

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.6

Quarter Ending September 30, 2001

NHTSA Recall No.	NHTSA Recall Description	No. of Vehicles	Model Year	Model Line	Start Date	End Date	Status	Production		Sales		Inventory		
								Units Produced	Units Sold	Units Produced	Units Sold	Units Produced	Units Sold	
00V-424	00887	1	3Q-01	4Q-02	7/9/2001	7/9/2001		314,786	n/a	53,691	13,625	0	280	0
01V-186	01819	1	3Q-01	4Q-02	9/8/2001	9/14/2001	d	237,430	n/a	50,604	8,917	0	120	0
01V-207	01820	1	3Q-01	4Q-02	7/8/2001	7/8/2001		46,898	n/a	24,863	133	0	11	0
01V-227	01821	1	3Q-01	4Q-02	7/25/2001	7/27/2001	d	1,280,413	391,882	114,840	18,895	0	109	0
01V-230	01822	1	3Q-01	4Q-02	8/29/2001	8/29/2001		285,337	982	98,640	4,007	0	817	0
01V-256	01824	1	3Q-01	4Q-02	8/29/2001	8/29/2001		1,087,418	10,048	274,786	18,668	0	91	0
01V-281	01825	1	3Q-01	4Q-02	8/29/2001	9/13/2001	d	807,882	78	227,080	14,868	0	268	0
01V-282	01826	1	3Q-01	4Q-02	8/29/2001	8/13/2001	f	421,216	3,277	168,813	671	0	188	0
01V-048	01804	1	3Q-01	3Q-01	n/a	n/a	d	80	n/a	unknown	0	0	0	0
01X-001	01877	2	2Q-01	4Q-02	8/4/2001	8/18/2001	v	8,182,404	212,434	1,528,883	68,502	0	5,291	0
01V-082	01807	2	2Q-01	3Q-02	5/8/2001	5/8/2001		1,242	n/a	719	28	0	8	0
01V-075	01509	2	2Q-01	3Q-02	4/4/2001	4/4/2001		74,220	n/a	46,884	380	0	14	0
01V-108	01813	2	2Q-01	3Q-02	4/3/2001	4/3/2001		8,580	n/a	8,261	14	0	0	0
01V-114	01814	2	2Q-01	3Q-02	4/25/2001	4/25/2001		160,952	917	83,535	982	0	157	0
01V-121	01815	2	2Q-01	3Q-02	4/19/2001	4/19/2001		8,139	n/a	5,982	46	0	29	0
01V-144	01816	2	2Q-01	3Q-02	8/4/2001	8/4/2001		4,587	n/a	2,386	12	0	0	0
01V-044	01817	2	2Q-01	3Q-02	8/12/2001	8/12/2001		4,101	1,308	403	40	0	1	0
01V-171	01818	2	2Q-01	3Q-02	8/7/2001	8/7/2001		80,378	14,482	15,588	820	0	66	0
00V-398	00L11	3	1Q-01	3Q02	3/8/2001	3/19/2001	v	488,137	n/a	482,018	8,813	0	70	0
00V-233	00628	3	1Q-01	3Q02	3/20/2001	3/20/2001		8,744	n/a	3,930	49	0	6	0
00V-338	00334	3	1Q-01	2Q02	2/16/2001	2/16/2001		8,403	3,026	637	65	0	0	0
00V-351	00543	3	1Q-01	2Q02	1/24/2001	1/24/2001		182,449	n/a	137,262	194	0	42	0
00V-387	00644	3	1Q-01	2Q02	2/6/2001	2/6/2001		263,757	11,108	142,464	2,032	0	1,376	0
00V-364	00545	3	1Q-01	2Q02	1/23/2001	2/1/2001	y	137,813	n/a	103,285	28	0	74	0
00V-386	00848	3	1Q-01	2Q02	1/23/2001	2/1/2001	w	101,880	2,267	73,838	18	0	26	0
00V-389	00851	3	1Q-01	2Q02	1/10/2001	1/10/2001		8,863	n/a	7,308	75	0	0	0
00V-418	00838	3	1Q-01	2Q02	1/24/2001	1/24/2001		94,516	n/a	70,569	327	0	32	0
00V-426	00856	3	1Q-01	2Q02	2/23/2001	2/23/2001		36,681	n/a	19,234	152	0	21	0
00V-422	00886	3	1Q-01	2Q02	3/5/2001	3/5/2001		238,283	n/a	181,937	1,080	0	480	0
00V-419	00859	3	1Q-01	2Q02	2/18/2001	2/18/2001		393,271	n/a	290,016	1,274	0	288	0
01V-031	01502	3	1Q-01	3Q02	3/22/2001	3/22/2001		119,849	58,467	28,241	454	0	43	0
01V-082	01803	3	1Q-01	3Q02	3/22/2001	3/22/2001		83,080	n/a	21,806	33	0	58	0
01V-046	01505	3	1Q-01	3Q02	3/28/2001	4/3/2001	v	101,812	35,046	7,362	687	0	38	0
01V-045	01808	3	1Q-01	3Q02	3/19/2001	3/19/2001		17,058	n/a	12,480	15	0	2	0
01V-076	01508	3	1Q-01	3Q02	3/19/2001	3/19/2001		187,884	n/a	137,017	174	0	44	0
01V-082	01510	3	1Q-01	2Q02	3/8/2001	3/8/2001		270	n/a	219	0	0	0	0
01V-085	01511	3	1Q-01	3Q02	3/20/2001	3/20/2001		689	n/a	363	0	0	0	0
01V-108	01512	3	1Q-01	3Q02	3/28/2001	3/28/2001		185	n/a	79	0	0	0	0

Quarterly Recall Completion Report Notes

X a) "Procedures Completed" reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.

X b) "Unreachables" reflects the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.

↙ c) 01V-199 / 01919

For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01M03. Letters were mailed to 249,784 owners from September 8, 2001 through September 14, 2001. In addition, an issue with parts used in the remedy caused a delay in the mailing of owner letters.

d) 01V-227 / 01921

Letters were mailed to 1,278,515 owners from July 25, 2001 through July 27, 2001

e) 01V-291 / 01928

For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01S28. Letters were mailed to 813,244 owners from August 28, 2001 through September 1, 2001. On September 7, 2001, an additional 140 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 13, 2001.

f) 01V-292 / 01928

For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01S25. Letters were mailed to 425,218 owners from August 28, 2001 through September 1, 2001. On September 7, 2001, an additional 74 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 13, 2001.

g) 01V-345 / 01904

No owner notification was conducted as plant personnel handled repairs to these vehicles directly with the affected dealership. The repair status of affected vehicles has not been confirmed at this time.

h) 01X-001 / 01977

Owner letters were mailed in phases by model year and vehicle line from June 4, 2001 through June 18, 2001.

i) 00V-398 / 00L11

A letter and owner guide was mailed to 223,201 owners from March 6, 2001 through March 12, 2001. A second phase mailing to 284,899 owners occurred from March 16, 2001 through March 19, 2001. This program is considered 100% complete and will not be reported on the next quarterly report.

j) 00V-394 / 00B45

For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.

k) 00V-395 / 00B45

For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.

l) 01V-946 / 01905

For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.

m) 90V-318 / 90929

Letters were mailed to 278,412 owners on November 30, 2000. An additional 28 vehicles were registered in the U.S. These additional owner letters were mailed on December 19, 2000.

- tv 00V-228 / 00821**
 Letters were mailed to 139,831 owners on October 26, 2000. On October 17, 2000, an additional 568 vehicles were added to this recall. These additional owner letters were mailed on November 3, 2000. On November 21, 2000, an additional 445 vehicles were added to this recall. These additional owner letters were mailed on December 16, 2000.
- of 00V-221 / 00822**
 Letters were mailed to 227,775 owners on October 27, 2000. A second phase mailing to 442,862 owners occurred on November 17, 2000.
- pf 00V-248 / 00826**
 Letters were mailed to 924 owners on November 8, 2000. On November 8, 2000, an additional 10 vehicles were added to this recall. These additional owner letters were mailed November 13, 2000.
- of 00V-248 / 00837**
 Letters were mailed to 3,738 owners on November 28, 2000. A second phase mailing to 404,262 owners occurred on December 28, 2000.
- tf 00V-200 / 00813**
 A letter, owner guide supplement, placard and labels were mailed to 287,442 owners from August 3, 2000 through August 10, 2000. A second phase mailing to 330,979 owners occurred from August 22, 2000 through August 28, 2000. Remaining owner letters were mailed August 30, 2000 through September 6, 2000. This program is considered 100% complete and will not be reported on the next quarterly report.
- uf 00V-188 / 00814**
 There were 8,991 vehicles transferred from Canada to the United States that were added to this campaign.
- v 00V-370 / 00828**
 Letters were mailed to 13,187 owners on September 14, 2000 and September 16, 2000. A second phase mailing to 4,872 owners occurred on October 11, 2000. A third phase mailing to 456 owners occurred on November 19, 2000. On December 7, 2000, an additional 1,559 vehicles were added to this recall. These additional owner letters were mailed on December 27, 2000.
- w 00V-076 / 00883**
 Letters were mailed to 258,855 owners on April 12, 2000. On September 14, 2000, an additional 189,268 vehicles were added to this recall. These additional owner letters were mailed on October 11, 2000.
- wf 00V-310 / 00834**
 Letters were mailed to 235,000 owners on February 14, 2000 and February 16, 2000. Remaining letters were mailed to owners from February 28, 2000 through March 1, 2000.
- wf 00V-247 / 00828**
 Letters were mailed to 22,064 owners on October 29, 1999. On March 29, 2000, an additional 280 vehicles were added to this recall. These additional owner letters were mailed on April 14, 2000.
- xj 00V-123 / 00826**
 Letters were mailed to 2,881,171 owners from January 20, 1999 to May 18, 1999. On October 31, 2000, an additional 128,643 vehicles were added to this recall. These additional owner letters were mailed on November 16, 2000.

FORD QUARTERLY SAFETY COMPLETION REPORT – 49 CFR Part 573.6
Quarter Ending December 31, 2001

SAFETY FOCAL NO.		QUARTERS REPORTED			CHANGE NOTIFICATION		NOTES	VEHICLES INVOLVED	PROCEDURES COMPLETED		REACHABLES BY			
MODEL	FORM	NO.	FIRST	LAST	ISSUED	ISSUED			PREPARED	REPAIRED	UNREACHABLE	BY MAIL	BY PHONE	OTHER
01V-288	01S23	1	4Q-01	1Q-08	10/23/2001	10/28/2001		112,286	2	48,489	4,834	0	245	0
01V-318	01S28	1	4Q-01	1Q-03	10/5/2001	10/5/2001		483	181	36	15	0	1	0
01V-332	01S29	1	4Q-01	1Q-03	11/2/2001	11/2/2001		7,306	n/a	1,682	1	0	9	0
01V-390	01S30	1	4Q-01	1Q-04	12/28/2001	1/2/2002		642,765	n/a	37,841	5,884	0	1,413	0
00V-424	00S57	2	3Q-01	4Q-02	7/8/2001	7/8/2001		314,796	n/a	88,454	4,102	0	288	0
01V-045	01S04	2	3Q-01	2Q-03	1/28/2002		d/	80	n/a	15	0	0	0	0
01V-198	01S18	2	3Q-01	4Q-02	8/8/2001	8/14/2001	d/	237,430	n/a	111,810	1,171	0	119	0
01V-207	01S20	2	3Q-01	4Q-02	7/8/2001	7/8/2001	e/	45,758	n/a	33,931	134	0	13	0
01V-227	01S21	2	3Q-01	4Q-02	7/25/2001	7/27/2001	f/	1,280,814	513,028	176,606	15,747	0	184	0
01V-290	01S22	2	3Q-01	4Q-02	8/28/2001	8/29/2001		285,337	1,879	129,862	7,498	0	810	0
01V-258	01S24	2	3Q-01	4Q-02	8/20/2001	8/20/2001		1,087,418	18,070	625,379	1,843	0	143	0
01V-261	01S25	2	3Q-01	4Q-02	8/28/2001	8/13/2001	g/	807,992	78	408,782	731	0	300	0
01V-262	01S26	2	3Q-01	4Q-02	8/28/2001	8/13/2001	h/	421,318	8,439	282,721	2,563	0	209	0
01V-062	01S07	3	2Q-01	3Q-02	8/8/2001	8/8/2001		1,242	n/a	805	21	0	11	0
01V-075	01S08	3	2Q-01	3Q-02	4/4/2001	4/4/2001		74,220	n/a	81,481	340	0	17	0
01V-108	01S13	3	2Q-01	3Q-02	4/3/2001	4/3/2001		8,550	n/a	5,770	14	0	0	0
01V-114	01S14	3	2Q-01	3Q-02	4/25/2001	4/25/2001		160,892	818	94,748	895	0	178	0
01V-121	01S15	3	2Q-01	3Q-02	4/19/2001	4/19/2001		8,138	n/a	6,889	43	0	38	0
01V-144	01S16	3	2Q-01	3Q-02	5/4/2001	5/4/2001		4,887	n/a	2,732	13	0	0	0
01V-044	01S17	3	2Q-01	3Q-02	5/12/2001	5/12/2001		4,101	1,585	533	44	0	2	0
01V-171	01S18	3	2Q-01	3Q-02	6/7/2001	6/7/2001		80,378	18,531	18,044	573	0	117	0
00V-232	00S28	4	1Q-01	3Q-02	3/20/2001	3/20/2001		6,744	n/a	4,379	44	0	9	0
00V-335	00S34	4	1Q-01	2Q-02	2/18/2001	2/18/2001		8,403	3,244	708	35	0	0	0
00V-361	00S42	4	1Q-01	2Q-02	1/24/2001	1/24/2001		182,443	n/a	161,608	59	0	44	0
00V-367	00S44	4	1Q-01	2Q-02	2/5/2001	2/5/2001		283,757	11,588	160,011	1,783	0	1,381	0
00V-384	00S45	4	1Q-01	2Q-02	1/23/2001	2/1/2001	v/	137,813	n/a	111,889	11	0	117	0
00V-385	00S46	4	1Q-01	2Q-02	1/23/2001	2/1/2001	w/	101,880	2,458	79,533	9	0	31	0
00V-358	00S51	4	1Q-01	2Q-02	1/10/2001	1/10/2001		8,863	n/a	7,858	45	0	0	0
00V-418	00S55	4	1Q-01	2Q-02	1/24/2001	1/24/2001		94,516	n/a	78,386	81	0	46	0
00V-435	00S56	4	1Q-01	2Q-02	2/23/2001	2/23/2001		36,881	n/a	20,306	82	0	21	0
00V-422	00S58	4	1Q-01	2Q-02	3/5/2001	3/5/2001		238,263	n/a	192,802	828	0	482	0
00V-419	00S59	4	1Q-01	2Q-02	2/18/2001	2/18/2001		383,271	n/a	270,868	1,038	0	285	0
01V-031	01S02	4	1Q-01	3Q-02	3/22/2001	3/22/2001		118,948	61,783	31,112	388	0	43	0
01V-032	01S03	4	1Q-01	3Q-02	3/22/2001	3/22/2001		33,060	n/a	23,486	30	0	57	0
01V-048	01S05	4	1Q-01	3Q-02	3/28/2001	4/3/2001	x/	101,812	38,948	8,690	632	0	42	0
01V-048	01S08	4	1Q-01	3Q-02	3/18/2001	3/19/2001		17,089	n/a	13,494	14	0	2	0
01V-078	01S06	4	1Q-01	3Q-02	3/19/2001	3/19/2001		157,894	n/a	142,737	130	0	56	0
01V-082	01S10	4	1Q-01	2Q-02	3/8/2001	3/8/2001		270	n/a	224	0	0	0	0
01V-095	01S11	4	1Q-01	3Q-02	3/20/2001	3/20/2001		869	n/a	389	0	0	0	0
01V-106	01S12	4	1Q-01	3Q-02	3/28/2001	3/28/2001		185	n/a	83	0	0	0	0

Quarterly Recall Completion Report Notes

- a/ "Procedures Completed" reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ "Unreachables" reflects the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addresses unknown, no such street number, or no such business office in the state. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- c/ 01V-045 / 01S04
No owner notification was conducted as plant personnel handled repairs to these vehicles directly with the affected dealership. Ford will contact remaining owners with open recalls directly by telephone beginning January 28, 2002.
- d/ 01V-159 / 01S18
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01M03. Letters were mailed to 246,784 owners from September 6, 2001 through September 14, 2001. In addition, an issue with parts used in the remedy caused a delay in the mailing of owner letters.
- e/ 01V-207 / 01S28
Letters were mailed to 45,696 owners on July 6, 2001. On November 13, 2001, an additional 72 vehicles were added to this recall. Letters to these additional owners were mailed on November 19, 2001.
- f/ 01V-227 / 01S31
Letters were mailed to 1,280,413 owners from July 26, 2001 through July 27, 2001. On November 2, 2001, an additional 101 vehicles were added to this recall. Owners of these vehicles were contacted by telephone.
- g/ 01V-261 / 01S25
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01S25. Letters were mailed to 613,244 owners from August 29, 2001 through September 1, 2001. On September 7, 2001, an additional 140 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 13, 2001.
- h/ 01V-282 / 01S28
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01S25. Letters were mailed to 425,216 owners from August 29, 2001 through September 1, 2001. On September 7, 2001, an additional 74 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 13, 2001.
- i/ 00V-384 / 00S45
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.
- j/ 00V-385 / 00S46
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.
- k/ 01V-046 / 01S05
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.
- l/ 00V-218 / 00S20
Letters were mailed to 276,412 owners on November 30, 2000. An additional 28 vehicles were registered in the U.S. These additional owner letters were mailed on December 19, 2000.

- mi** 00V-228 / 00821
Letters were mailed to 138,831 owners on October 28, 2000. On October 17, 2000, an additional 588 vehicles were added to this recall. These additional owner letters were mailed on November 3, 2000. On November 21, 2000, an additional 445 vehicles were added to this recall. These additional owner letters were mailed on December 15, 2000.
- ni** 00V-231 / 00822
Letters were mailed to 227,775 owners on October 27, 2000. A second phase mailing to 442,882 owners occurred on November 17, 2000.
- oj** 00V-348 / 00835
Letters were mailed to 824 owners on November 9, 2000. On November 8, 2000, an additional 10 vehicles were added to this recall. These additional owner letters were mailed November 13, 2000.
- pi** 00V-349 / 00837
Letters were mailed to 3,738 owners on November 28, 2000. A second phase mailing to 404,282 owners occurred on December 28, 2000.
- qj** 00V-168 / 00814
There were 8,691 vehicles transferred from Canada to the United States that were added to this campaign.
- ri** 00V-270 / 00828
Letters were mailed to 13,187 owners on September 14, 2000 and September 15, 2000. A second phase mailing to 4,872 owners occurred on October 11, 2000. A third phase mailing to 456 owners occurred on November 13, 2000. On December 7, 2000, an additional 1,559 vehicles were added to this recall. These additional owner letters were mailed on December 27, 2000.
- sj** 00V-875 / 00893
Letters were mailed to 258,855 owners on April 12, 2000. On September 14, 2000, an additional 188,258 vehicles were added to this recall. These additional owner letters were mailed on October 11, 2000.
- v** 88V-323 / 88838
Letters were mailed to 2,881,171 owners from January 20, 1989 to May 18, 1989. On October 31, 2000, an additional 128,643 vehicles were added to this recall. These additional owner letters were mailed on November 16, 2000.

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.6
Quarter Ending March 31, 2002

SAFETY RECALL NO.		CLASSIFICATION			ORDER INFORMATION		NOTES	VEHICLES RECEIVED	PROCESSED		UNREACHABLES BY			
NTSB#	FORD#	NO.	FIS#	LAST	START	END			EXPECTED	REMOVED	UNDERWAY	STUCK	SCRAPPED	OTHER
01V-045	01804	1	1Q-02	2Q-03	2/4/2002	3/18/2002	d	80	n/a	36	5	0	0	0
02V-024	02831	1	1Q-02	2Q-03	1/31/2002	1/31/2002		648	n/a	199	9	0	0	0
02V-036	02832	1	1Q-02	3Q-03	3/29/2002	4/8/2002	d	1,088	n/a	321	30	0	2	0
02V-073	02836	1	1Q-02	2Q-03	3/22/2002	3/23/2002		735	n/a	306	225	0	0	0
01V-268	01825	2	4Q-01	1Q-03	10/23/2001	10/28/2001		112,298	8	64,386	3,641	0	248	0
01V-318	01826	2	4Q-01	1Q-03	10/8/2001	10/5/2001		483	214	67	13	0	1	0
01V-332	01829	2	4Q-01	1Q-03	11/2/2001	11/22/2001		7,308	n/a	2,785	0	0	0	0
01V-390	01830	2	4Q-01	2Q-03	12/29/2001	1/2/2002		642,765	n/a	219,349	30,706	0	1,385	0
00V-424	00857	3	3Q-01	4Q-02	7/9/2001	7/9/2001		214,798	n/a	103,536	14,289	0	287	0
01V-159	01818	3	3Q-01	4Q-02	9/8/2001	9/14/2001	d	237,430	n/a	136,732	5,171	0	118	0
01V-207	01820	3	3Q-01	4Q-02	7/9/2001	11/19/2001	f	46,766	n/a	37,898	30	0	18	0
01V-227	01821	3	3Q-01	4Q-02	7/28/2001	7/27/2001	g	1,282,814	618,181	213,480	2,330	0	238	0
01V-230	01822	3	3Q-01	4Q-02	8/28/2001	8/29/2001		286,397	2,349	160,166	3,158	0	814	0
01V-288	01824	3	3Q-01	4Q-02	8/20/2001	8/20/2001		1,067,415	18,787	847,710	18,738	0	217	0
01V-281	01825	3	3Q-01	4Q-02	8/25/2001	8/13/2001	h	607,982	78	478,612	6,046	0	322	0
01V-282	01828	3	3Q-01	4Q-02	8/28/2001	8/13/2001	i	421,316	7,754	357,727	276	0	227	0
01V-082	01807	4	2Q-01	3Q-02	5/8/2001	6/8/2001		1,242	n/a	883	21	0	12	0
01V-078	01808	4	2Q-01	3Q-02	4/4/2001	4/4/2001		74,220	n/a	56,678	114	0	21	0
01V-108	01813	4	2Q-01	3Q-02	4/3/2001	4/3/2001		6,680	n/a	6,826	2	0	0	0
01V-114	01814	4	2Q-01	3Q-02	4/25/2001	4/25/2001		150,882	919	103,738	648	0	185	0
01V-121	01815	4	2Q-01	3Q-02	4/18/2001	4/18/2001		8,139	n/a	8,181	28	0	46	0
01V-144	01816	4	2Q-01	3Q-02	5/4/2001	6/4/2001		4,687	n/a	3,132	9	0	6	0
01V-044	01817	4	2Q-01	3Q-02	5/12/2001	5/12/2001		4,101	1,884	680	12	0	2	0
01V-171	01818	4	2Q-01	3Q-02	6/7/2001	6/7/2001		50,378	29,218	18,526	164	0	154	0
00V-232	00828	5	1Q-01	3Q-02	3/20/2001	3/20/2001		6,744	n/a	4,864	26	0	10	0
00V-336	00834	5	1Q-01	2Q-02	2/18/2001	2/18/2001		5,403	3,813	807	38	0	0	0
00V-351	00842	5	1Q-01	2Q-02	1/24/2001	1/24/2001		162,443	n/a	162,158	54	0	48	0
00V-367	00844	5	1Q-01	2Q-02	2/5/2001	2/5/2001		283,757	12,087	158,981	1,772	0	1,347	0
00V-384	00845	5	1Q-01	2Q-02	1/23/2001	2/1/2001	j	137,813	n/a	116,873	13	0	161	0
00V-385	00846	5	1Q-01	2Q-02	1/23/2001	2/1/2001	k	101,880	2,847	84,830	8	0	34	0
00V-386	00851	5	1Q-01	2Q-02	1/10/2001	1/10/2001		9,983	n/a	7,883	38	0	0	0
00V-418	00885	5	1Q-01	2Q-02	1/24/2001	1/24/2001		84,616	n/a	81,383	83	0	53	0
00V-425	00898	5	1Q-01	2Q-02	2/23/2001	2/23/2001		36,881	n/a	21,874	87	0	21	0
00V-422	00898	5	1Q-01	2Q-02	3/6/2001	3/6/2001		236,263	n/a	201,878	785	0	483	0
00V-419	00899	5	1Q-01	2Q-02	2/16/2001	2/16/2001		383,271	n/a	298,668	1,038	0	286	0
01V-031	01802	5	1Q-01	3Q-02	3/22/2001	3/22/2001		119,949	89,264	33,832	79	0	48	0
01V-032	01803	5	1Q-01	3Q-02	3/22/2001	3/22/2001		33,080	n/a	26,393	24	0	60	0
01V-048	01806	5	1Q-01	3Q-02	3/28/2001	4/3/2001	l	101,612	45,833	10,066	330	0	46	0
01V-048	01806	5	1Q-01	3Q-02	3/19/2001	3/19/2001		17,058	n/a	14,608	3	0	4	0
01V-078	01808	5	1Q-01	3Q-02	3/18/2001	3/18/2001		157,894	n/a	148,027	68	0	86	0
01V-082	01810	5	1Q-01	2Q-02	3/8/2001	3/8/2001		270	n/a	232	0	0	0	0
01V-085	01811	5	1Q-01	3Q-02	3/20/2001	3/20/2001		868	n/a	488	0	0	0	0
01V-108	01812	5	1Q-01	3Q-02	3/26/2001	3/26/2001		185	n/a	113	0	0	0	0

Quarterly Recall Completion Report Notes

- af** "Procedures Completed" reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- bj** "Unreachables" reflects the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- cf** 01V-045 / 01804
Owner notification was delayed as plant personnel handled repairs to these vehicles directly with the affected dealership. Remaining owners of affected vehicles were contacted by telephone from February 4 through February 13, 2002. As a follow-up to our direct phone contacts, Ford mailed letters to affected owners on March 19, 2002.
- df** 02V-036 / 02832
An issue with parts availability used in the remedy caused a delay in the mailing of owner letters. Letters were mailed to owners on March 28, 2002 and to dealers with in-stock units on April 8, 2002.
- ef** 01V-180 / 01515
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01M08. Letters were mailed to 246,784 owners from September 5, 2001 through September 14, 2001. In addition, an issue with parts used in the remedy caused a delay in the mailing of owner letters.
- ff** 01V-207 / 01820
Letters were mailed to 45,696 owners on July 6, 2001. On November 13, 2001, an additional 72 vehicles were added to this recall. Letters to these additional owners were mailed on November 19, 2001.
- gf** 01V-227 / 01821
Letters were mailed to 1,280,413 owners from July 25, 2001 through July 27, 2001. On November 2, 2001, an additional 101 vehicles were added to this recall. Owners of these vehicles were contacted by telephone.
- hf** 01V-261 / 01825
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01826. Letters were mailed to 613,244 owners from August 28, 2001 through September 1, 2001. On September 7, 2001, an additional 140 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 13, 2001.
- if** 01V-282 / 01826
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01825. Letters were mailed to 428,216 owners from August 29, 2001 through September 1, 2001. On September 7, 2001, an additional 74 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 13, 2001.
- jf** 00V-394 / 00845
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.
- kf** 00V-395 / 00846
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.
- lf** 01V-046 / 01805
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.

- mi** 00Y-219 / 00920
 Letters were mailed to 276,412 owners on November 30, 2000. An additional 28 vehicles were registered in the U.S. These additional owner letters were mailed on December 19, 2000.
- ni** 00Y-220 / 00921
 Letters were mailed to 136,831 owners on October 26, 2000. On October 17, 2000, an additional 568 vehicles were added to this recall. These additional owner letters were mailed on November 3, 2000. On November 21, 2000, an additional 445 vehicles were added to this recall. These additional owner letters were mailed on December 15, 2000.
- oj** 00Y-221 / 00922
 Letters were mailed to 227,776 owners on October 27, 2000. A second phase mailing to 442,882 owners occurred on November 17, 2000.
- pi** 00Y-248 / 00936
 Letters were mailed to 924 owners on November 6, 2000. On November 8, 2000, an additional 10 vehicles were added to this recall. These additional owner letters were mailed November 13, 2000.
- qj** 00Y-249 / 00937
 Letters were mailed to 3,736 owners on November 25, 2000. A second phase mailing to 404,262 owners occurred on December 28, 2000.
- ri** 00Y-270 / 00938
 Letters were mailed to 13,187 owners on September 14, 2000 and September 15, 2000. A second phase mailing to 4,872 owners occurred on October 11, 2000. A third phase mailing to 458 owners occurred on November 13, 2000. On December 7, 2000, an additional 1,568 vehicles were added to this recall. These additional owner letters were mailed on December 27, 2000.
- sj** 00Y-978 / 00963
 Letters were mailed to 258,855 owners on April 12, 2000. On September 14, 2000, an additional 186,268 vehicles were added to this recall. These additional owner letters were mailed on October 11, 2000.
- ti** 00Y-323 / 00939
 Letters were mailed to 2,851,171 owners from January 20, 1999 to May 18, 1999. On October 31, 2000, an additional 126,643 vehicles were added to this recall. These additional owner letters were mailed on November 18, 2000.
- uj** 01X-001 / 01977
 This Customer Satisfaction Program expired on March 31, 2002.

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.8
Quarter Ending June 30, 2002

NHTSA Form No.	Form Title	Form No.	Form Description	Form Effective Date	Form Expiration Date	Form Status	Form Count	Form Value	Form Value		Form Value		Form Value	
									Form Value	Form Value	Form Value	Form Value		
02V-072	02833	1	2Q-02	3Q-03	4/5/2002	4/10/2002		424,827	n/a	220,402	18,148	0	88	0
02V-088	02834	1	2Q-02	3Q-03	4/5/2002	4/5/2002		48,718	n/a	14,183	1,522	0	82	0
02V-101	02836	1	2Q-02	3Q-03	5/10/2002	5/24/2002		284,808	n/a	78,475	12,937	0	702	0
02V-117	02837	1	2Q-02	3Q-03	4/25/2002	4/25/2002		881	n/a	381	42	0	0	0
02V-188	02838	1	2Q-02	3Q-03	8/21/2002	8/21/2002		15,275	n/a	52	0	0	0	0
01V-045	01804	2	1Q-02	2Q-03	2/4/2002	3/19/2002	d	80	n/a	48	0	0	0	0
02V-024	02831	2	1Q-02	2Q-03	1/31/2002	1/31/2002		849	n/a	248	7	0	0	0
02V-035	02832	2	1Q-02	3Q-03	3/29/2002	4/8/2002	d	1,088	n/a	871	4	0	2	0
02V-073	02835	2	1Q-02	2Q-03	3/22/2002	3/22/2002		735	n/a	828	8	0	0	0
01V-285	01823	3	4Q-01	1Q-03	10/23/2001	10/29/2001		112,398	6	71,127	3,382	0	248	0
01V-318	01828	3	4Q-01	1Q-03	10/5/2001	10/8/2001		483	238	85	12	0	1	0
01V-332	01829	3	4Q-01	1Q-03	11/2/2001	11/2/2001		7,308	n/a	3,579	0	0	9	0
01V-390	01830	3	4Q-01	2Q-03	12/28/2001	1/2/2002		842,785	n/a	284,414	28,088	0	1,382	0
00V-434	00857	4	3Q-01	4Q-02	7/8/2001	7/8/2001		314,786	n/a	128,081	8,881	0	288	0
01V-188	01819	4	3Q-01	4Q-02	8/8/2001	9/14/2001	w	237,438	n/a	158,088	1,018	0	118	0
01V-207	01820	4	3Q-01	4Q-02	7/8/2001	11/19/2001	f	45,758	n/a	40,878	21	0	18	0
01V-227	01821	4	3Q-01	4Q-02	7/28/2001	7/27/2001	w	1,280,914	688,215	238,738	2,380	0	274	0
01V-230	01822	4	3Q-01	4Q-02	8/29/2001	8/29/2001		285,237	2,883	188,888	2,884	0	817	0
01V-258	01824	4	3Q-01	4Q-02	8/20/2001	8/20/2001		1,087,418	38,726	710,020	2,823	0	234	0
01V-281	01826	4	3Q-01	4Q-02	8/28/2001	9/13/2001	v	807,382	79	834,781	844	0	322	0
01V-282	01826	4	3Q-01	4Q-02	8/28/2001	9/13/2001	v	421,318	8,884	357,414	241	0	237	0
01V-052	01807	5	2Q-01	3Q-02	5/8/2001	5/8/2001		1,342	n/a	882	18	0	23	0
01V-075	01808	5	2Q-01	3Q-02	4/4/2001	4/4/2001		74,228	n/a	58,877	56	0	22	0
01V-108	01813	5	2Q-01	3Q-02	4/3/2001	4/3/2001		8,850	n/a	6,908	1	0	0	0
01V-114	01814	6	2Q-01	3Q-02	4/25/2001	4/25/2001		188,882	888	108,024	833	0	210	0
01V-121	01816	6	2Q-01	3Q-02	4/19/2001	4/19/2001		8,139	n/a	6,834	29	0	48	0
01V-144	01818	6	2Q-01	3Q-02	5/4/2001	6/4/2001		4,567	n/a	3,380	8	0	0	0
01V-044	01817	5	2Q-01	3Q-02	5/12/2001	5/12/2001		4,181	2,029	723	12	0	3	0
01V-171	01818	6	2Q-01	3Q-02	6/7/2001	6/7/2001		58,878	28,088	18,708	137	0	188	0
00V-222	00828	6	1Q-01	3Q-02	3/20/2001	3/20/2001		6,744	n/a	6,078	18	0	13	0
00V-386	00834	6	1Q-01	2Q-02	2/15/2001	2/15/2001		8,403	3,734	823	30	0	0	0
00V-351	00842	6	1Q-01	2Q-02	1/24/2001	1/24/2001		182,443	n/a	188,082	34	0	45	0
00V-387	00844	6	1Q-01	2Q-02	2/5/2001	2/5/2001		283,787	12,388	183,908	1,884	0	1,338	0
00V-394	00845	6	1Q-01	2Q-02	1/23/2001	2/1/2001	y	137,813	n/a	121,947	8	0	224	0
00V-385	00846	6	1Q-01	2Q-02	1/23/2001	2/1/2001	w	101,830	2,728	87,148	3	0	38	0
00V-388	00861	6	1Q-01	2Q-02	1/10/2001	1/10/2001		8,886	n/a	8,188	31	0	6	0
00V-418	00856	6	1Q-01	2Q-02	1/24/2001	1/24/2001		94,818	n/a	83,750	88	0	58	0
00V-423	00858	6	1Q-01	2Q-02	2/23/2001	2/23/2001		38,681	n/a	22,858	74	0	21	0
00V-422	00856	6	1Q-01	2Q-02	3/5/2001	3/5/2001		238,883	n/a	205,228	887	0	488	0
00V-418	00858	6	1Q-01	2Q-02	2/18/2001	2/18/2001		383,271	n/a	381,758	831	0	288	0

Quarterly Recall Completion Report Notes

- a/ "Procedures Completed" reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ "Unreachable" reflects the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addresses unknown, no such street number, or no such business office in the state. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- c/ 01Y-045 / 01804
Owner notification was delayed as plant personnel handled repairs to these vehicles directly with the affected dealership. Remaining owners of affected vehicles were contacted by telephone from February 4 through February 13, 2002. As a follow-up to our direct phone contacts, Ford mailed letters to affected owners on March 19, 2002.
- d/ 02Y-035 / 02932
An issue with parts availability used in the remedy caused a delay in the mailing of owner letters. Letters were mailed to owners on March 29, 2002 and to dealers with in-stock units on April 9, 2002.
- e/ 01Y-199 / 01819
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01M03. Letters were mailed to 246,784 owners from September 6, 2001 through September 14, 2001. In addition, an issue with parts used in the remedy caused a delay in the mailing of owner letters.
- f/ 01Y-207 / 01820
Letters were mailed to 46,896 owners on July 6, 2001. On November 13, 2001, an additional 72 vehicles were added to this recall. Letters to these additional owners were mailed on November 19, 2001.
- g/ 01Y-227 / 01821
Letters were mailed to 1,280,413 owners from July 25, 2001 through July 27, 2001. On November 2, 2001, an additional 101 vehicles were added to this recall. Owners of these vehicles were contacted by telephone.
- h/ 01Y-261 / 01822
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01S26. Letters were mailed to 813,244 owners from August 28, 2001 through September 1, 2001. On September 7, 2001, an additional 140 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 18, 2001.
- i/ 01Y-262 / 01823
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01S25. Letters were mailed to 425,216 owners from August 28, 2001 through September 1, 2001. On September 7, 2001, an additional 74 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 13, 2001.
- j/ 00Y-394 / 00946
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.
- k/ 00Y-395 / 00946
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.
- l/ 01Y-046 / 01805
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.

- m/ 00V-218 / 00820
Letters were mailed to 278,412 owners on November 30, 2000. An additional 28 vehicles were registered in the U.S. These additional owner letters were mailed on December 18, 2000.

- n/ 00V-228 / 00821
Letters were mailed to 139,531 owners on October 28, 2000. On October 17, 2000, an additional 588 vehicles were added to this recall. These additional owner letters were mailed on November 3, 2000. On November 21, 2000, an additional 445 vehicles were added to this recall. These additional owner letters were mailed on December 15, 2000.

- o/ 00V-349 / 00837
Letters were mailed to 3,738 owners on November 28, 2000. A second phase mailing to 404,282 owners occurred on December 28, 2000.

FORD QUARTERLY SAFETY COMPLETION REPORT – 49 CFR Part 573.7
Quarter Ending September 30, 2002

Model Year	Model	Q1	Q2	Q3	Start Date	End Date	Units	Defects	Cost	Cost/Unit	Open	Resolved	Cost/Resolved
02V-249	02S39	1	3Q-02	4Q-03	9/13/2002	9/13/2002	574	n/a	106	1	0	0	0
02V-072	02S33	2	2Q-02	3Q-03	4/5/2002	4/10/2002	424,827	n/a	280,449	2,546	0	101	0
02V-088	02S34	2	2Q-02	3Q-03	4/5/2002	4/6/2002	46,716	n/a	20,543	463	0	62	0
02V-101	02S38	2	2Q-02	3Q-03	5/16/2002	5/24/2002	284,808	n/a	124,083	2,510	0	688	0
02V-117	02S37	2	2Q-02	3Q-03	4/28/2002	4/28/2002	591	n/a	419	7	0	0	0
02V-189	02S36	2	2Q-02	3Q-03	6/21/2002	6/21/2002	18,276	n/a	5,966	161	0	1	0
01V-045	01S04	3	1Q-02	2Q-03	2/4/2002	3/19/2002	d	80	n/a	53	0	0	0
02V-024	02S31	3	1Q-02	2Q-03	1/5/2002	1/5/2002	549	n/a	295	5	0	0	0
02V-036	02S32	3	1Q-02	3Q-03	3/26/2002	4/6/2002	g	1,084	n/a	913	4	0	3
02V-073	02S35	3	1Q-02	2Q-03	3/22/2002	3/22/2002	738	n/a	586	5	0	0	0
01V-299	01S23	4	4Q-01	1Q-03	10/23/2001	10/29/2001	112,298	7	77,971	1,220	0	248	0
01V-318	01S28	4	4Q-01	1Q-03	10/5/2001	10/5/2001	463	209	68	4	0	1	0
01V-332	01S29	4	4Q-01	1Q-03	11/2/2001	11/2/2001	7,306	n/a	3,624	0	0	10	0
01V-390	01S30	4	4Q-01	2Q-03	12/28/2001	1/2/2002	642,765	n/a	313,987	6,200	0	1,387	0
00V-424	00S57	5	3Q-01	4Q-02	7/8/2001	7/8/2001	314,795	n/a	137,066	6,563	0	286	0
01V-189	01S19	5	3Q-01	4Q-02	9/6/2001	9/14/2001	e	237,438	n/a	108,348	982	0	121
01V-207	01S20	5	3Q-01	4Q-02	7/8/2001	11/19/2001	f	46,788	n/a	41,824	12	0	22
01V-227	01S21	5	3Q-01	4Q-02	7/28/2001	7/27/2001	g	1,280,514	723,275	283,000	1,427	0	321
01V-230	01S22	5	3Q-01	4Q-02	8/29/2001	8/29/2001	298,337	3,211	179,366	1,984	0	610	
01V-258	01S24	5	3Q-01	4Q-02	8/29/2001	8/29/2001	1,067,418	36,191	783,919	2,667	0	277	
01V-281	01S25	5	3Q-01	4Q-02	8/29/2001	8/13/2001	h	607,982	79	646,636	740	0	388
01V-282	01S26	5	3Q-01	4Q-02	8/29/2001	8/13/2001	i	421,316	5,321	379,730	140	0	268
01V-082	01S07	6	2Q-01	3Q-02	5/6/2001	5/6/2001	1,342	n/a	915	12	0	78	
01V-076	01S08	6	2Q-01	3Q-02	4/4/2001	4/4/2001	74,220	n/a	81,863	48	0	23	
01V-108	01S13	6	2Q-01	3Q-02	4/3/2001	4/3/2001	9,550	n/a	7,181	1	0	0	
01V-114	01S14	6	2Q-01	3Q-02	4/25/2001	4/25/2001	169,892	928	112,041	487	0	224	
01V-121	01S15	6	2Q-01	3Q-02	4/19/2001	4/19/2001	8,199	n/a	6,749	20	0	67	
01V-144	01S16	6	2Q-01	3Q-02	5/4/2001	6/4/2001	4,567	n/a	3,541	5	0	0	
01V-044	01S17	6	2Q-01	3Q-02	6/12/2001	6/12/2001	4,101	2,153	773	6	0	2	
01V-171	01S18	6	2Q-01	3Q-02	6/7/2001	6/7/2001	60,378	26,774	18,848	111	0	229	
00V-232	00S28	7	1Q-01	3Q-02	3/20/2001	3/20/2001	6,744	n/a	5,321	15	0	13	
01V-031	01S02	7	1Q-01	3Q-02	3/22/2001	3/22/2001	119,949	69,826	35,615	57	0	46	
01V-032	01S03	7	1Q-01	3Q-02	3/22/2001	3/22/2001	93,080	n/a	27,302	24	0	60	
01V-046	01S05	7	1Q-01	3Q-02	3/28/2001	4/3/2001	j	191,612	92,186	11,617	289	0	53
01V-048	01S06	7	1Q-01	3Q-02	3/18/2001	3/18/2001	17,069	n/a	16,543	1	0	11	
01V-078	01S08	7	1Q-01	3Q-02	3/19/2001	3/19/2001	167,894	n/a	183,332	45	0	119	
01V-096	01S11	7	1Q-01	3Q-02	3/20/2001	3/20/2001	669	n/a	628	0	0	0	
01V-106	01S12	7	1Q-01	3Q-02	3/28/2001	3/28/2001	185	n/a	135	0	0	0	
01V-011	01M09	*	*	*	12/28/2001	1/2/2002	942,785	n/a	3,819	30,633	0	1,426	

Quarterly Safety Recall Completion Report Notes

- a/ "Procedures Completed" reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ "Unreachables" reflects the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- c/ **01Y-049 / 01S04**
Owner notification was delayed as plant personnel handled repairs to these vehicles directly with the affected dealership. Remaining owners of affected vehicles were contacted by telephone from February 4 through February 13, 2002. As a follow-up to our direct phone contacts, Ford mailed letters to affected owners on March 19, 2002.
- d/ **02Y-036 / 02S32**
An issue with parts availability used in the remedy caused a delay in the mailing of owner letters. Letters were mailed to owners on March 29, 2002 and to dealers with in-stock units on April 8, 2002.
- e/ **01Y-188 / 01S19**
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01M03. Letters were mailed to 246,784 owners from September 6, 2001 through September 14, 2001. In addition, an issue with parts used in the remedy caused a delay in the mailing of owner letters.
- f/ **01Y-207 / 01S20**
Letters were mailed to 45,898 owners on July 8, 2001. On November 13, 2001, an additional 72 vehicles were added to this recall. Letters to these additional owners were mailed on November 19, 2001.
- g/ **01Y-227 / 01S21**
Letters were mailed to 1,280,413 owners from July 25, 2001 through July 27, 2001. On November 2, 2001, an additional 101 vehicles were added to this recall. Owners of these vehicles were contacted by telephone.
- h/ **01Y-261 / 01S23**
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01S26. Letters were mailed to 813,244 owners from August 29, 2001 through September 1, 2001. On September 7, 2001, an additional 140 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 13, 2001.
- i/ **01Y-282 / 01S26**
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01S25. Letters were mailed to 425,218 owners from August 29, 2001 through September 1, 2001. On September 7, 2001, an additional 74 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 13, 2001.
- j/ **01Y-046 / 01S06**
For customer satisfaction purposes, owner letters were bundled with other campaign owner letters and, therefore, required a longer mailing period between beginning and ending mail dates.