

Dealership cc: (Recommended Distribution):	Service Manager

Message Categorization Information:

Priority:	N
Message Type:	Service
Category:	None
Revision Reference:	
Release Date:	09/20/2002

To (Dealer): All Chevrolet, GMC, Cadillac Dealers
 To (GM Internal): Annie K Chi/US/GM/GMC @ gm, FCN TEAM/US/GM/GMC @ gm

02V-253

GM SERVICE AND PARTS OPERATIONS
 DCS###
 URGENT - DISTRIBUTE IMMEDIATELY

DATE: SEPTEMBER 18, 2002
 SUBJECT: UPCOMING SAFETY RECALL
 REARWARD FOLDING HEAD RESTRAINTS PINCH POINTS
 MODELS: 2000-01 AND SOME 2002 CHEVROLET TAHOES, CADILLAC ESCALADES AND
 GMC YUKON & DENALI
 TO: ALL CHEVROLET, CADILLAC & GMC DEALERS
 ATTENTION: DEALER OPERATOR, GENERAL MANAGER,
 SALES MANAGER, SERVICE MANAGER AND
 PARTS MANAGER

It may be reported by the media, using preliminary information from the NHTSA web site, that a recall is to be announced involving certain 2000-01 and some 2002 Chevrolet Tahoes, Cadillac Escalades and GMC Yukon & Denali.

These full-size sport utility vehicles may have a self-articulating headrest mechanism on the second row seats with clearance slots that allow for inadvertent insertion of objects or extremities smaller than the initial opening. There is a potential for the mechanism to pinch the users finger(s) if they are inserted through the slot in the seat upholstery while manipulating the seat from the seated (upright) to the stowed (horizontal) position.

Dealers will install protective, plastic shields over each articulating headrest mechanism pinch point. These repairs will be performed at no cost to the customers.

There are approximately 590,000 vehicles involved and due to parts availability the recall is not planned to be announced by General Motors until November 2002.

Listed below are some anticipated questions and answers to assist in responding to customer inquiries.

Q1: What is the condition that prompted a safety recall?

A1: Model year 2000-01 and some 2002 Chevrolet, Cadillac, and GMC full-size sport utility vehicles have a self-articulating headrest mechanism on the second row seats with clearance slots that allow for inadvertent insertion of objects or extremities smaller than the initial opening.

Q2: What might occur as a result of this condition?

A2: There is a potential for the mechanism to pinch the users finger(s) if they are inserted through the slot in the seat upholstery while manipulating the seat from the seated (upright) to the stowed (horizontal) position.

Q3: How was this condition discovered?

A3: A headrest-related injury incident in the field was reported in April of 2001 to GM and the supplier of the headrest.

Q4: How does the self-articulating headrest mechanism work?

A4: The 60/40 split second row seat backs can be folded forward and down to form an extended rear load floor that allows access to the optional third-row seat. Each of the second row headrests will rotate rearward in order to provide clearance to the front seat back.

Q5: Why doesn't this recall include the full-size sport wagons like the Suburban or Yukon XL?

A5: The headrests in the second seat have a different design and do not incorporate the same clearance action when the seat is folded down to allow access to the third row seats.

Q6: Have there been any reports from the field of incidents or injuries related to this condition?

A6: There have been reports of 14 field incidents with varying degrees of injury. The allegations range from a severed fingertip to a pinched finger with lost fingernail.

Q7: What did GM and the supplier do to remedy this condition?

A7: The supplier implemented a change starting February of 2002 adding a plastic shield over each headrest rod on the second-row seat. The shields are hidden from view beneath the seat-back trim, and they completely cover the slots in the seat back panel. The shields move with the headrest rods when the headrests articulate, preventing fingers and foreign objects from being accidentally inserted into the slots at any time.

GM SERVICE OPERATIONS
DCS978
URGENT - DISTRIBUTE IMMEDIATELY

DATE: October 18, 2002

SUBJECT: 02039 PRODUCT SAFETY RECALL
BATTERY CABLE ROUTING

02V-253

MODELS: 2003 CHEVROLET KODIAK & GMC TOPKICK C6500/7500/8500
VEHICLES EQUIPPED WITH CATERPILLAR DIESEL ENG (LG5)

TO: ALL CHEVROLET AND GMC DEALERS

ATTN: PARTS MANAGER, SERVICE MANAGER, AND
WARRANTY ADMINISTRATOR

CONDITION

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2003 Chevrolet Kodiak and GMC TopKick C6500/7500/8500 vehicles equipped with the optional Caterpillar diesel engine (LG5). Some of these vehicles were built with a misrouted battery cable that could come in contact with the exhaust pipe. The conduit and the nylon cable coating could degrade to the point where the copper wire strands of the cable are exposed. If the cable strands contacted the exhaust pipe the short circuit could cause the battery cable coatings to ignite and possibly lead to an engine compartment fire.

CORRECTION

Dealers are to inspect the battery cable for proper routing, and reroute the cable if necessary.

VEHICLES INVOLVED

Involved are certain 2003 Chevrolet Kodiak and GMC TopKick C6500/7500/8500 vehicles equipped with a diesel engine (LG5) and built within these VIN breakpoints:

YEAR	DIVISION	MODEL	PLANT	FROM	THROUGH
2003	Chevrolet	Kodiak	Flint	3F500009	3F504723
2003	GMC	Top Kick	Flint	3F500006	3F504733

IMPORTANT: Dealers should confirm vehicle eligibility through GMVIS (GM Vehicle Inquiry System) or GM Access Screen (Canada only) or DCS Screen 445 (IPC only) before beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

Involved vehicles have been identified by Vehicle Identification Number. Computer listings containing the complete Vehicle Identification Number, customer name and address data have been prepared, and are being furnished to involved dealers with the recall bulletin. The customer name and address data will enable dealers to follow up with customers involved in this recall. Any dealer not receiving a computer listing with the recall bulletin has no involved vehicles currently assigned.

These dealer listings may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this listing to the follow-up necessary to complete this recall.

MAILING INFORMATION

Dealer Mailing will begin on October 18, 2002.
Owner Mailing will begin on October 25, 2002.

GMVIS INFORMATION

GMVIS information will be available on October 19, 2002.

END OF MESSAGE

GM SERVICE and PARTS OPERATIONS

GM SERVICE OPERATIONS
DCS983
URGENT - DISTRIBUTE IMMEDIATELY

DATE: November 1, 2002

SUBJECT: 02039 PRODUCT SAFETY RECALL
REARWARD FOLDING HEAD RESTRAINTS
PINCH POINT

MODELS: 2000-2002 CHEVROLET TAHOE
2000-2002 GMC YUKON
2001-2002 GMC YUKON DENALI
2002 CADILLAC ESCALADE

02V-253

TO: ALL CHEVROLET, GMC AND CADILLAC DEALERS

ATTN: PARTS MANAGER, SERVICE MANAGER, AND
WARRANTY ADMINISTRATOR

CONDITION

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2000-2002 Chevrolet Tahoes; 2000-2002 GMC Yukons; 2001-2002 GMC Yukon Denalis; and 2002 Cadillac Escalades equipped with rearward folding head restraints on the second row seats. Two potential pinch points exist on each of the folding head restraints when the head restraint(s) are folded rearward as the seatback is folded down. If a person were to insert their finger(s) into the pinch point when the head restraint folds, it could trap and pinch the finger(s) causing injury.

CORRECTION

Dealers are to install protective covers over the pinch points.

VEHICLES INVOLVED

Involved are certain 2000-2002 Chevrolet Tahoes; 2000-2002 GMC Yukons; 2001-2002 GMC Yukon Denalis; and 2002 Cadillac Escalades equipped with rearward folding head restraints on the second row seat and built within these VIN breakpoints:

YEAR	DIVISION	MODEL	PLANT	FROM	THROUGH
2000	Chevrolet	Tahoe	Janesville	YJ100004	YJ211878
2001	Chevrolet	Tahoe	Janesville	1J100002	1J318222
2001	Chevrolet	Tahoe	Arlington	1R100001	1R228123
2002	Chevrolet	Tahoe	Janesville	2J100001	2J240536
2002	Chevrolet	Tahoe	Arlington	2R109204	2R244410

2000	GMC	Yukon	Janesville	YJ100002	YJ211863
2001	GMC	Yukon/Denali	Janesville	1J100005	1J318223
2001	GMC	Yukon/Denali	Arlington	1R100002	1R228119
2002	GMC	Yukon/Denali	Janesville	2J100008	2J240555
2002	GMC	Yukon/Denali	Arlington	2R109200	2R244411
2002	Cadillac	Escalade	Arlington	2R100001	2R244407

IMPORTANT: Dealers should confirm vehicle eligibility through GMVIS (GM Vehicle Inquiry System) or GM Access Screen (Canada only) or DCS Screen 445 (IPC only) before beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

Involved vehicles have been identified by Vehicle Identification Number.

Computer listings containing the complete Vehicle Identification Number,

customer name and address data have been prepared, and are being furnished to involved dealers with the recall bulletin. The customer name and address data will enable dealers to follow up with customers involved in this recall. Any dealer not receiving a computer listing with the recall bulletin has no involved vehicles currently assigned.

These dealer listings may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this listing to the follow-up necessary to complete this recall.

MAILING INFORMATION

Dealer Mailing will begin on November 1, 2002.
Owner Mailing will begin on November 8, 2002.

GMVIS INFORMATION

GMVIS information will be available on November 1, 2002.

END OF MESSAGE

GM SERVICE and PARTS OPERATIONS