

Subaru of America, Inc.
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www.subaru.com

**Important Safety Recall Notice
Subaru Recall Campaign WWK-94
NHTSA Recall No. 02V-282
November 2002**

Dear Subaru Owner:

This notice is sent to you in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has determined that a defect that relates to motor vehicle safety exists in certain 2001, 2002 and 2003 model year vehicles equipped with an automatic transmission.

DESCRIPTION OF THE SAFETY DEFECT

Subaru has determined that your vehicle may have been produced with an improperly manufactured transmission parking rod. When the transmission selector lever is placed in the "P" (Park) position, the transmission park mechanism that is intended to hold your vehicle may not engage.

DESCRIPTION OF THE SAFETY HAZARD

Should the transmission park mechanism fail to immediately engage when the transmission selector lever is placed in the "P" (Park) position, your vehicle may move/roll without prior warning. This could result in personal injury or property damage.

To ensure your vehicle remains stationary while parked, always engage the parking brake.

REPAIRS

In the interest of safety, Subaru is sending this notice to you before repair parts are available. Repair parts are scheduled to arrive at Subaru Dealers in January 2003. Subaru will mail you a second notification letter when repair parts become available. At that time, Subaru will install a new transmission parking rod and related parts at no cost to you.

WHAT YOU CAN DO

Properly applying the parking brake will ensure your vehicle remains stationary while parked even if this condition does exist on your vehicle. This is always recommended and is particularly important at this time. As indicated in your owner's manual, never rely on the transmission alone to hold the vehicle. To set the parking brake, press the brake pedal firmly and hold it down while pulling up on the parking brake lever.

When you receive the second notification letter in January, 2003, please contact your Subaru dealer and schedule an appointment to have the parking rod and related parts replaced at no cost to you.

HOW LONG WILL THE REPAIR TAKE?

The actual time to replace the transmission parking rod and related parts is approximately 1½ hours. However, it may be necessary to leave your vehicle the full day of your scheduled appointment to allow your dealer flexibility in scheduling. Please present the second notification letter to your Subaru Dealer at the time this repair procedure is performed.

CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru Dealer you can access our web site at www.Subaru.com and go to the dealer locator function. Or, you may call us at 1-800-SUBARU3 (1-800-782-2783) during normal business hours for assistance. (Monday through Friday 8:30 AM to 5:00 PM EST.) Please call us immediately if the dealer fails or is unable to make the necessary repairs free of charge or write to the address listed on the first page of this letter.

You may also contact The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll free Auto Safety Hotline at 888-327-4236 if you believe the dealer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment, when notified that repair parts are available, to have this repair performed.

Sincerely,
Subaru of America, Inc.