

HYUNDAI AMERICA TECHNICAL CENTER, INC.

A Subsidiary of
Hyundai Motor Company (Korea)

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February 6, 2002

Ms. Kathleen C. Demeter
Director
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

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2002 FEB -8 A 8:46
OFFICE OF
DEFECTS INVESTIGATION

RE: Defect Information Report

02V-044 ① of ④

Dear Ms. Demeter:

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Hyundai Motor Company is submitting information concerning a recall that is being voluntarily initiated. Specific information as required by Section 573.5 is as follows:

573.5(c)(1)

Manufacturer - Hyundai Motor Company

Distributor - Hyundai Motor America

573.5(c)(2)

Some model year 2003 Hyundai Tiburon vehicles produced beginning October 1, 2001 through January 29, 2002.

573.5(c)(3)

Approximately 1,174 model year 2003 Hyundai Tiburon vehicles produced beginning October 1, 2001 through January 29, 2002.

573.5(c)(4)

All model year 2003 Hyundai Tiburon vehicles produced beginning October 1, 2001 through January 29, 2002 may be affected.

573.5(c)(5)

During the vehicle production period beginning October 1, 2001 through January 29, 2002, the left lower instrument panel bracket was not installed on some early production 2003 model year Tiburon vehicles. This bracket is located on the driver's side, below the steering column and behind the plastic lower instrument panel trim. If this bracket has not been installed, there may be an increased likelihood of injury or increased severity of injury in a frontal collision.

573.5(c)(6)

Vehicle inspections led to the determination that the left lower instrument panel bracket was not installed on some early production 2003 model year Tiburon vehicles.

573.5(c)(8)

Since the 2003 Tiburon did not become available for retail sale until January 2002, most of the affected vehicles were in dealer inventory when this recall was initiated. On February 4, 2002 Hyundai notified all dealers to inspect all of the 1,097 affected 2003 model year Tiburons in their inventories. Dealers were instructed they must not retail vehicles in which the left lower instrument panel bracket had not been installed. If the left lower instrument panel bracket has not been installed on a vehicle in dealer inventory, the bracket will be installed prior to retail sale.

Beginning on February 5, 2002, telephone contacts were initiated to all owners of record of the 77 affected vehicles that had been retailed, instructing owners to bring their vehicles to Hyundai dealers to be inspected to determine if the left lower instrument panel bracket had been installed on their vehicles. If necessary, dealers will install the left lower instrument panel bracket. Both the inspection and, if necessary, the installation of the bracket will be performed at no cost to the vehicle owners.

Customers who cannot be contacted by telephone or who do not return their vehicles to their dealers for the inspection will be contacted by first class mail and instructed to bring their vehicles to Hyundai dealers to have the inspection performed and, if necessary, the bracket will be installed. This service will be performed at no cost to the vehicle owners.

This recall was initiated on February 4, 2002. The owner notification by first class mail, if necessary, will occur in one mailing.

573.5(c)(9)

The Technical Service Bulletin containing the inspection and installation procedure for the left lower instrument panel bracket will be provided when it is available. A copy of the Dealer Communication System notification to Hyundai dealers is enclosed. Other relevant communications will also be forwarded when they are available.

573.5(c)(10)

A draft of the owner notification letter is enclosed.

573.5(c)(11)

Hyundai has assigned "Campaign 050" as the designation for this campaign.

Sincerely,



Robert Babcock
Manager, Corporate Affairs

DRAFT

MOTOR VEHICLE RECALL

02V-044 ③ of ④

Dear 2003 Tiburon Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has determined that a defect, which relates to motor vehicle safety, exists in certain 2003 model year Tiburon vehicles produced during the period beginning October 1, 2001 through January 29, 2002.

What is the problem?

- The left lower instrument panel bracket was not installed on some early production 2003 model year Tiburon vehicles produced during the period beginning October 1, 2001 through January 29, 2002. This bracket is located on the driver's side, below the steering column and behind the plastic lower instrument panel trim.

If this bracket has not been installed, there may be an increased likelihood of injury or increased severity of injury in a frontal collision.

What will Hyundai do?

- To ensure that the left lower instrument panel bracket was installed on your vehicle, we are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will inspect your vehicle to determine if the bracket has been installed. If necessary, the dealer will install the left lower instrument panel bracket at no charge to you. You should plan to leave your vehicle at your Hyundai dealer for a half day to have this service performed.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S. W., Washington, D.C. 20590 or call their toll-free Auto Safety Hotline at 1-888-327-4236.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

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TO: HYUNDAI SERVICE MANAGERS
FROM: HYUNDAI NATIONAL SERVICE DEPARTMENT
SUBJECT: 2003 TIBURONS PRODUCED BETWEEN 10-01-01 AND 1-29-02

All 2003 Tiburon vehicles produced between 10-01-01 and 1-29-02, that are now in dealer inventory MUST be inspected prior to retail sale.

The left lower instrument panel bracket, Part Number 84755-2C500, may not have been installed on a very few early production 2003 Tiburon vehicles. This bracket is located on the driver's side, below the steering column and behind the plastic lower instrument panel trim. The bracket is an unpainted, stamped metal component that extends, and provides support, along the width of the plastic lower instrument panel trim. It may be seen by looking behind the plastic lower instrument panel trim.

If this bracket has not been installed, there may be an increased likelihood of injury or increased severity of injury in a frontal collision.

To determine if the bracket has been installed, use an inspection mirror and a light source to look behind the plastic lower instrument panel trim. The bracket will be present along the entire width of the lower instrument panel trim.

After it has been confirmed that a vehicle DOES CONTAIN the left lower instrument panel bracket, Part Number 84755-2C500, that vehicle may be retailed. File a warranty claim as described below to provide a record that the inspection occurred.

If it has been confirmed that the vehicle DOES NOT CONTAIN the left lower instrument panel bracket, that vehicle MUST NOT be retailed. Immediately contact your DPSM for information about availability of and installation instructions for the bracket and attachment fasteners.

Customers that have already taken delivery of 2003 Tiburons will be notified to bring their vehicles to dealers to have the inspection performed.

Warranty Information

Inspection Only = 21B002I0: 0.1
Inspection Repair = 21B002R0: 0.3
Causal Part Number = 84755-2C500

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