

## **OWNER'S LETTER (For Service Part Replacement)**

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has determined that a defect which relates to motor vehicle safety exists in some Nissan Pathfinder vehicles and may exist in yours.

### **Reason for Recall**

According to our warranty records, the bracket(s) for the rear door (hatch) strut(s) was replaced in your vehicle some time in the past. There is a possibility that the replaced bracket(s) may bend as a result of not being made to specification. Bent brackets could cause a rattling noise from the rear of the vehicle, and also result in the strut(s) detaching from the bracket(s) when opening or closing the rear door. If both struts detach from the brackets, an opened rear door could rapidly fall down and possibly strike someone.

### **What Nissan Will Do**

In order to prevent this incident from occurring, your Nissan dealer will replace both brackets for the struts with new ones. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

### **What You Should Do**

As a precaution until the vehicle is repaired, listen for any rattling noises from the rear of the vehicle. Always use caution when opening or closing the rear door.

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261). If you reside in Hawaii, please call 1-808-836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

## **OWNER'S LETTER (For Factory Installed Part)**

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has determined that a defect which relates to motor vehicle safety exists in some 2001 model year Nissan Pathfinder vehicles.

### **Reason for Recall**

On some 2001 model year Nissan Pathfinder vehicles, there is a possibility that one or both brackets for the rear door (hatch) struts may bend as a result of not being made to specification. Bent brackets could cause a rattling noise from the rear of the vehicle, and also result in the strut(s) detaching from the bracket(s) when opening or closing the rear door. If both struts detach from the brackets, an opened rear door could rapidly fall down and possibly strike someone.

### **What Nissan Will Do**

In order to prevent this incident from occurring, your Nissan dealer will replace both brackets for the struts with new ones. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

### **What You Should Do**

As a precaution until the vehicle is repaired, listen for any rattling noises from the rear of the vehicle. Always use caution when opening or closing the rear door.

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-847-7261). If you reside in Hawaii, please call 1-808-836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.