



**NISSAN NORTH AMERICA, INC.**

September 6, 2001

Mr. Jonathan D. White  
Chief, Recall Analysis Division  
Office of Defects Investigation  
Safety Assurance  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, D.C. 20590

Ref: 01V-282

Dear Mr. White:

The enclosed communication is being provided pursuant to 49 CFR Part 573.5(c)(9).

Very truly,

A handwritten signature in black ink that reads "Frank D. Slaveter".

Frank D. Slaveter  
Corporate Manager  
Technical Compliance

Encl.

NISSAN NET BROADCAST MESSAGE - TUESDAY EVENING, SEPTEMBER 4, 2001

01V-282

SUBJECT: 2001 PATHFINDER REAR DOOR STRUT BRACKET SAFETY RECALL CAMPAIGN

ATTENTION - DEALER PRINCIPALS, SALES, PARTS AND SERVICE MANAGERS

TODAY, SEPTEMBER 4, 2001, NISSAN LAUNCHED THE 2001 PATHFINDER REAR DOOR STRUT BRACKET SAFETY RECALL CAMPAIGN. APPROXIMATELY 20,000 2001 MODEL YEAR PATHFINDER VEHICLES ARE AFFECTED BY THIS CAMPAIGN. USE SERVICE COMM TO DETERMINE IF A SPECIFIC VEHICLE, INCLUDING A VEHICLE IN YOUR INVENTORY, IS INVOLVED IN THE CAMPAIGN (PNC R1002).

\*\*\*\*\* CONDITION/NISSAN ACTION \*\*\*\*\*

ON THE AFFECTED PATHFINDER VEHICLES, THERE IS A POSSIBILITY THAT THE BRACKETS USED TO ATTACH THE GAS STRUTS TO THE REAR DOOR MAY BEND AND CAUSE ONE OR BOTH STRUTS TO DETACH FROM THE BRACKETS. IF BOTH STRUTS DETACH FROM THE BRACKETS, THE DOOR WILL RAPIDLY FALL DOWN AND POSSIBLY STRIKE SOMEONE.

IN ORDER TO PREVENT THIS INCIDENT FROM OCCURRING, NISSAN IS PROVIDING AN INSPECTION AND REPAIR PROCEDURE (PNC R1002) TO REPLACE THE STRUT BRACKETS AND, IN THE CASE OF A MISSHAPEN BRACKET, TO ALSO REPLACE THE STRUT.

\*\*\*\*\* VEHICLES IN DEALER INVENTORY \*\*\*\*\*

FEDERAL LAW REQUIRES THAT NEW VEHICLES IN DEALER INVENTORY WHICH ARE THE SUBJECT OF A SAFETY RECALL MUST BE CORRECTED PRIOR TO SALE. FAILURE TO DO SO CAN RESULT IN CIVIL PENALTIES BY THE NATIONAL HIGHWAY SAFETY ADMINISTRATION (NHTSA). NISSAN IS REQUESTING THAT THESE VEHICLES BE PLACED ON SALES HOLD UNTIL THEY ARE REPAIRED.

\*\*\*\*\* PARTS AVAILABILITY \*\*\*\*\*

AN ADEQUATE SUPPLY OF STRUT BRACKETS ARE AVAILABLE TO LAUNCH THIS CAMPAIGN. AN INITIAL SUPPLY OF BRACKETS WILL BE SHIPPED TO EACH NISSAN DEALER ON MONDAY, SEPTEMBER 10, 2001. YOU CAN EXPECT TO RECEIVE THESE PARTS NO LATER THAN TUESDAY, SEPTEMBER 11, 2001. IF ADDITIONAL STRUT BRACKETS ARE REQUIRED, THEY CAN BE ORDERED VIA THE NORMAL PARTS ORDERING PROCESS.

\*\*\*\*\* SPECIAL TOOLS \*\*\*\*\*

A SPECIAL TOOL (PROVIDED BY SPX KENT-MOORE) IS REQUIRED TO DETERMINE IF A STRUT MUST ALSO BE REPLACED AS PART OF THE CAMPAIGN REPAIR. THE TOOL WILL BE SHIPPED DIRECTLY TO YOU AND YOU SHOULD EXPECT DELIVERY BY WEDNESDAY, SEPTEMBER 12, 2001.

\*\*\*\*\* REPAIR INSTRUCTIONS \*\*\*\*\*

PRELIMINARY INSTRUCTIONS TO COMPLETE THE CAMPAIGN REPAIR WILL BE FAXED TO EACH NISSAN DEALER ON TUESDAY, SEPTEMBER 11. IMPORTANT: IF YOU DO NOT RECEIVE THE PRELIMINARY INSTRUCTIONS BY 2PM (LOCAL TIME) ON WEDNESDAY, SEPTEMBER 12, PLEASE CONTACT THE NISSAN CLAIM CALL CENTER AT 1-800-258-7008 AND A SET OF PRELIMINARY INSTRUCTIONS WILL BE FAXED TO YOU.

\*\*\*\*\* OWNER NOTIFICATION \*\*\*\*\*

NISSAN WILL NOTIFY CURRENT OWNERS BY LETTER TO HAVE THE CAMPAIGN REPAIR COMPLETED STARTING ON SEPTEMBER 24, 2001.

YOUR CONTINUED SUPPORT OF THE SAFETY AND CUSTOMER SATISFACTION OF NISSAN PATHFINDER OWNERS IS APPRECIATED.

NISSAN PARTS AND SERVICE OPERATIONS

9/4/2001

INFINITI NET BROADCAST MESSAGE - TUESDAY EVENING, SEPTEMBER 4, 2001

01V-28

SUBJECT: 2001 QX4 REAR DOOR STRUT BRACKET SAFETY RECALL CAMPAIGN

ATTENTION - RETAILER PRINCIPALS, SALES, PARTS AND SERVICE MANAGERS

TODAY, SEPTEMBER 4, 2001, INFINITI LAUNCHED THE 2001 QX4 REAR DOOR STRUT BRACKET SAFETY RECALL CAMPAIGN. APPROXIMATELY 6,200 2001 MODEL YEAR QX4 VEHICLES ARE AFFECTED BY THIS CAMPAIGN. USE INFINITI NET TO DETERMINE IF A SPECIFIC VEHICLE, INCLUDING A VEHICLE IN YOUR INVENTORY, IS INVOLVED IN THE CAMPAIGN (PNC R1004). THE VEHICLE HISTORY MUST BE DOWNLOADED IF THIS IS THE FIRST TIME THE VEHICLE IS BEING SERVICED AT YOUR LOCATION.

\*\*\*\*\* CONDITION/INFINITI ACTION \*\*\*\*\*

ON THE AFFECTED QX4 VEHICLES, THERE IS A POSSIBILITY THAT THE BRACKETS USED TO ATTACH THE GAS STRUTS TO THE REAR DOOR MAY BEND AND CAUSE ONE OR BOTH STRUTS TO DETACH FROM THE BRACKETS. IF BOTH STRUTS DETACH FROM THE BRACKETS, THE DOOR WILL RAPIDLY FALL DOWN AND POSSIBLY STRIKE SOMEONE.

IN ORDER TO PREVENT THIS INCIDENT FROM OCCURRING, INFINITI IS PROVIDING AN INSPECTION AND REPAIR PROCEDURE (PNC R1004) TO REPLACE THE STRUT BRACKETS AND, IN THE CASE OF A MISSHAPEN BRACKET, TO ALSO REPLACE THE STRUT.

\*\*\*\*\* VEHICLES IN DEALER INVENTORY \*\*\*\*\*

FEDERAL LAW REQUIRES THAT NEW VEHICLES IN DEALER INVENTORY WHICH ARE THE SUBJECT OF A SAFETY RECALL MUST BE CORRECTED PRIOR TO SALE. FAILURE TO DO SO CAN RESULT IN CIVIL PENALTIES BY THE NATIONAL HIGHWAY SAFETY ADMINISTRATION (NHTSA). INFINITI IS REQUESTING THAT THESE VEHICLES BE PLACED ON SALES HOLD UNTIL THEY ARE REPAIRED.

\*\*\*\*\* PARTS AVAILABILITY \*\*\*\*\*

AN ADEQUATE SUPPLY OF STRUT BRACKETS ARE AVAILABLE TO LAUNCH THIS CAMPAIGN. AN INITIAL SUPPLY OF BRACKETS WILL BE SHIPPED TO EACH INFINITI RETAILER ON MONDAY, SEPTEMBER 10, 2001. YOU CAN EXPECT TO RECEIVE THESE PARTS NO LATER THAN TUESDAY, SEPTEMBER 10, 2001. IF ADDITIONAL STRUT BRACKETS ARE REQUIRED, THEY CAN BE ORDERED VIA THE NORMAL PARTS ORDERING PROCESS.

\*\*\*\*\* SPECIAL TOOLS \*\*\*\*\*

A SPECIAL TOOL (PROVIDED BY SPX KENT-MOORE) IS REQUIRED TO DETERMINE IF A STRUT MUST ALSO BE REPLACED AS PART OF THE CAMPAIGN REPAIR. THE TOOL WILL BE SHIPPED DIRECTLY TO YOU AND YOU SHOULD EXPECT DELIVERY BY WEDNESDAY, SEPTEMBER 12, 2001.

\*\*\*\*\* REPAIR INSTRUCTIONS \*\*\*\*\*

PRELIMINARY INSTRUCTIONS TO COMPLETE THE CAMPAIGN REPAIR WILL BE FAXED TO EACH INFINITI RETAILER ON TUESDAY, SEPTEMBER 11. IMPORTANT: IF YOU DO NOT RECEIVE THE PRELIMINARY INSTRUCTIONS BY 2PM (LOCAL TIME) ON WEDNESDAY, SEPTEMBER 12, PLEASE CONTACT THE INFINITI CLAIM CALL CENTER AT 1-800-933-3712 AND A SET OF PRELIMINARY INSTRUCTIONS WILL BE FAXED TO YOU.

\*\*\*\*\* OWNER NOTIFICATION \*\*\*\*\*

INFINITI WILL NOTIFY CURRENT CLIENTS BY LETTER TO HAVE THE CAMPAIGN REPAIR COMPLETED STARTING ON SEPTEMBER 24, 2001.

YOUR CONTINUED SUPPORT OF THE SAFETY AND CUSTOMER SATISFACTION OF INFINITI CLIENTS IS APPRECIATED.

INFINITI PARTS AND SERVICE OPERATIONS  
9/4/2001