
| Message Type: | Recalls |

| Revision Reference: |

| Message Retention

| Release Date: | 08/20/2003 |

| Archive Date: | 09/19/2003 |

034.250

Dealer ALL BUICK, CADILLAC, CHEVROLET, GMC, OLDSMOBILE AND
Salutation: PONTIAC DEALERS

GM SERVICE AND PARTS OPERATIONS
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 20, 2003

Subject: 03039 Noncompliance Recall
Child Restraint Anchorage System Information
Claim Payment for Dealer Inventory Units

Models: 2003 Buick Rendezvous
2003 Cadillac CTS
2001 Chevrolet Venture
2002 Chevrolet Trailblazer
2003 Chevrolet Express, Monte Carlo, Trailblazer, Trailblazer EXT, Venture
2002 GMC Envoy
2003 GMC Envoy, Envoy XL, Savana
2001 Oldsmobile Alero
2002-2003 Oldsmobile Bravada
2001 Pontiac Aztek, Grand Am, Montana
2002 Pontiac Aztek
2003 Pontiac Aztek, Montana
(The only vehicles involved in Canada are the 2003 MY vehicles)

To: All GM Dealers (Excluding Hummer and Saturn)

Attn: Service Manager, Parts Manager and Warranty
Administrator

GM Administrative Message WIR20030031 dated August 11, 2003 originally indicated that Recall 03039 would not be loaded to GMVIS. Based on some recent claim payment rejections, the decision was made to load the VINs of dealer inventory units to GMVIS to ensure proper claim payment.

A portion of the VIN population has already been added to GMVIS as of late last week. The remainder of the dealer inventory VINs will be loaded to the system the evening of August 20th, and should show in GMVIS on August 21st.

IMPORTANT

Prior to submitting claims for this recall, please check GMVIS to confirm recall eligibility. Once the VIN is loaded to GMVIS, and Recall 03039 shows open, you may submit your claim. If you have already submitted claims for this recall, and they rejected for "VD - VIN Ineligible for Campaign", please resubmit them once you have verified all VINs are in GMVIS.

In the event one of your vehicles does not get loaded to GMVIS, and you have confirmed eligibility through your Campaign Initiation Detail Report, it will be necessary to H-route the claim to your Area Service Manager for approval.

Please be advised that customer vehicle VINs will not be loaded to GMVIS. The involved customers have been mailed the owner's manual inserts and are expected to place the supplement in the manual on their own.

We apologize for any inconvenience this may have caused and thank you for your patience as we update the system.

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS

Expiration 10/31/2003
Date: