

HYUNDAI

Hyundai Motor America
19500 South Avenue
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Telephone: 1-800-998-0000

February 28, 2002

**TO: ALL HYUNDAI DEALER PRINCIPALS:
ALL HYUNDAI SERVICE MANAGERS:
ALL HYUNDAI PARTS MANAGERS:**

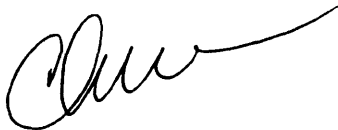
REFERENCE: Campaign 050, 2003 Tiburon – Left Lower Instrument Panel Bracket

Hyundai Motor America, in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, is conducting a voluntary Customer Notification on selected 2003 Tiburons manufactured October 1, 2001, through January 29, 2002. The steel bracket supporting the left lower instrument panel may not have been installed on some 2003 Tiburons during assembly. Customers have been contacted by telephone asking them to take their vehicles to their servicing Hyundai dealer to have the campaign completed.

Enclosed with the Service Manager's letter are materials developed for your use: (5) copies of the Technical Service Bulletin containing instructions on performing the inspection or repair and submitting the campaign claim, a copy of the Customer Notification Letter, and a VIN listing of your retail customers affected by this campaign.

Hyundai appreciates your cooperation in properly completing this campaign. Questions may be directed to your District Parts and Service Manager.

Sincerely,



Chuck Halper
Vice President of Service

Enclosures:

02V-044

//ALL HMABST?? 02/28/02 02/28/02 02/28/02
TO: All Hyundai Dealership Service Managers
FROM: Chuck Halper - Vice President, Service
SUBJECT: Campaign 050 - 2003 Tiburon - Left Lower Instrument Panel
Bracket

Hyundai Motor America is conducting a voluntary Customer Notification (Recall Campaign) on certain 2003 Model Year Tiburons manufactured from 10/1/2001 through 1/29/2002. Details on this campaign are indicated below:

On February 5, 2002, a DCS message was sent to all Service Managers notifying them of the need to inspect all 2003 Tiburons manufactured from 10/1/2001 through 1/29/2002 before retail sale.

The steel bracket supporting the left lower instrument panel may not have been installed on some 2003 Tiburons during assembly. If it has been confirmed that the vehicle DOES NOT CONTAIN the left lower instrument panel bracket, that vehicle MUST NOT be retailed. Immediately contact your DPSM for information about availability of and installation instructions for the bracket and attachment fasteners.

Attempts were made by telephone to contact all owners of vehicles that had been retailed prior to the DCS message on February 5, 2002. For those customers that telephone contact wasn't able to be made, a customer letter was mailed.

On 2/28/02, a dealer letter will be sent to all Dealer Principals, Dealership Service Managers and Dealership Parts Managers. Enclosed with the Service Manager's letter will be five (5) Technical Service Bulletins, a copy of the Customer Notification Letter, and a VIN listing of both dealer in-stock vehicles (if any) and retail customers affected by this campaign.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE INSPECTED/REPAIRED so your dealership can be compensated for your work and so Hyundai can maintain accurate records of campaign completion rates.

If you have any questions, please contact your District Parts and Service Manager.

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