



Mercedes-Benz
RECEIVED
NYS-215

Mercedes-Benz USA, LLC
A DaimlerChrysler Company

VIA CERTIFIED MAIL

JUN 20 P 1: 23

June 16, 2003

OFFICE OF
DEFECTS INVESTIGATION

National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Recall Analysis Division
Office of Defect Investigation
Washington, D.C. 20590

Attn: George Person, Chief

Re: 49 CFR Part 573; Recall of Mercedes-Benz M-Class

Dear Mr. Person:

Pursuant to 49 CFR Part 573.5(c)(9), this letter contains 3 documents that were communicated to our dealers on the above subject and will be submitted in Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of June, 2003.

Manufacturer's Campaign Identification Number
2003040005

NHTSA Recall Number
03V-121

Sincerely,

Stephen Kraitz
Senior Staff Engineer
Product Compliance and Analysis

Enclosure



Route: All
To: All Mercedes-Benz Dealers

Subject: Voluntary Recall Campaign 1998 - 2003 MY M-Class Power Steering Fluid Cooling Hose Clamp. Re-launch

Date: June 13, 2003

Ladies and Gentlemen:

On April 4, 2003 you were notified that Mercedes-Benz USA LLC will conduct a Voluntary Recall Campaign of certain 1998 - 2003 model year M-Class vehicles to replace a hose clamp at the power steering fluid cooler. The clamp may not provide sufficient clamping force for this connection and must be replaced. Over time, some customers may experience a loss of power steering fluid and diminished power assist for steering and ultimately possible damage to the power steering pump.

Approximately 225,901 vehicles in the U.S. are affected by the Voluntary Recall Campaign.

Today, the Recall Bulletin has been posted on StarTek Info and will be mailed to the dealers shortly. Customer letter mailing will also follow in a few days. An initial quantity of the required power steering hose clamps will be distributed automatically.

MBUSA Engineering Services
6/13/03

NetStar Messages

**NCA: Parts for Recall Campaign No:
2003040005**

Date: June 12, 2003

**Attn: Parts Managers and Parts Advisors
Service Managers and Service Advisors**

**Subject: Parts for Recall Campaign No:
2003040005**

Regarding the above referenced recall, please be advised that Dealer Parts Services is placing dealer orders for the initial release of part number A 000 995 76 10 05. Each dealership has been allocated parts to address approximately 20% of the total affected vehicles for their dealership. The order number for this order is ML-03.

Until further notice, additional quantities of part number A 000 995 76 10 05 can be ordered on a DPS form.

Thank you for your continued cooperation.

**Bill Mohrmann
Department Manager
Parts Assistance Center**

**Attachments:
(none)**