



HYUNDAI AMERICA TECHNICAL CENTER, INC.

A Subsidiary of
Hyundai Motor Company (Korea)

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October 17, 2002

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OFFICE
HYVE

Mr. Kenneth Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

RE: Recall Number 02V-167 Defect Information Report (additional information)

Dear Mr. Weinstein:

Hyundai Motor Company previously submitted a Defect Information Report to NHTSA regarding a recall campaign involving model year 2000, 2001 and 2002 Hyundai Accent 3 door vehicles produced beginning September 16, 1999 through October 19, 2001 (NHTSA Recall Number 02V-167) pursuant to Part 573 of Title 49 of the Code of Federal Regulations.

The owner notification for this recall will occur in three mailings on October 28, November 4 and November 11, 2002. The owner notification will be completed on November 11, 2002.

Enclosed for NHTSA's files are final copies of the Technical Service Bulletin, owner notification letter and additional dealer notification letters.

Sincerely,

Robert Babcock
Manager, Corporate Affairs

Attachments: 4



HYUNDAI Technical Service Bulletin

Group	CAMPAIGN
Number	02-01-010
Date	SEPTEMBER, 2002
Model	2000-2002 ACCENT 3-DOOR

Subject	2000-2002 ACCENT 3-DOOR FRONT 'A'-PILLAR BRACKETS (CAMPAIGN 055)
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DESCRIPTION:

Some 2000-2002 MY Accent 3-door vehicles may require installation of a bracket at the mid-position of the 'A'-pillar and replacement of the upper 'A'-pillar bracket assembly to further support the trim cover on both 'A'-pillars.

This bulletin describes the installation and replacement procedure of the upper and lower bracket assemblies located on the left and right 'A'-pillars.

VEHICLES AFFECTED:

- Model: 2000-2002 ACCENT 3-door vehicles
- Affected vehicle production date range: Produced through October 19, 2001
- Affected VIN range: Produced through KMHCG35C92U184651

PARTS INFORMATION:

No.	PART NAME	PART NUMBER	QTY	ILLUSTRATION
	Front Pillar Bracket Kit	85800-25000		
1	Upper bracket assembly - LH	85818-25505	1	
2	Upper bracket assembly - RH	85825-25505	1	
3	Lower bracket assembly	85818-25259	2	
4	Blind Rivet	14160-05130	4	
5	Spring Mounting Clip	85839-22000	1	
6	Clip - Fastener	85506-4A000	1	

RECOMMENDED TOOLS:

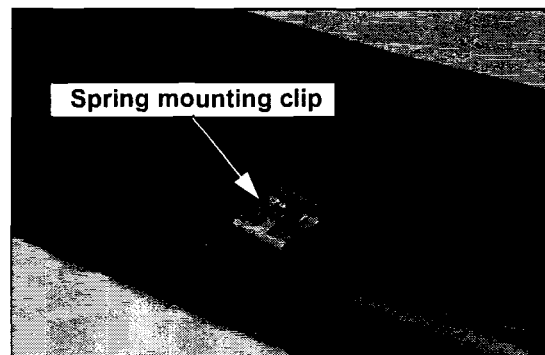
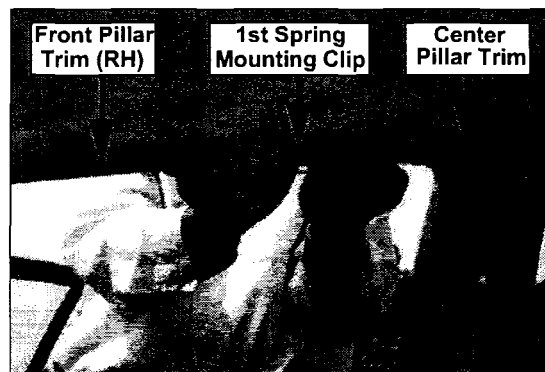
1. 10 mm Socket
2. Socket Wrench (fits socket)
3. Torque Wrench (fits socket) set at 27 - 36 lb.in (3-4 Nm)
4. Center Punch / Marker
5. 5 mm (13/64) drill bit and drill motor
6. Drill Stop (or length of fuel hose cut about 2" shorter than the drill bit)
7. Rivet Tool (Snap On # HPS202, Emhart Pop Powerlink 30, or equivalent)

SERVICE PROCEDURE:

NOTES:

- Read all instructions carefully before beginning campaign procedure.
- Verify that the vehicle is affected by identifying the vehicle production date and VIN (see page 1).
- Verify vehicle is affected by reviewing DCS Warranty Vehicle History Screen.
- This procedure must be performed for both left and right 'A'-pillars.

1. Open the right front door.
2. Carefully pull down the front 'A'-pillar trim to release the spring mounting clip. Pull out the front pillar trim section from under the center pillar trim as shown.



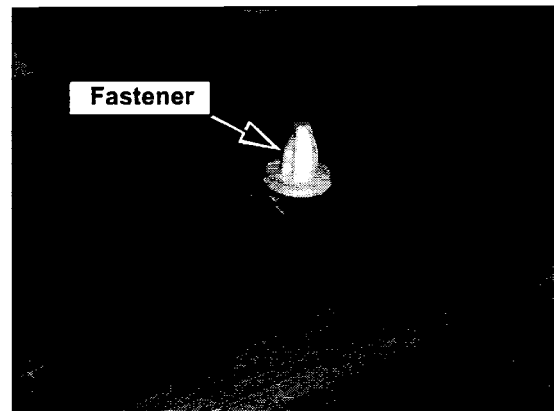
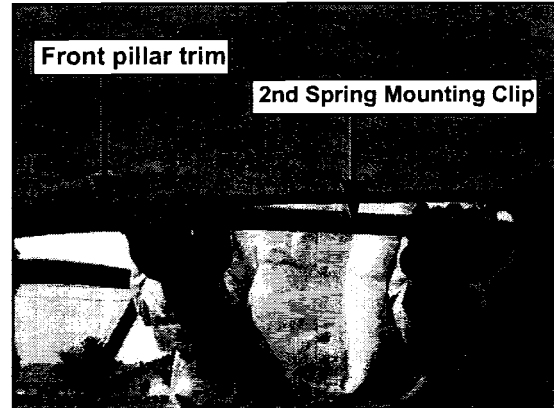


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3. Remove the remaining three (3) front pillar trim spring mounting clips and one (1) fastener from the body panel.

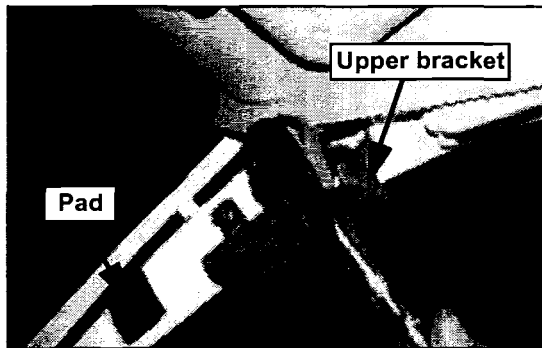
CAUTION: Use caution not to scratch or damage the front pillar trim and/or vehicle during the removal and installation process.



4. Remove the front pillar trim from the front dash panel.





5. Remove the upper bracket assembly (two 10 mm bolts) from the 'A'-pillar panel and discard. Install the supplied new bracket with the removed bolts. Torque the mounting bolts to 27 - 36 lb.in (3 - 4 Nm).



CAUTION:

- Do not apply excessive torque when removing and installing the bracket mounting bolt.
- Be sure to use a manual tool, not an air tool for the service procedure.

FRONT PILLAR UPPER BRACKET	
PREVIOUS	NEW
	
Discard	

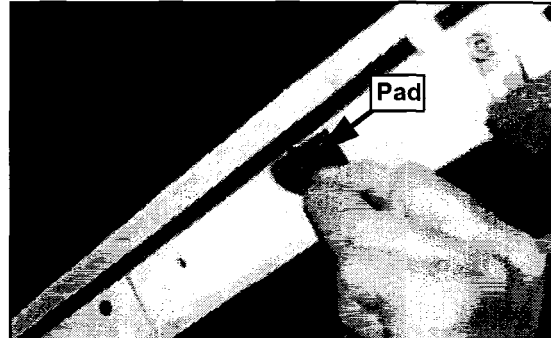


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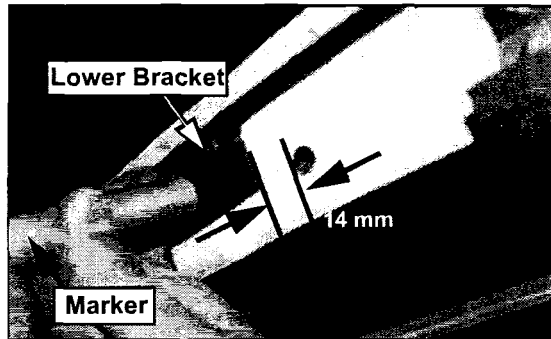
6. Remove the tape pad from the 'A'-pillar panel to expose the existing hole.

NOTE: Do not discard tape.



7. Place the supplied lower bracket assembly against the upper 'A'-pillar panel edge (windshield flange).

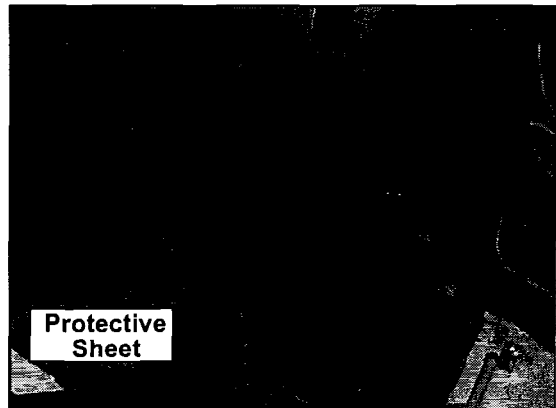
8. Measure the lower bracket 14 mm away from the edge of the existing hole.



9. Mark the drilling points through the holes (2 each) in the lower bracket assembly using a center punch or marker.

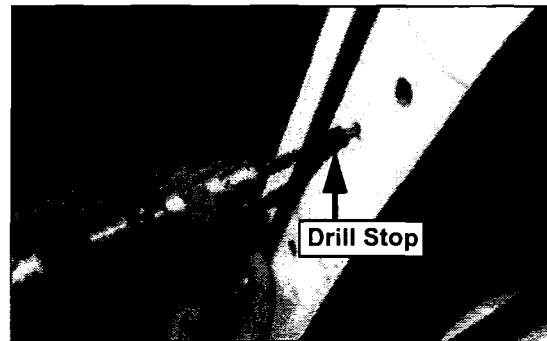
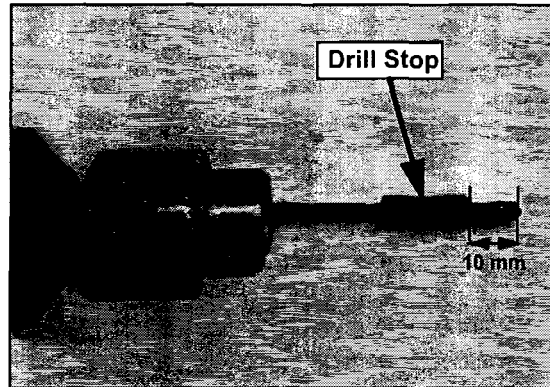
10. Temporarily remove the lower bracket assembly from the 'A'-pillar panel for drilling.

11. Cover the inside of the vehicle area with a large sheet to catch the drilling debris.



12. Drill a 5 mm (13/64") hole at the marked drilling point closest to the existing hole in the vehicle.

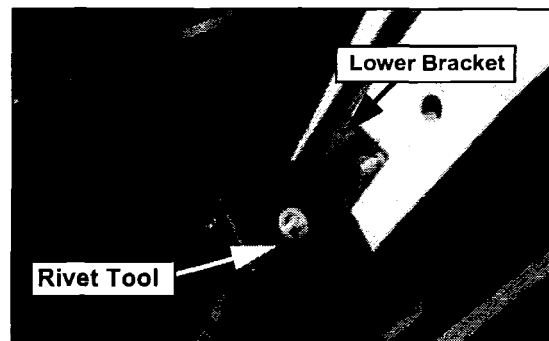
NOTE: Be sure to use a drill stop. Do not allow the drill to penetrate the front pillar panel by more than 10 mm (0.4").



13. Position the lower bracket assembly over the drilled hole. Place the rivet through the lower bracket assembly and the drilled hole. Use the rivet tool to secure the rivet, until the shank releases.

NOTE: The rivet will need to be pulled 2 - 3 strokes. Some rivet tools must be opened all the way, until a click is heard, before the rivet tool will slide down the rivet for a second pull.

CAUTION: Be careful not to pinch the rear washer hose (RH) or wire harness (LH) when positioning the lower bracket assembly for installation.

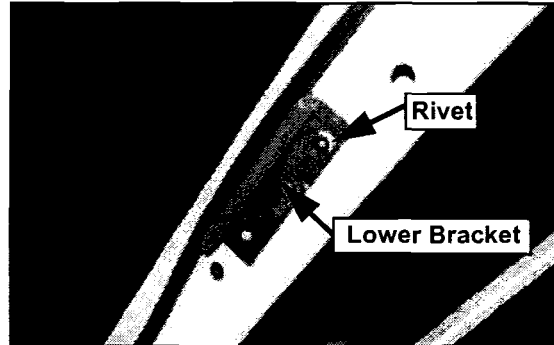




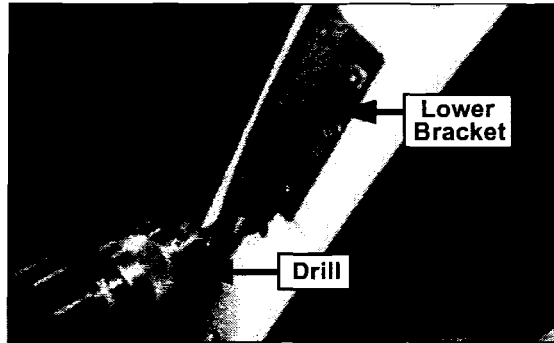
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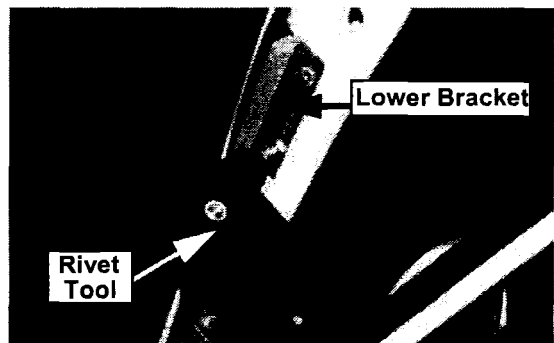
NOTE: Photo of Lower Bracket with one rivet attached.



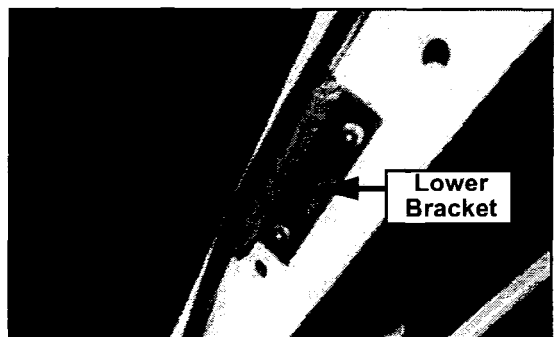
14. Drill through the remaining hole in the lower bracket assembly with the 5 mm (13/64") drill. Set the drill stop so only 10 mm (0.4") of the drill bit is exposed.



15. Secure the lower bracket assembly to the 'A'-pillar panel using the supplied rivet.

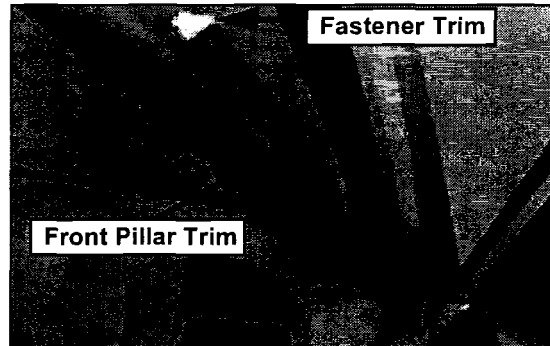


NOTE: Lower bracket assembly with two rivets attached.

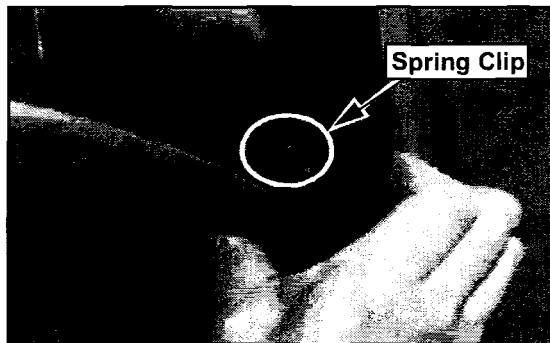
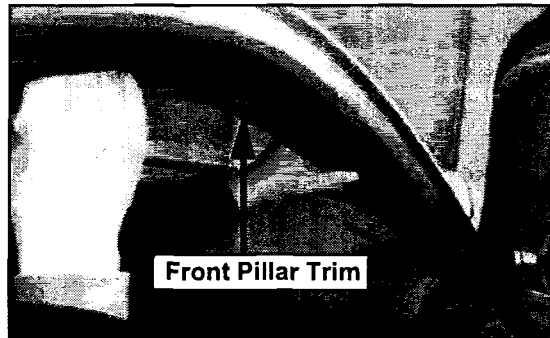


16. Reinstall the tape pad on the 'A'-pillar panel.

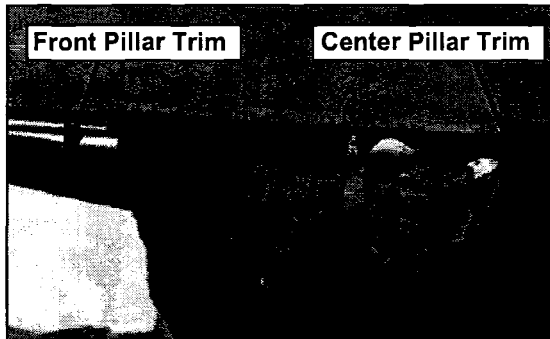
17. Reattach (insert) the front pillar trim lower section into the front dash panel. Align and secure the fastener trim and spring mounting clips with the body panel holes.



CAUTION: If the trim mounting fastener and/or spring clip is damaged during the removal process, replace it with the supplied new fastener and/or spring clip.



18. Slightly bend the front pillar trim and insert it into the center pillar trim.

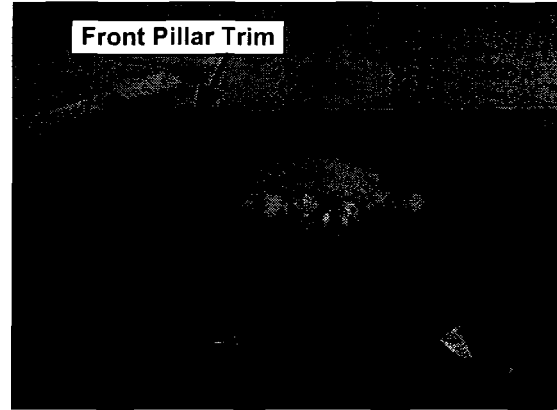




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19. Push in the remaining front pillar trim mounting spring clip to secure to the body panel hole.
20. Repeat procedure for the left side of the vehicle.



CAMPAIGN CLAIM INFORMATION:

OP CODE	OPERATION	OP TIME
21B039R0	Front pillar bracket replacement (Both sides)	0.4 M/H

NOTE: Submit claims using the Campaign Claim Screen.

MOTOR VEHICLE RECALL

Dear 2000-2002 Accent 3 Door Hatchback Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Based upon the results of a test conducted by a contractor for the National Highway Traffic Safety Administration, Hyundai has decided to recall certain 2000-2002 model year Accent 3 door hatchback vehicles, manufactured through October 19, 2001, to enhance conformance to Federal Motor Vehicle Safety Standard (FMVSS) No. 201, Occupant protection in interior impact.

What is the problem?

- FMVSS 201 requires that upper interior components meet specific head injury criteria standards when impacted at defined locations by a free motion headform moving at 15 mph. Numerous upper interior impact locations specified by FMVSS 201 apply to the 2000-2002 Accent 3 door hatchback.

During a test conducted by a contractor for the National Highway Traffic Safety Administration (NHTSA), the 2000-2002 Accent 3 door hatchback exceeded the performance criterion in the standard at one location, AP3, approximately midway along the length of the right windshield support pillar (right A-pillar).

An occupant's head that contacts the A-pillar at location AP3 during a collision may experience an increased risk of a head injury as a result of this condition.

What will Hyundai do?

- To improve your vehicle's conformance with the requirements of FMVSS 201, we are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will install new energy management brackets to support the A-pillar covers and increase the energy absorbing performance of the A-pillar AP3 location in an FMVSS 201 test. The procedure will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer for a half day to have these energy management brackets installed.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S. W., Washington, D.C. 20590 or call their toll-free Auto Safety Hotline at 1-888-327-4236.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

//ALL HMABST?? 10/22/02 10/23/02 10/24/02
TO: All Hyundai Dealership Service and Parts Managers
FROM: Chuck Halper - Vice President, Service
SUBJECT: Campaign 055 - Customer Notification - 2000, 2001, and
2002 Accent 3-Door Front A-Pillar Energy Management Bracket
Installation

Hyundai Motor America is conducting a voluntary Customer Notification (Recall Campaign) on 2000, 2001, and 2002 Model Year 3 Door Model Hyundai Accents manufactured through 10/19/2001. Details for this campaign are below:

Campaign 055 involves installing the upper and lower energy management bracket assemblies located on both the left and right "A" pillars.

NOTE: Four (4) door model Accents are not affected by this campaign.

Starting 10/22/02, dealers will automatically be shipped with their weekly stock order a supply of Front Pillar Bracket Kits (P/N: 85800-25000). Additional Front Pillar Bracket Kits will be available for dealerships to order through the regular parts system.

On 10/23/02, a letter will be sent to all Dealer Principals, Dealership Service Managers and Dealership Parts Managers. Enclosed with the Service Manager's letter will be five (5) Technical Service Bulletins, a copy of the Customer Notification Letter, and a VIN listing of any dealer in-stock vehicles and retail customers affected by this campaign.

Starting 10/28/02, customer notification letters will be mailed to all affected customers in three weekly flights.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE REPAIRED so your dealership can be compensated for your work and so Hyundai can maintain accurate records of campaign completions.

If you have any questions, please contact your District Parts and Service Manager.

//END

October 23, 2002

**TO: ALL HYUNDAI DEALER PRINCIPALS:
ALL HYUNDAI DEALERSHIP SERVICE MANAGERS:
ALL HYUNDAI DEALERSHIP PARTS MANAGERS:**

**REFERENCE: Campaign 055 – 2000, 2001, 2002 Accent 3-Door Front A-Pillar
Energy Management Bracket Installation**

Hyundai Motor America, in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, is conducting a voluntary Customer Notification (Accent 3-Door Front A-Pillar Energy Management Bracket Installation) on 2000, 2001, and 2002 Accent models manufactured from the start of production through October 19, 2001. We are asking customers by mail to take their vehicles to their servicing Hyundai dealer to have the campaign completed.

Enclosed with the Service Manager's letter are materials developed for your use: (5) copies of the Technical Service Bulletin containing instructions on performing the repair and submitting the campaign claim, a copy of the Customer Notification Letter, and a VIN listing of your retail customers affected by this campaign.

Customer notification letters will be sent in three weekly flights, starting October 28, 2002.

Hyundai appreciates your cooperation in properly completing this campaign. Questions may be directed to your District Parts and Service Manager.

Sincerely,

Chuck Halper
Vice President of Service

Enclosures: