

**MEMORANDUM**

02V-282

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**TO: Regional & Distributor Sales Managers  
Regional & Distributor Distribution Managers**

**SUBJECT: Immediate Stop Sale Order**

**FROM: Jim Sinclair**

**DATE: November 4, 2002**

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SOA will initiate a safety recall campaign for a possible defect in the automatic transmission parking rod (the rod that engages the parking pawl into the parking gear) on automatic transmission assemblies produced at FHI from mid-2001 through mid-2002. In accordance with the Safety Act and the Tread Act, we are required to notify our dealers that these potentially affected vehicles cannot be sold until they have been repaired.

We are issuing an immediate **STOP SALE** order for the potentially affected 2001MY through 2003MY vehicles that remain in dealer inventory. You will be receiving a list of those affected vehicles that our records indicate are in dealer inventory from SOA Distribution directly.

**Please compile the lists by dealer and notify the dealers to immediately place those vehicles on hold. Under no circumstances are these vehicles to be delivered until they have been repaired. In addition, the dealers must ensure that the parking brake is properly set on these vehicles while in their storage or whenever the vehicle is used for a demonstration drive.**

FHI will ship the first quantity of parts to SOA in mid-November. Upon receipt, the SOA Parts Department will overnight ship these parts to dealers so that they can begin repairing customer and inventory vehicles. Detailed repair procedures will be available at the same time as the parts.

Additional repair and claim information will be released in the near future.

In addition to your dealers, please ensure that all concerned individuals within your region or distributorship, and all district sales, district fixed operations, and district service managers are informed about this stop sale order.

CC: All SOA Regional Vice Presidents  
SNE – J. Appelbe, B. Klugh  
SDC – D. Sammons, S. Jacobus, B. Wells

## WWK94 Parking Rod Recall Update

**TO:** All Subaru Dealers  
**FROM:** Subaru of America, Inc.  
**DEPARTMENT:** Governmental Affairs  
**DATE:** 12/27/2002 5:43:3 EST

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Approximately 800 vehicles affected by the WWK94 Parking Rod Recall have been repaired prior to shipment from SIA. These vehicles can be identified by a 'Campaign Completion Sticker' located on the vehicles radiator support. They will also be identified as 'completed' when performing a 'vehicle coverage' inquiry in DCS. It is recommended that a 'vehicle coverage' inquiry be performed prior to repair of any potentially affected vehicle.

WWK94 Recall Bulletins and dealer affected VIN lists will be mailed to dealers on or around December 30th.

The second owner notification letter will be mailed to owner's of affected vehicles in three phases. Owner notification will be based on the number of affected vehicles sold by each dealer.

- The first mailing will occur on January 6th and include sold vehicles 1-100.
- The second mailing will occur on January 15th and include sold vehicles 101-200.
- The third mailing will occur on January 27th and include sold vehicles 201- remainder of list.

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