



RECALL CAMPAIGN BULLETIN

Reference:

NTB01-062a

Date:

October 17, 2001

VOLUNTARY RECALL CAMPAIGN REAR DOOR (HATCH) STRUT BRACKET REPLACEMENT

IMPORTANT: THIS BULLETIN HAS BEEN REVISED.

This amended version of NTB01-062 was revised to include additional VINs (see the "VIN LIST" on page 7). Please refer to this bulletin (NTB01-062a) for complete information. Please discard previously released copies of NTB01-062.

CAMPAIGN I.D.# / NHTSA #: R1002 / 01V-282

APPLIED VEHICLE: 1997 - 2001 Pathfinder (R50)

APPLIED VINS: JN8DR09**1W569581 - 611876 *

NOTE: Check Service Comm QR the VIN list on page 7 to determine campaign applicability.

* See additional VINs on page 7. These vehicles may have had the "Type B" struts (refer to Figure 1 and Parts Information) previously installed as service parts.

INTRODUCTION

Nissan has determined that some Nissan Pathfinder vehicles may have a defect which relates to motor vehicle safety. One or both brackets for the rear door (hatch) struts may bend as a result of not being made to specification. Bent brackets could cause a rattling noise from the rear of the vehicle, and also result in the strut(s) detaching from the bracket(s) when opening or closing the rear door. If both struts detach from the brackets, an opened rear door could rapidly fall down and possibly strike someone.

IDENTIFICATION NUMBER

Nissan has assigned identification number R1002 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected is approximately 25,500.

DEALER RESPONSIBILITY

It is the retailer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

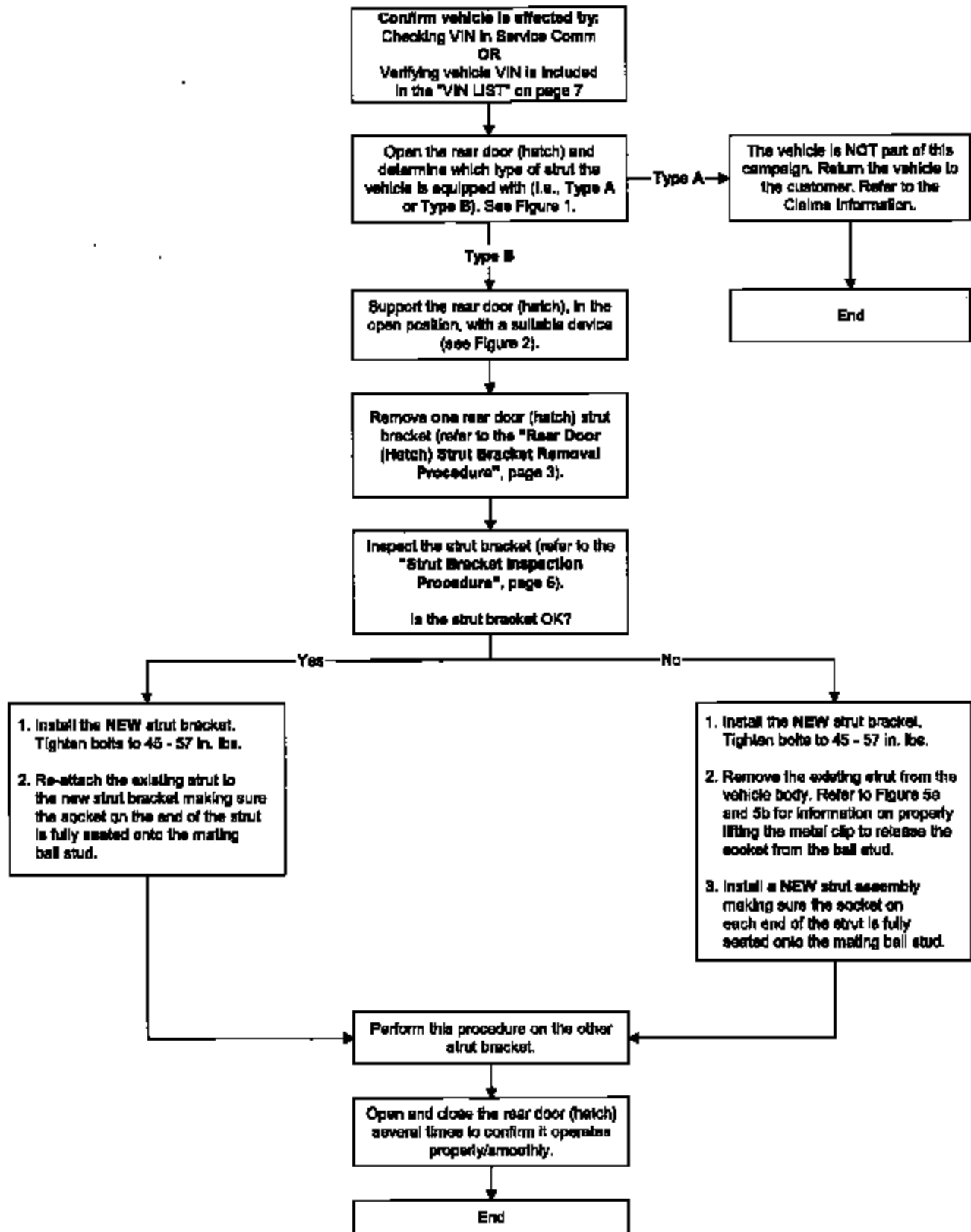
SERVICE PROCEDURE

Refer to the Repair Flow Chart on page 2.

NOTE: Perform the Repair Flow Chart procedure on ONE strut/bracket at a time.

Repair Flow Chart

Perform the following procedure on ONE strut bracket at a time.



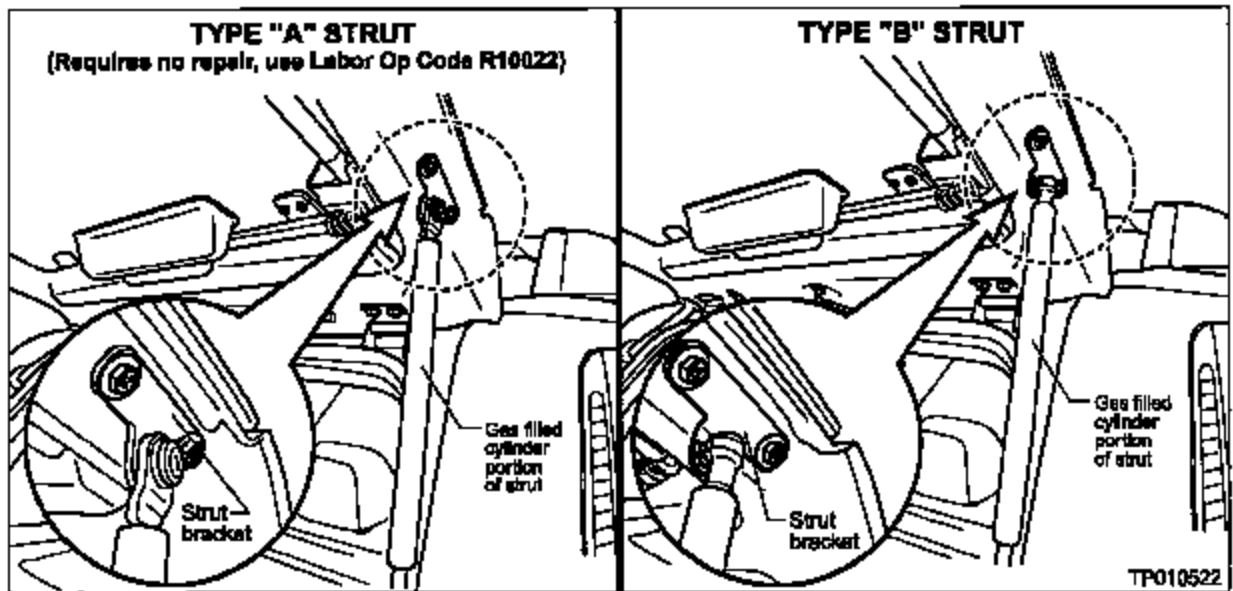


Figure 1

Rear Door (Hatch) Strut Bracket Removal Procedure

CAUTION:

- Make sure the rear hatch door is open and fully supported with a suitable device (see Figure 2) before proceeding with the following steps.
- Perform this procedure on one strut/bracket at a time.

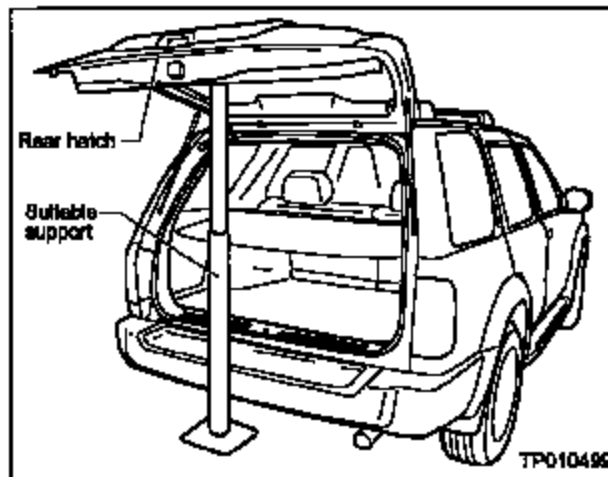


Figure 2

1. Apply vinyl (electrical) tape as shown in Figure 3 to protect the vehicle's paint.

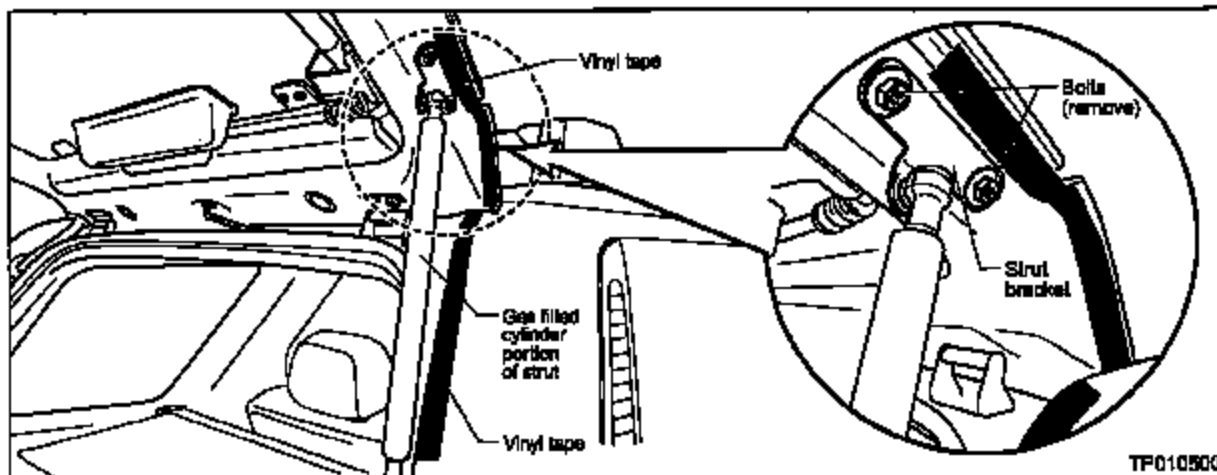


Figure 3

2. Remove the two bolts that secure the strut bracket to the vehicle (see Figure 3).

CAUTION: Hold the strut/bracket assembly as you remove the bolts to prevent it from falling and damaging the paint.

3. Move the strut/bracket assembly downward to a horizontal (level) position (see Figure 4).

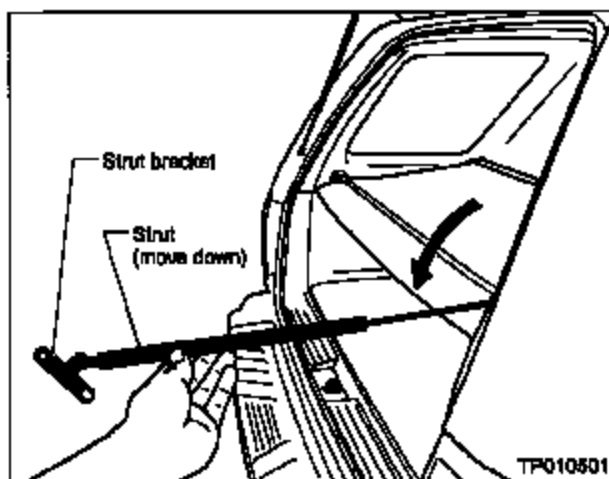


Figure 4

4. Remove the bracket from the strut as follows:

- A. Obtain special tool # J38751-304 from the Terminal Repair Kit #J-38751. This kit is an essential tool that every dealer should have.
- B. Slide the tip of tool # J38751-304 between the plastic socket body and the metal clip (see Figure 5b).

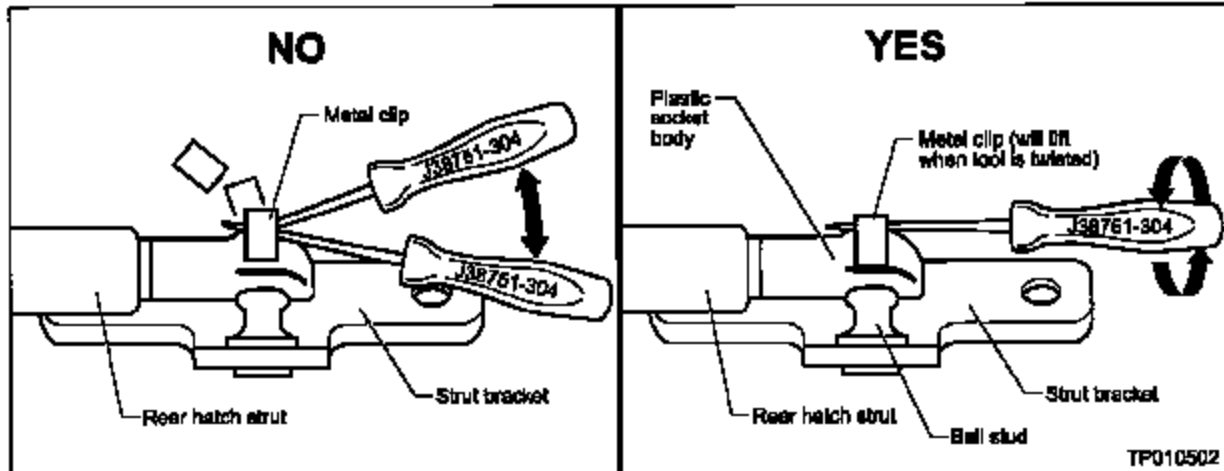


Figure 5a

Figure 5b

- C. Twist the tool to raise the metal clip enough to release the socket from the mating ball stud. The metal clip does **NOT** need to be removed, but only lifted slightly to relieve the spring pressure of the metal clip.

CAUTION: Do not pry the metal clip off of the plastic socket as this will damage the strut (see Figure 5a).

Strut Bracket Inspection Procedure

1. Place the bracket on a flat surface and firmly push straight down on the ball stud (see Figure 6).

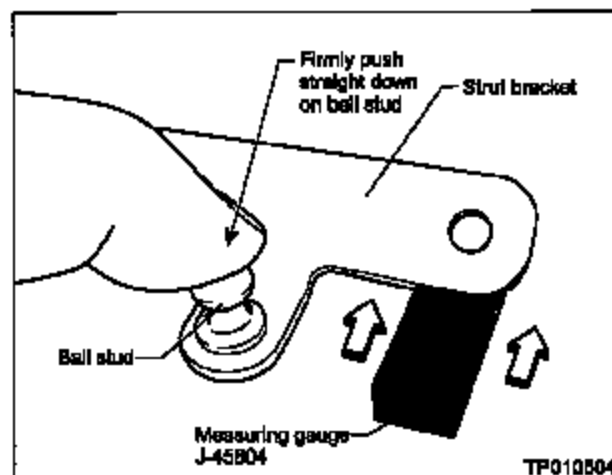
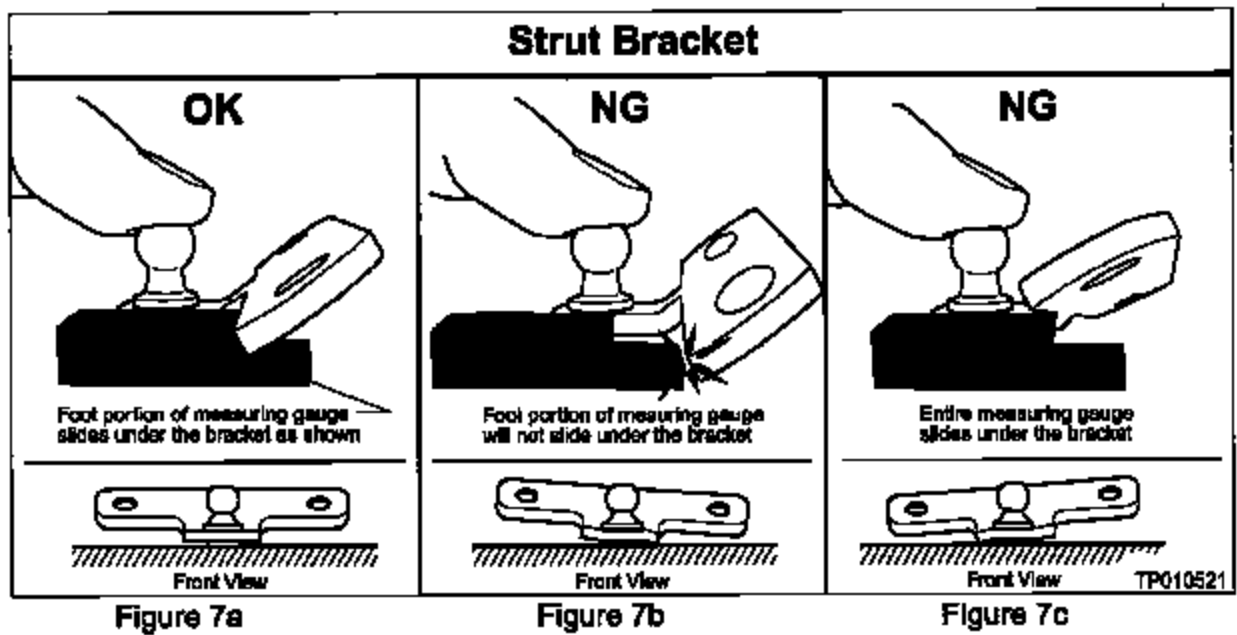


Figure 6

2. Use Measuring Gauge Tool #J-45804 to check the clearance on each end of the bracket between the bracket and the flat surface. Align the tool with the center-line of the bracket hole when checking the clearance. See Figure 6.



The bracket is OK if:

- The "foot" portion of the Measuring Gauge Tool can be slid (on both ends of the bracket) between the bracket and the flat surface as shown in Figure 7a
- The top of the Measuring Gauge Tool stops against the bracket (both ends of the bracket), as shown in Figure 7a

The bracket is not OK if:

- The "foot" portion of the Measuring Gauge Tool will NOT slide (on one end of the bracket) between the bracket and the flat surface (bracket bend down), as shown in Figure 7b
- The entire Measuring Gauge Tool will slide (on one end of the bracket) between the bracket and the flat surface (bracket bent up), as shown in Figure 7c

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Type "B" Strut Assembly – Rear Door Hatch	90450-1W302	Up to 2
Bracket Kit, Strut Assembly (contains 2 brackets)	90455-0W062	1

CLAIMS INFORMATION

Submit a "Campaign" (CM) line claim using the following claims coding information:

Campaign I.D.: R1002

DESCRIPTION	OP CODE	FRT
Measure and RPL brackets and (if required) strut(s)	R10021	0.3 hrs
—OR—		
"Type A" Struts – Inspection ONLY (both)	R10022	0.2 hrs

VIN LIST – (Additional VINs Affected by this Campaign)

MY	VIN	MY	VIN	MY	VIN
1997	JN8AR05Y9VW157947	2000	JN8AR07Y8YW397976	2001	JN8DR07Y51W500158
1997	JN8AR05Y7VW163536	2000	JN8AR07SXVW401480	2001	JN8DR07X31W500294
1997	JN8AR05S3VW183228	2000	JN8AR07YXYW412090	2001	JN8DR07X31W501414
1998	JN8AR05S3VW210851	2000	JN8AR07Y2YW414806	2001	JN8DR07X11W502819
1998	JN8AR05S0VW226305	2000	JN8AR07S8YW416974	2001	JN8DR07X91W504379
1998	JN8AR05Y4VW234760	2000	JN8AR07Y1YW417585	2001	JN8DR07X11W504876
1998	JN8AR05S8VW235521	2000	JN8AR07Y6YW417789	2001	JN8DR07X81W506343
1998	JN8AR05Y7VW235658	2000	JN8AR07Y3YW419107	2001	JN8DR07Y71W506816
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1998	JN8AR05S8VW285383	2000	JN8AR07Y3YW434240	2001	JN8DR07Y31W510963
1998	JN8AR05S3VW287626	2000	JN8AR07SXVW435090	2001	JN8DR07X91W510991
1999	JN8AR05Y1XW294559	2000	JN8AR07S4YW438543	2001	JN8DR07Y71W511355
1999	JN8AR05Y8XW295139	2000	JN8AR07S4YW438003	2001	JN8DR07XX1W511390
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1999	JN8AR05Y8XW299032	2000	JN8AR07Y7YW438858	2001	JN8DR07Y71W513810
1999	JN8AR05Y0XW305308	2000	JN8AR07S5YW439046	2001	JN8DR07X81W513838
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1999	JN8AR05Y5XW316420	2000	JN8AR07Y1YW442241	2001	JN8DR07Y31W513782
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				2001	JN8DR09Y41W591145
				2001	JN8DR09Y81W591325
				2001	JN8DR09Y21W591547

OWNER'S LETTER (For Service Part Replacement)

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has determined that a defect which relates to motor vehicle safety exists in some Nissan Pathfinder vehicles and may exist in yours.

Reason for Recall

According to our warranty records, the bracket(s) for the rear door (hatch) strut(s) was replaced in your vehicle some time in the past. There is a possibility that the replaced bracket(s) may bend as a result of not being made to specification. Bent brackets could cause a rattling noise from the rear of the vehicle, and also result in the strut(s) detaching from the bracket(s) when opening or closing the rear door. If both struts detach from the brackets, an opened rear door could rapidly fall down and possibly strike someone.

What Nissan Will Do

In order to prevent this incident from occurring, your Nissan dealer will replace both brackets for the struts with new ones. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

As a precaution until the vehicle is repaired, listen for any rattling noises from the rear of the vehicle. Always use caution when opening or closing the rear door.

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261). If you reside in Hawaii, please call 1-808-836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

OWNER'S LETTER (For Factory Installed Part)

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has determined that a defect which relates to motor vehicle safety exists in some 2001 model year Nissan Pathfinder vehicles.

Reason for Recall

On some 2001 model year Nissan Pathfinder vehicles, there is a possibility that one or both brackets for the rear door (hatch) struts may bend as a result of not being made to specification. Bent brackets could cause a rattling noise from the rear of the vehicle, and also result in the strut(s) detaching from the bracket(s) when opening or closing the rear door. If both struts detach from the brackets, an opened rear door could rapidly fall down and possibly strike someone.

What Nissan Will Do

In order to prevent this incident from occurring, your Nissan dealer will replace both brackets for the struts with new ones. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

As a precaution until the vehicle is repaired, listen for any rattling noises from the rear of the vehicle. Always use caution when opening or closing the rear door.

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-847-7261). If you reside in Hawaii, please call 1-808-836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.





INFINITI

RECALL CAMPAIGN BULLETIN

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Reference:

ITB01-056a

Date:

October 17, 2001

VOLUNTARY RECALL CAMPAIGN REAR DOOR (HATCH) STRUT BRACKET REPLACEMENT

IMPORTANT: THIS BULLETIN HAS BEEN REVISED.

This amended version of ITB01-056 was revised to include additional VINs (see the "VIN LIST" on page 7). Please refer to this bulletin (ITB01-056a) for complete information. Please discard previously released copies of ITB01-056.

CAMPAIGN I.D.# / NHTSA #: R1004 / 01V-282**APPLIED VEHICLE:** 1997 - 2001 QX4 (JR50)**APPLIED VINS:** JNRDR09**1W202383-223718 ***NOTE:** Check Service Comm QR the VIN list on page 7 to determine campaign applicability.

* See additional VINs on page 7. These vehicles may have had the "Type B" struts (refer to Figure 1 and Parts Information) previously installed as service parts.

INTRODUCTION

Nissan Motor Ltd. has determined that some Infiniti QX4 vehicles may have a defect which relates to motor vehicle safety. One or both brackets for the rear door (hatch) struts may bend as a result of not being made to specification. Bent brackets could cause a rattling noise from the rear of the vehicle, and also result in the strut(s) detaching from the bracket(s) when opening or closing the rear door. If both struts detach from the brackets, an opened rear door could rapidly fall down and possibly strike someone.

IDENTIFICATION NUMBER

Nissan has assigned identification number R1004 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected is approximately 6,000.

DEALER RESPONSIBILITY

It is the retailer's responsibility to check Infiniti Net for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

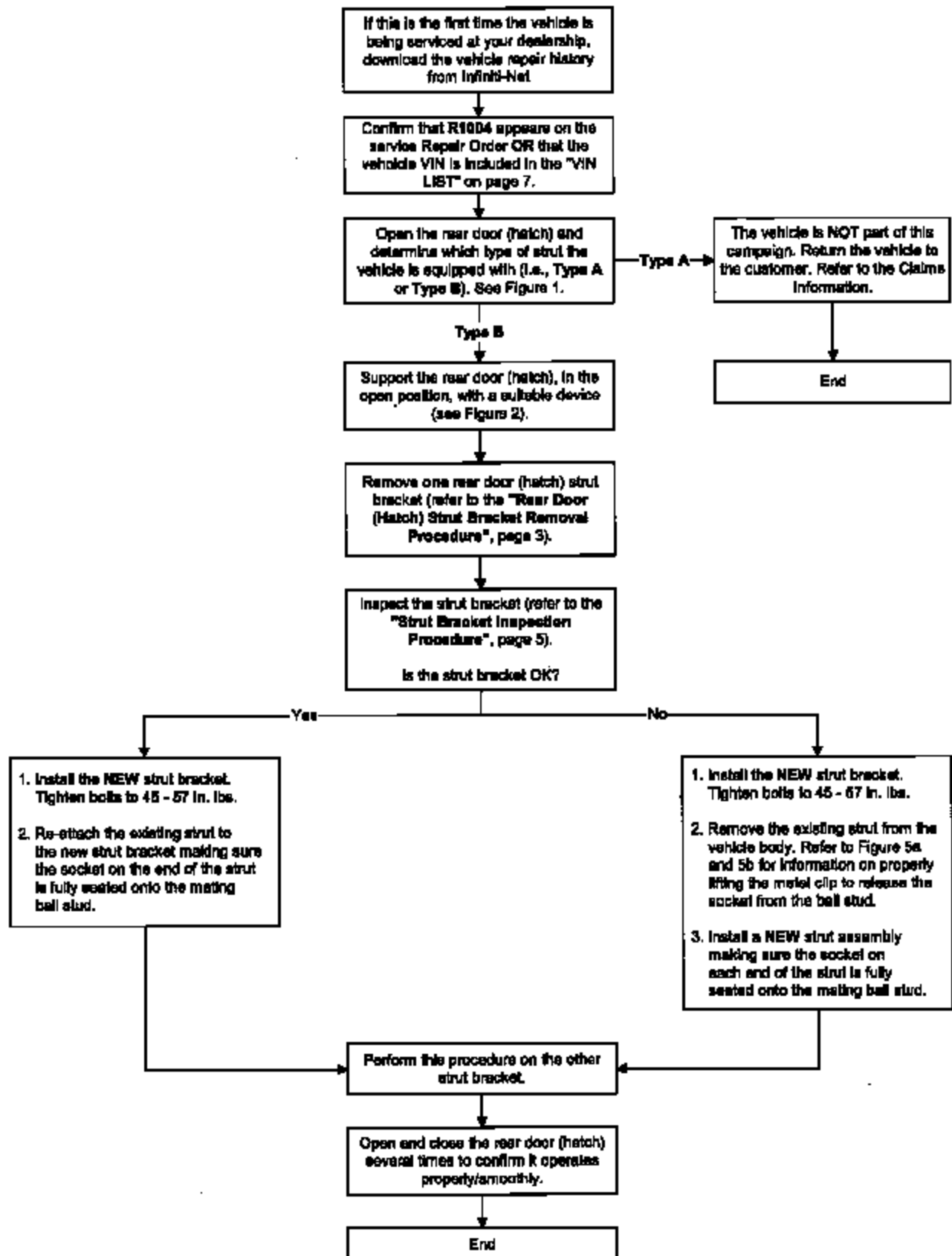
SERVICE PROCEDURE

Refer to the Repair Flow Chart on page 2.

NOTE: Perform the Repair Flow Chart procedure on ONE strut/bracket at a time.

Repair Flow Chart

Perform the following procedure on **ONE** strut bracket at a time.



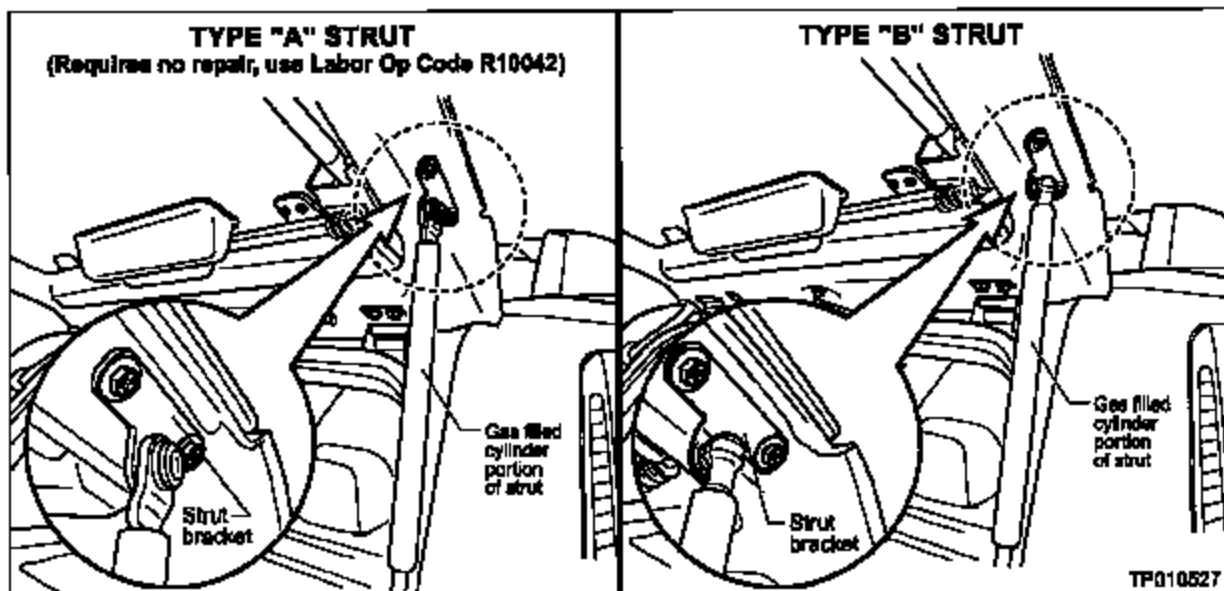


Figure 1

Rear Door (Hatch) Strut Bracket Removal Procedure

CAUTION:

- Make sure the rear hatch door is open and fully supported with a suitable device (see Figure 2) before proceeding with the following steps.
- Perform this procedure on one strut/bracket at a time.

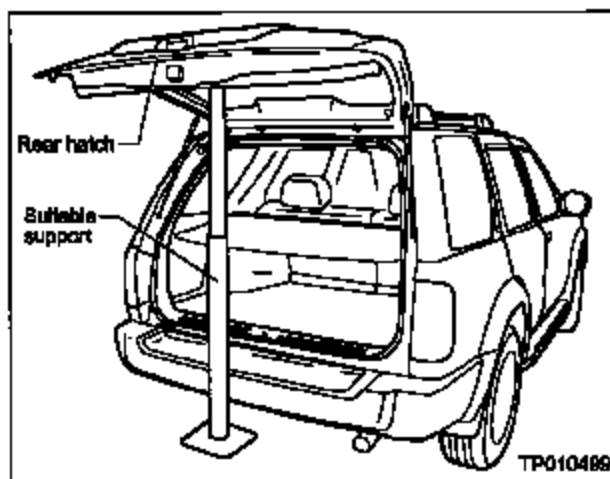


Figure 2

1. Apply vinyl (electrical) tape as shown in Figure 3 to protect the vehicle's paint.

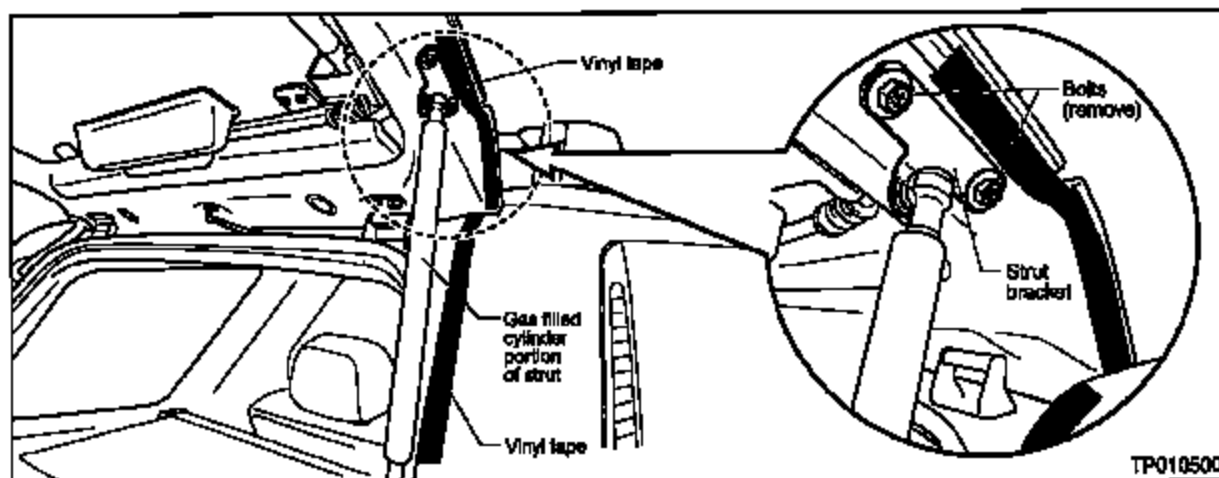


Figure 3

2. Remove the two bolts that secure the strut bracket to the vehicle (see Figure 3).

CAUTION: Hold the strut/bracket assembly as you remove the bolts to prevent it from falling and damaging the paint.

3. Move the strut/bracket assembly downward to a horizontal (level) position (see Figure 4).

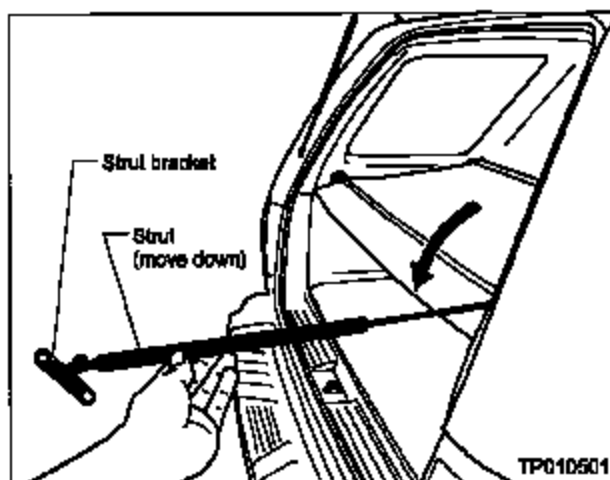


Figure 4

4. Remove the bracket from the strut as follows:

- A. Obtain special tool # J38751-304 from the Terminal Repair Kit #J-38751. This kit is an essential tool that every dealer should have.
- B. Slide the tip of tool # J38751-304 between the plastic socket body and the metal clip (see Figure 5b).

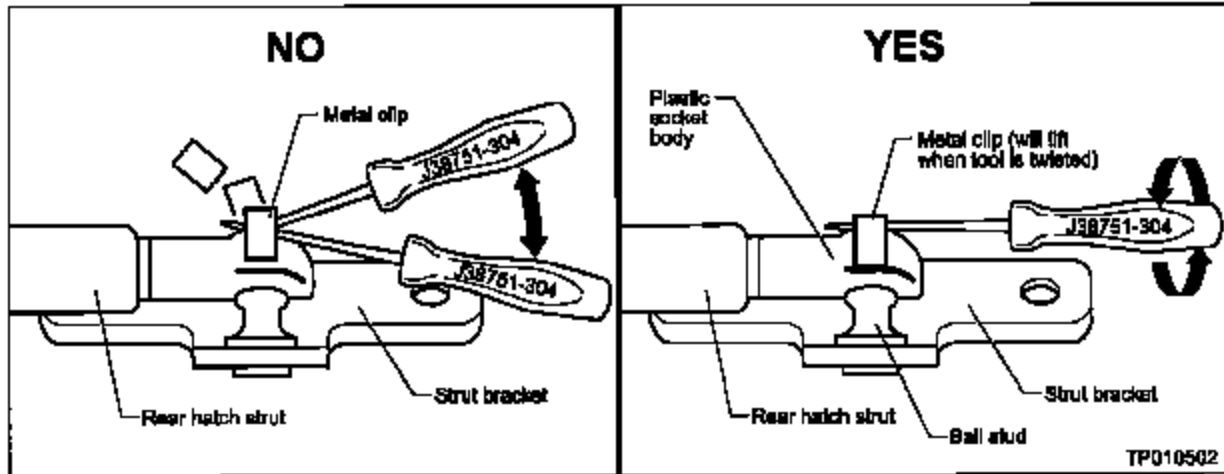


Figure 5a

Figure 5b

- C. Twist the tool to raise the metal clip enough to release the socket from the mating ball stud. The metal clip does **NOT** need to be removed, but only lifted slightly to relieve the spring pressure of the metal clip.

CAUTION: Do not pry the metal clip off of the plastic socket as this will damage the strut (see Figure 5a).

Strut Bracket Inspection Procedure

1. Place the bracket on a flat surface and firmly push straight down on the ball stud (see Figure 6).

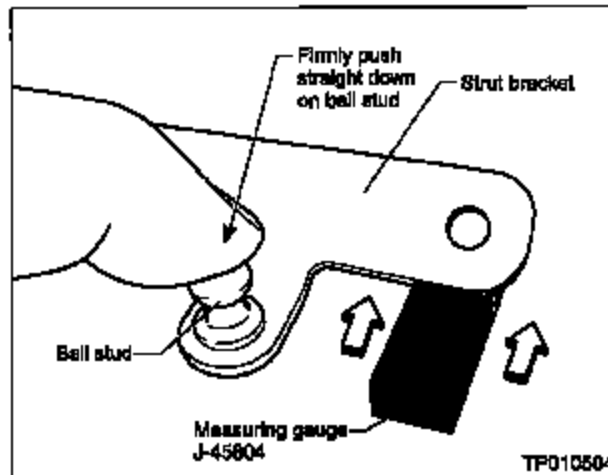
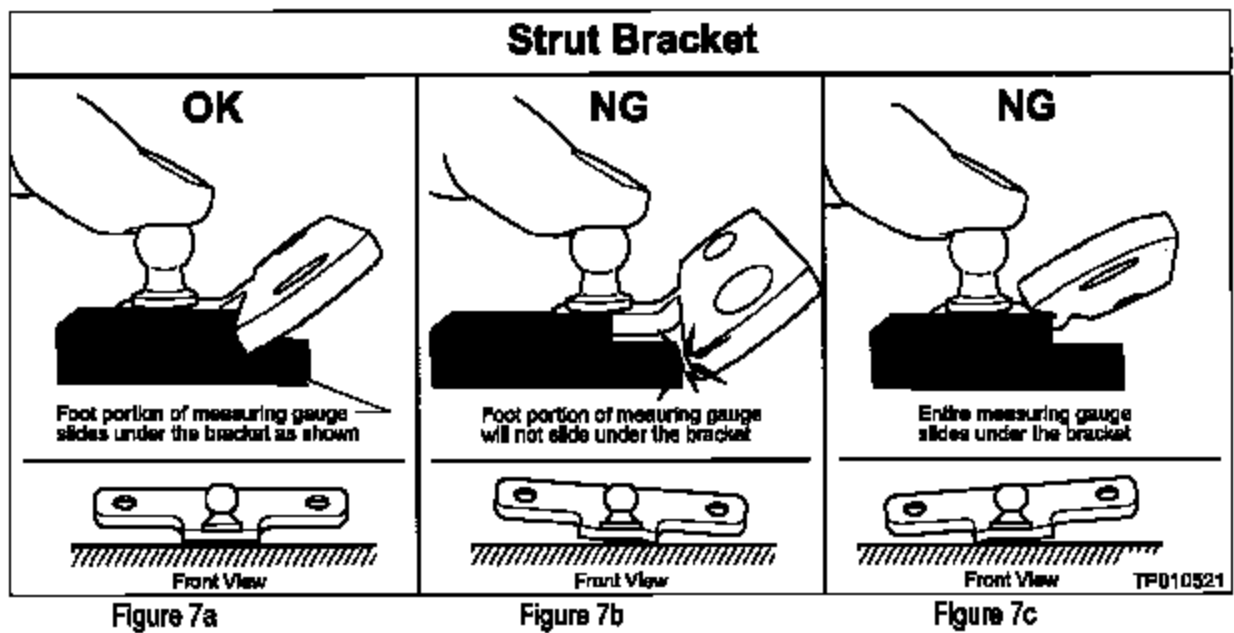


Figure 6

2. Use **Measuring Gauge Tool #J-45804** to check the clearance on each end of the bracket between the bracket and the flat surface. Align the tool with the center-line of the bracket hole when checking the clearance. See Figure 6.



The bracket is OK if:

- The "foot" portion of the Measuring Gauge Tool can be slid (on both ends of the bracket) between the bracket and the flat surface as shown in Figure 7a
- The top of the Measuring Gauge Tool stops against the bracket (both ends of the bracket), as shown in Figure 7a

The bracket is not OK if:

- The "foot" portion of the Measuring Gauge Tool will NOT slide (on one end of the bracket) between the bracket and the flat surface (bracket bent down), as shown in Figure 7b
- The entire Measuring Gauge Tool will slide (on one end of the bracket) between the bracket and the flat surface (bracket bent up), as shown in Figure 7c

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Type "B" Strut Assembly – Rear Door Hatch	90450-1W502	Up to 2
Bracket Kit, Strut Assembly (contains 2 brackets)	90455-0W062	1

CLAIMS INFORMATION

Submit a "Campaign" (CM) line claim using the following claims coding information:

Campaign I.D.: R1004

DESCRIPTION	OP CODE	FRT
Measure and RPL brackets and (if required) strut(s)	R10041	0.3 hrs
-----OR-----		
"Type A" Struts – Inspection ONLY (both)	R10042	0.2 hrs

VIN LIST - (Additional VINs Affected by this Campaign)

MY	VIN	MY	VIN	MY	VIN
1997	JNRAR05Y7VW001062	1998	JNRAR05Y4WW020363	1999	JNRAR05Y8XW040925
1997	JNRAR05Y1VW002157	1998	JNRAR05Y3WW020483	1999	JNRAR05Y7XW041436
1997	JNRAR05Y8VW004097	1998	JNRAR05Y8WW020690	1999	JNRAR05Y6XW041815
1997	JNRAR05Y6VW006618	1998	JNRAR05Y7WW021085	1999	JNRAR05Y3XW042096
1997	JNRAR05Y1VW007021	1998	JNRAR05Y1WW021390	1999	JNRAR05Y6XW043841
1997	JNRAR05Y6VW007385	1998	JNRAR05Y6WW021708	1999	JNRAR05Y9XW043980
1997	JNRAR05Y9VW007588	1998	JNRAR05Y9WW022139	1999	JNRAR05Y1XW044430
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1997	JNRAR05Y8VW008280	1998	JNRAR05Y2WW022855	1999	JNRAR05Y3XW045076
1997	JNRAR05Y2VW010994	1998	JNRAR05Y9WW023145	1999	JNRAR05Y7XW045548
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1997	JNRAR05Y0VW016017	1998	JNRAR05Y6WW025533	1999	JNRAR05YXXW048217
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		1998	JNRAR05Y4WW032657	1999	JNRAR07Y0XW0668934
		1998	JNRAR05YXWW034482	1999	JNRAR07Y8XW068222
		1998	JNRAR05Y7WW035522	1999	JNRAR07Y9XW071159
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				2001	JNRDR07Y41W105903
				2001	JNRDR07Y31W110140
				2001	JNRDR07Y41W112771
				2001	JNRDR09X01W200950
				2001	JNRDR09X51W201842
				2001	JNRDR09X51W202176
				2001	JNRDR09Y21W210775
				2001	JNRDR09Y31W214401
				2001	JNRDR09Y81W214404

OWNER'S LETTER (For Service Part Replacement)

Dear Infiniti owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has determined that a defect which relates to motor vehicle safety exists in some Infiniti QX4 vehicles and may exist in yours.

Reason for Recall

According to our warranty records, the bracket(s) for the rear door (hatch) strut(s) was replaced in your vehicle some time in the past. There is a possibility that the replaced bracket(s) may bend as a result of not being made to specification. Bent brackets could cause a rattling noise from the rear of the vehicle, and also result in the strut(s) detaching from the bracket(s) when opening or closing the rear door. If both struts detach from the brackets, an opened rear door could rapidly fall down and possibly strike someone.

What Infiniti Will Do

In order to prevent this incident from occurring, your Infiniti dealer will replace both brackets for the struts with new ones. This free service should take about one hour to complete, but your Infiniti dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

As a precaution until the vehicle is repaired, listen for any rattling noises from the rear of the vehicle. Always use caution when opening or closing the rear door.

Contact your Infiniti dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact an Infiniti representative toll free at (877) 873-2255. If you reside in Hawaii, please call 1-808-836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20580 or call the toll free Safety Hotline at (888) 327-4238.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

OWNER'S LETTER (For Factory Installed Part)

Dear Infiniti owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has determined that a defect which relates to motor vehicle safety exists in some 2001 model year Infiniti QX4 vehicles.

Reason for Recall

On some 2001 model year Infiniti QX4 vehicles, there is a possibility that one or both brackets for the rear door (hatch) struts may bend as a result of not being made to specification. Bent brackets could cause a rattling noise from the rear of the vehicle, and also result in the strut(s) detaching from the bracket(s) when opening or closing the rear door. If both struts detach from the brackets, an opened rear door could rapidly fall down and possibly strike someone.

What Infiniti Will Do

In order to prevent this incident from occurring, your Infiniti dealer will replace both brackets for the struts with new ones. This free service should take about one hour to complete, but your Infiniti dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

As a precaution until the vehicle is repaired, listen for any rattling noises from the rear of the vehicle. Always use caution when opening or closing the rear door.

Contact your Infiniti dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact an Infiniti representative toll free at (877) 873-2255. If you reside in Hawaii, please call 1-808-838-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4238.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.
