

01V-011.001

**\*\* ADVANCE TECHNICAL INFORMATION NOTICE \*\***

**RE: Safety Recall Notification – SR-01-005**

**ATIN NO. ATIN-01-SR-007**

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***AFFECTED VEHICLES***

This recall bulletin includes all vehicles listed below, both 2.4 L4 and 3.0 V-6 equipped with automatic transaxle.

1999-2001 Galant built between May 1998 and November 2000

2000-01 Eclipse built between May 1999 and November 2000

2001 Eclipse Spyder built between January and November 2000

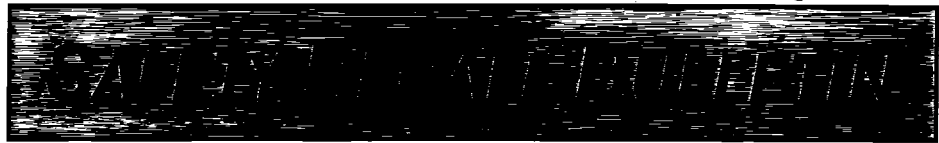
***PURPOSE***

Mitsubishi Motor Sales of America, Inc. (MMSA) is voluntarily recalling affected vehicles for replacement of the automatic transmission oil cooler hose assembly (and related bracket on 1999 Galant). Follow the procedures described in **Safety Recall Bulletin SR-01-005**. This recall bulletin will be available on the Diamond Dealer Link on March 20. Paper copies of this recall bulletin will be mailed to all dealers on March 19.

All affected vehicles in dealer inventory must be repaired before the vehicle is sold. Check on the Warranty Super Screen to verify whether a vehicle is an affected VIN for this recall campaign.

***CUSTOMER NOTIFICATION***

A letter will be sent to all owners of affected vehicles telling them to bring their vehicle to their Mitsubishi Motors dealer to have the automatic transmission oil cooler hose assembly replaced. Customer letters will be sent out in waves beginning the week of March 26, with the final letters being sent in July. A copy of the customer notification letter appears in recall bulletin SR-01-005.



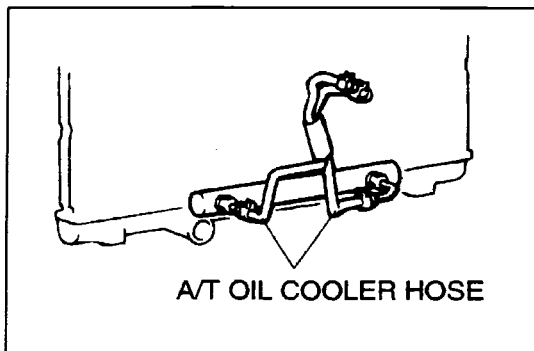
<b>SUBJECT:</b> <b>AUTOMATIC TRANSMISSION OIL COOLER HOSE ASSEMBLY REPLACEMENT — SAFETY RECALL CAMPAIGN</b>			No: <b>SR-01-005</b>
			DATE: <b>March, 2001</b>
			MODEL: <b>1999-2001 Galant 2000-01 Eclipse 2001 Eclipse Spyder</b>
<b>CIRCULATE TO:</b>	<input checked="" type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER

OIV-011.001

## PURPOSE

Mitsubishi Motor Sales of America, Inc. (MMSA) is voluntarily recalling certain 1999-2001 Galant, 2000-2001 Eclipse, and 2001 Eclipse Spyder vehicles to replace the automatic transmission oil cooler hose assemblies.

## BACKGROUND INFORMATION



The manufacturing process for the automatic transmission oil cooler hoses allowed a weakness to be present in the internal hose reinforcement. Over time this weakness can cause leakage of the automatic transmission fluid (ATF). ATF leakage in the presence of an ignition source could result in a fire.

## AFFECTED VEHICLES

This recall bulletin includes all vehicles listed below, both 2.4 L4 and 3.0 V-6, equipped with automatic transaxle.

1999-2001 Galant built between May 1998 and November 2000

2000-01 Eclipse built between May 1999 and November 2000

2001 Eclipse Spyder built between January and November 2000

## CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles telling them to bring their vehicle to their Mitsubishi Motors dealer to have the automatic transmission oil cooler hose assembly replaced. A copy of the customer notification letter appears later in this bulletin.

## REQUIRED OPERATIONS

Before starting the PROCEDURES section of this bulletin, **CHECK ON THE WARRANTY SUPERSCREEN** to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed.

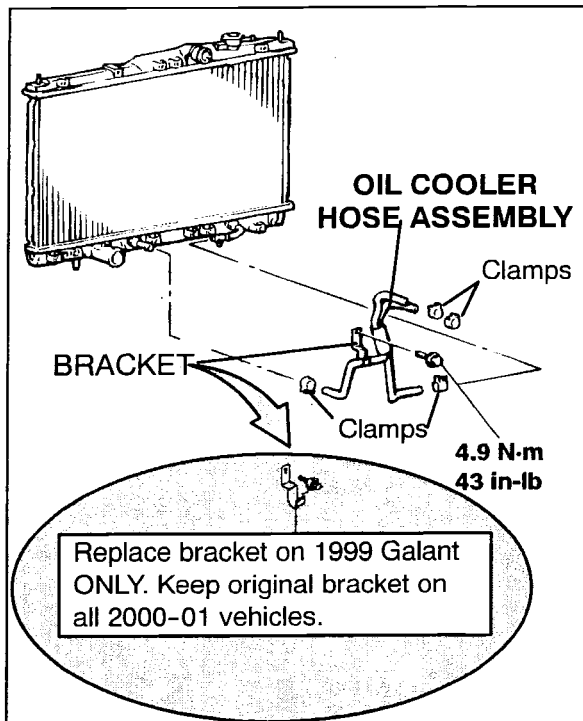
### **IMPORTANT**

***Affected inventory vehicles must be inspected/repared before the vehicle is sold. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is an affected VIN for this recall campaign.***

Continued

<b>FILE UNDER:</b> <b>Safety Recall Bulletins in the Dealer Service Information Binder</b>	<b>(2238)</b>
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## PROCEDURES



1. Squeeze then slide each of the 4 hose clamps off the hose fitting, moving it toward the center of the hose.  
*NOTE:*  
*For easier clamp removal, use needle-nose pliers with a 3 inch long jaw to squeeze the clamps.*
2. Place a drain pan under the transmission oil cooler hose assembly to catch any fluid that may be lost when the hoses are removed.
3. Carefully twist and pull the hoses from the fittings. For 1999 Galant only, go to Step 4. For all other vehicles, go to Step 5.
4. **Bracket Removal — 1999 Galant ONLY (All 2000-01 vehicles use existing bracket)**  
Remove the oil cooler hose bracket from the lower edge of the radiator. It will be replaced with a new bracket included in the parts kit.
5. In preparation for installation, position a new clamp from the hose kit onto each of the 4 ends of the new hose assembly.
6. Install the hose assembly making sure that each of the 4 ends is secure on its fitting.
7. Squeeze and slide each of the new clamps into its proper position. Make sure each clamp is tight on the hose and fitting.
8. **Bracket Installation — 1999 Galant ONLY (All 2000-01 vehicles use existing bracket)**  
Install the new bracket from the kit onto the lower edge of the radiator using the existing bolt from the original bracket. Bolt torque is 4.9 Nm (43 in-lb).
9. Secure the new hose into the bracket (existing bracket on 2000-01 vehicles, new bracket on 1999 Galant).
10. Add ATF to replace fluid lost when the old hose assembly was removed. Test drive the vehicle, then check the hose connections to make sure there are no leaks before returning the vehicle to the customer.
11. Check the ATF level again, adding ATF if necessary.

Continued

## PARTS INFORMATION

A small supply of A/T Oil Cooler Hose Assembly Recall Kits will be allocated to dealers who received affected vehicles. Orders for additional kits can be placed through the normal parts system.

Model Application	Model Year	A/T Oil Cooler Hose Assembly Recall Kit Part Number	Kit Contents
Galant 2.4L, L4	1999	MR968541	Hose Assy (1), Clamps (4), Bracket (1)
Galant 3.0L, V-6	1999	MR968542	
Galant 2.4L, L4	2000-01	MR968543	Hose Assy (1), Clamps (4),
Galant 3.0L, V-6	2000-01	MR968544	
Eclipse 2.4L, L4 Eclipse Spyder 2.4L, L4	2000-01 2001	MR968545	
Eclipse 3.0L, V-6 Eclipse Spyder 3.0L, V-6	2000-01 2001	MR968546	

## WARRANTY INFORMATION

**IMPORTANT: Submit as a type- "C" Claim**

Please refer to the sample warranty screens on the following pages.

### ***A/T Oil Cooler Hose Assembly Replacement***

*Labor Operation No.* C0104CXX

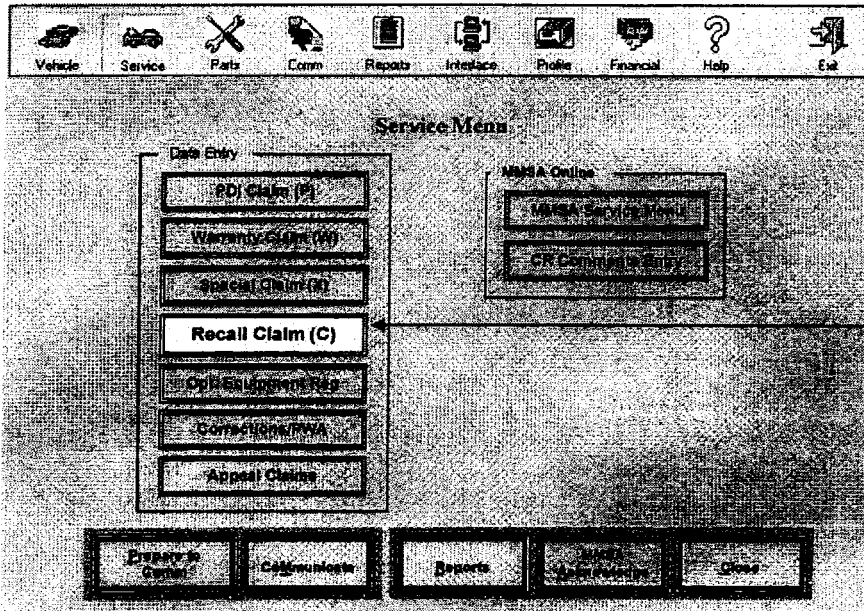
*Time Allowance:* 0.4 hr.

*Additional Materials:* None

**CAMPAIGN CLAIM SAMPLE - CAMPAIGN LABOR OPERATION = C0104CXX**

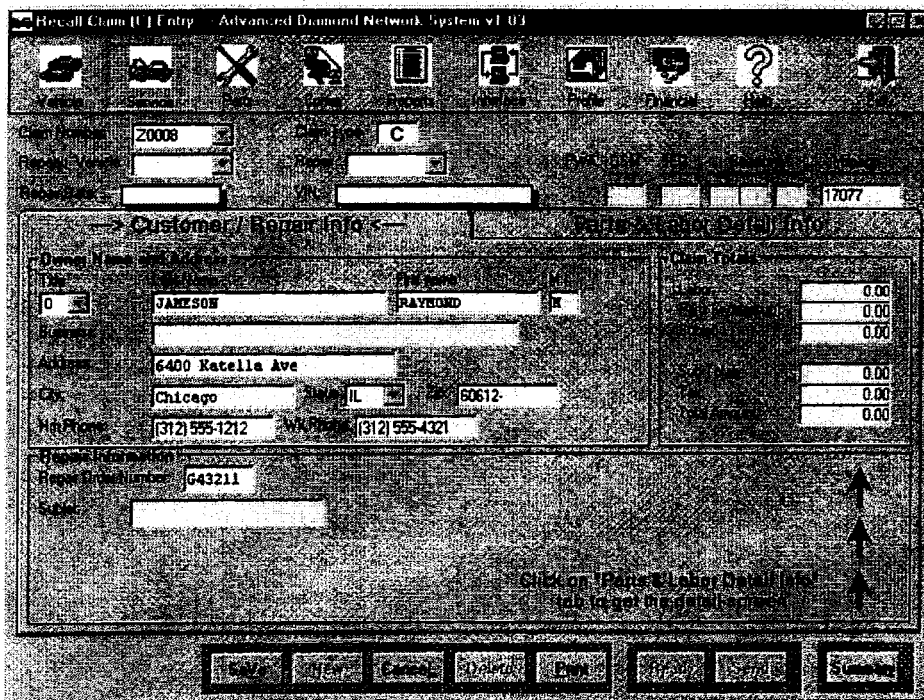
**ADVANCED DIAMOND NET SCREENS FOR RECALL CLAIMS**

**SERVICE MENU - SELECT RECALL CLAIM ( C )**



**ENTER THIS CLAIM AS RECALL CLAIM TYPE 'C' ONLY.**

**RECALL CAMPAIGN CUSTOMER / REPAIR INFO SCREEN**



**FILL IN ALL OF THE REQUIRED OWNER INFORMATION ITEMS INCLUDING PHONE NUMBER.**

*Be sure the vehicle is actually involved in this campaign. Check the Super Screen to be sure.*

**RECALL CAMPAIGN CLAIM PARTS AND LABOR DETAIL INFO SCREEN:**

- **USE C0104CXX AT 0.3 HOURS TO REMOVE AND REPLACE AUTOMATIC TRANSMISSION OILER COOLER HOSE ASSEMBLY.**

Recall Claim (C) Entry - Advanced Diamond Network System v1.03

Vehicle Service Parts Comm Reports Finance Info Repair Help

Claim Number: Z0008 Claim Type: C

Repair Vehicle: Repair Reason: Mileage: 17077

Repair Date: VIN: 4A3.....

Customer / Repair In Parts & Labor Detail Info

**REMOVE AND REPLACE THE AUTOMATIC TRANSMISSION OILER COOLER HOSE ASSEMBLY**

*Verify the vehicle is actually involved in this campaign by checking the Superscreen.*

Line	Part Number	Qty	Cost	Sub	Operation	Qty	Lbr Hours	Amount	Delete
A					C0104CXX	1	0.4		

Refer to the list of required kit part numbers on page 3 of this bulletin.  
Compare to the kit part number entered on the related repair order.

Enter a qty. of one and dealer net parts price.

Enter **C0104CXX**

Enter a Qty. of 1 x 0.4 hrs. labor x your dealership's warranty labor rate.

Page Pg1 of 1 Pg Up Pg Dn

Save New Cancel Delete Print Ready Send



**AFFECTED VEHICLES**

**MODEL:** 1999 – 2001 Galant  
2000 – 01 Eclipse  
2001 Eclipse Spyder

6400 KATELLA AVENUE  
CYPRESS, CALIFORNIA 90630-5208  
(714) 372-6000 (310) 493- 1235  
TELEFAX (714) 373- 1020  
TELEX 683453

**MAILING ADDRESS:**  
P.O. BOX 6400  
CYPRESS, CALIFORNIA 90630-0064

Date: March 2001

**RE: IMPORTANT SAFETY RECALL NOTIFICATION: SR-01-005**

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**Reason For Notice:** Mitsubishi Motor Sales of America, Inc. has determined that a defect which relates to motor vehicle safety exists with the automatic transmission oil cooler hoses on certain 1999 ~ 2001 model year Galant, 2000 ~ 2001 model year Eclipse, and 2001 model year Eclipse Spyder vehicles.

The manufacturing process for the automatic transmission oil cooler hoses allowed a weakness to be present in the internal hose reinforcement. Over time this weakness can cause leakage of the automatic transmission fluid (ATF). Automatic transmission fluid leakage in the presence of an ignition source could result in a fire.

**Call Your Dealer:** Please contact your authorized Mitsubishi Motors Dealer immediately to schedule an appointment for the dealer to perform the required repair. There will be no charge for this service.

**What We Will do:** Your dealer will replace the automatic transmission oil cooler hose assembly and securing bracket on 1999 Galant vehicles).

**How Long Will It Take?** The actual repair will require approximately 30 minutes to complete, but may take longer, depending upon your dealer's schedule.

Should your dealer fail to perform the corrective procedure at no charge, and within a reasonable time, please inform our Customer Relations Department by calling toll-free (888) Mitsu-2001 (888-648-7820). You may also contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the Auto Safety Hotline toll-free (888) 327-4236.

**Notice to Lessors:** If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter. Should you have any questions, please contact your Mitsubishi Motors Dealer.

Sincerely,

Greg Stahl  
Director, Customer Relations

SR-01-005  
C0104CXX