

January 30, 2003

FORD QUARTERLY SAFETY COMPLETION REPORT - 49 CFR Part 573.7
Quarter Ending December 31, 2002

SAFETY RECALL NO.		QUARTERS REPORTED			OWNER NOTIFICATION		VEHICLES INVOLVED	SALES/LEASES		SALES/LEASES BY QUARTER				
NTSB#	POPS	4th	3rd	2nd	1st	10/28/2002		11/5/2002	10/28/2002	11/5/2002	10/28/2002	11/5/2002	10/28/2002	11/5/2002
02V-268	02840	1	4Q-02	1Q-04	10/28/2002	11/5/2002		374,841	88,213	44,338	8,782	8	150	0
02V-248	02839	2	3Q-02	4Q-03	9/13/2002	9/13/2002		874	n/a	202	4	0	1	0
02V-092	02835	3	2Q-02	3Q-03	4/8/2002	4/10/2002		424,827	n/a	207,867	2,239	0	115	0
02V-088	02834	3	2Q-02	3Q-03	4/8/2002	4/8/2002		48,718	n/a	23,850	488	0	82	0
02V-101	02836	3	2Q-02	3Q-03	6/10/2002	6/24/2002		284,809	n/a	138,863	2,588	0	894	0
02V-117	02837	3	2Q-02	3Q-03	4/28/2002	4/28/2002		661	n/a	464	8	0	0	0
02V-188	02838	3	2Q-02	3Q-03	8/21/2002	8/21/2002		15,275	n/a	7,847	181	0	8	0
01V-048	01804	4	1Q-02	2Q-03	2/4/2002	3/19/2002	d	80	n/a	67	0	0	0	0
02V-084	02831	4	1Q-02	2Q-03	1/31/2002	1/31/2002		519	n/a	326	4	0	0	0
02V-035	02832	4	1Q-02	3Q-03	3/29/2002	4/8/2002	d	1,088	n/a	848	1	0	8	0
02V-073	02836	4	1Q-02	2Q-03	3/23/2002	3/23/2002		735	n/a	819	1	0	1	0
01V-258	01823	5	4Q-01	1Q-03	10/23/2001	10/28/2001		192,286	7	81,820	1,187	0	248	0
01V-318	01828	5	4Q-01	1Q-03	10/8/2001	10/8/2001		483	281	71	4	0	1	0
01V-333	01829	5	4Q-01	1Q-03	11/2/2001	11/2/2001		7,308	n/a	4,184	0	0	11	0
01V-380	01830	5	4Q-01	2Q-03	12/28/2001	1/2/2002		642,765	n/a	348,899	8,183	0	1,384	0
00V-424	00857	6	3Q-01	4Q-02	7/8/2001	7/8/2001		314,796	n/a	147,881	2,289	0	288	0
01V-198	01818	6	3Q-01	4Q-02	8/8/2001	8/14/2001	d	237,438	n/a	173,888	1,022	0	121	0
01V-207	01820	6	3Q-01	4Q-02	7/8/2001	11/19/2001	f	46,788	n/a	42,814	12	0	25	0
01V-227	01821	6	3Q-01	4Q-02	7/26/2001	7/27/2001	g	1,280,814	788,888	287,312	1,324	0	283	0
01V-230	01822	6	3Q-01	4Q-02	8/29/2001	8/29/2001		288,337	3,588	180,857	1,908	0	816	0
01V-268	01824	6	3Q-01	4Q-02	8/20/2001	8/20/2001		1,087,418	38,181	788,848	1,188	0	317	0
01V-281	01826	6	3Q-01	4Q-02	8/28/2001	8/13/2001	iv	607,882	78	557,885	358	0	378	0
01V-282	01826	6	3Q-01	4Q-02	8/28/2001	8/13/2001	v	421,318	8,708	388,388	135	0	270	0

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Quarterly Safety Recall Completion Report Notes

- a/ "Procedures Completed" reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ "Unreachables" reflects the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addresses unknown, no such street number, or no such business office in the state. "Broken" or "scrapped" represents the number of recalled vehicles reported to be either broken or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- c/ **01V-045 / 01804**
Owner notification was delayed as plant personnel handled repairs to these vehicles directly with the affected dealership. Remaining owners of affected vehicles were contacted by telephone from February 4 through February 13, 2002. As a follow-up to our direct phone contacts, Ford mailed letters to affected owners on March 18, 2002.
- d/ **02V-035 / 02832**
An issue with parts availability used in the remedy caused a delay in the mailing of owner letters. Letters were mailed to owners on March 28, 2002 and to dealers with in-stock units on April 8, 2002.
- e/ **01V-189 / 01818**
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01M03. Letters were mailed to 246,784 owners from September 8, 2001 through September 14, 2001. In addition, an issue with parts used in the remedy caused a delay in the mailing of owner letters.
- f/ **01V-307 / 01820**
Letters were mailed to 45,896 owners on July 8, 2001. On November 13, 2001, an additional 72 vehicles were added to this recall. Letters to these additional owners were mailed on November 18, 2001.
- g/ **01V-327 / 01821**
Letters were mailed to 1,280,413 owners from July 25, 2001 through July 27, 2001. On November 2, 2001, an additional 101 vehicles were added to this recall. Owners of these vehicles were contacted by telephone.
- h/ **01V-281 / 01825**
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01828. Letters were mailed to 613,244 owners from August 29, 2001 through September 1, 2001. On September 7, 2001, an additional 140 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 18, 2001.
- i/ **01V-282 / 01826**
For customer satisfaction purposes, owner letters for this campaign were bundled with owner letters for 01826. Letters were mailed to 425,216 owners from August 29, 2001 through September 1, 2001. On September 7, 2001, an additional 74 vehicles migrated to the U.S. Letters to these additional owners were mailed on September 18, 2001.