the ground. If this condition occurs while the vehicle is in motion, the engine may stop due to inadequate fuel supply and cause a loss of power steering assist. If an ignition source were present, fuel leakage may result in a fire.

Please immediately remove these items from your inventory and return them to us for a full refund, credit or exchange. If you have any questions regarding this letter, please contact _____ in our Customer Service Department at _____.

We sincerely regret any inconvenience this has caused you.

Sincerely yours,

[LETTER TO BE SENT BY INTERCONTINENTAL'S 13 CUSTOMERS TO THE RETAIL STORES THEY SOLD TO]

Re: Recall #03E-045

Dear [CUSTOMER]:

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