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Campaign Announcement and Stop Sale Order follow-up

DATE: January 10, 2003

TO: All Honda Sales, Service & Parts Managers

FROM: American Honda Service Division

RE: Campaign Announcement and Stop Sale Order follow-up

03V-014

Earlier today, we sent you a 2003 Odyssey Stop Sale Order; unfortunately, the VIN Status Inquiry Function was not available until 4:16PM PST, 1/10/03. If you checked any VIN number before this time, the system may have incorrectly informed you the vehicle is not affected. Please recheck all unsold VIN's between the below ranges before retail sale.

VIN 5FNRL18613B041004 through VIN 5FNRL18023B048078
VIN 2HKRL16933H502606 through VIN 2HKRL18643H503700



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Campaign Announcement and Stop Sale Order

DATE: January 10, 2003

TO: All Honda Sales, Service & Parts Managers

FROM: American Honda Service Division

RE: Campaign Announcement and Stop Sale Order

Honda Motor Co., Ltd., has announced to NHTSA (National Highway Traffic Safety Administration) its intention to recall selected 2003 model year Odysseys to inspect the surface of their fuel tanks for abnormalities.

Basic Problem: Some Odyssey fuel tanks were manufactured with imperfections that could allow fuel to leak from the tank.

Stop-Sale Order: Many of the 2003 HMA & HCM produced Odysseys in your new car unsold vehicle inventory, as well as some vehicles in-transit to your dealership are affected by this recall. Because the VIN range is much larger than the number of affected units, you must check each 2003 Odyssey VIN of your new car unsold vehicle inventory via the VIN Status Inquiry Function of the Interactive Network to determine its eligibility. The two VIN ranges are:

VIN 5FNRL18613B041904 through VIN 5FNRL18023B048078

VIN 2HKRL16933H903205 through VIN 2HKRL16049H603700

NOTE: Affected vehicles CANNOT be sold or leased with a known defect. If any affected vehicle is sold to a retail customer with a known defect, the dealership will be entirely responsible for all legal consequences, should an injury occur as a result of a failure of the defective part.

Support Material: American Honda has posted its 2003 Odyssey Safety Recall: Fuel Tank Inspection Service Bulletin (#03-006) on ISIS. A Campaign Responsibility Report and a Strategy Letter will be mailed to you at a later date.

Campaign Parts: Because the number of fuel tanks actually needing replacement is very small (<1%), you must call your Facing Parts Center for the three required repair parts: replacement tank, locknut and base gasket. AH Parts Division will FedEx these parts to your dealership. Open ordering of repair parts is NOT allowed.

Repair Strategy: 100% of affected vehicle must have their fuel tanks inspected. Only fuel tanks that have imperfections as illustrated on page 2 of S/B 03-006, need to be replaced.

Customer Notification: Approximately 3,600 vehicles (within a range of 8,400 VINs) are affected by this Recall Campaign. Notifications will be mailed to all known owners on approximately January 28, 2003. You will be notified of the exact customer mailing date via IN.

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2003 Odyssey Fuel Tank

DATE: January 16, 2003

TO: All Service Managers and Technicians

FROM: American Honda Technical Division

RE: 2003 Odyssey Fuel Tank

Before performing Service Bulletin 03-005 Safety Recall: 2003 Odyssey Fuel Tank, you MUST check the VIN Status Inquiry screen to ensure the vehicle is included in the campaign. Approximately 50% of the warranty claims received by AHM so far are for vehicles that were not included in this campaign. If you replace a fuel tank in a vehicle that does not qualify for the campaign under VIN Status Inquiry, the claim will be denied. Unnecessary part replacements will result in a shortage of parts for those vehicles falling within the campaign range.

Thank you in advance for your cooperation and assistance.

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03V-014

January 20, 2003

Dear Service Manager:

Enclosed is the following service publication:

Campaign Responsibility Report for 2003 Odyssey Fuel Tank Recall:

Of the 2003 Odysseys reported as delivered to your dealership, those eligible for this campaign, *but not yet fixed*, are listed in the left-hand column. Some of them may have a two-letter code under the heading "UNIT STAT." A complete listing of these codes and what they mean is on page 7-2 of your Service Operations Manual.

Please note that unsold units have a zero under the "Owner Telephone" column. These vehicles cannot be sold until they have been inspected/repaired.

If you have any questions, please contact your District Parts and Service Manager.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

A handwritten signature in cursive script that reads "Dennis Yamazaki".

Dennis Yamazaki
Sr. Publications Coordinator
Parts and Service Communications

Honda Automobile Division



03V-014

February 25, 2003

Dear Service Manager:

Honda Motor Co., LTD. is expanding the VIN range for the 2003 Odyssey fuel tank safety recall campaign. Some fuel tanks were manufactured with surface imperfections that could allow fuel to leak from the tank. A fuel leak in the presence of an ignition source could result in a fire. Refer to service bulletin, #03-008, *Safety Recall: 2003 Odyssey Fuel Tank* for the revised VIN information.

Since the initial announcement of this safety recall in January, the affected VIN range has expanded to approximately 20,000 vehicles. Of these, only about 8,800 require fuel tank inspection and possible replacement. **Before beginning work on any vehicle, you must verify eligibility by doing a VIN Status Inquiry on the iN.** Any warranty claim for inspection/repair of a vehicle that is not eligible will be denied.

Because of this VIN range expansion, 316 Odysseys in new vehicle inventory are now included. **According to Federal law, these vehicles cannot be sold or leased until they are repaired.** To see if a vehicle is affected by this recall, do a VIN Status Inquiry before selling it.

Customer Notification

During the week of March 3, customers with vehicles in the expanded VIN range will be sent a notification of the campaign.

Parts Information

The parts ordering procedure has changed. Place an Urgent Parts Order (UPO) using the iN. For more information, refer to Parts Information Bulletin A03-0004, *Safety Recall: Fuel Tank Ordering Procedure 2003 Odyssey*, on the iN.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**

Honda Automobile Division