

DAIMLERCHRYSLER

SAFETY RECALL TO REMOVE YOUR VEHICLE'S UNUSED POWER SEAT CIRCUIT BREAKER

Dear Ram Van or Wagon Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some 2000 and 2001 model year Dodge Ram Vans and Wagons that are NOT equipped with a power driver's seat.

The problem is...

The unused power seat electrical connector under the driver's seat on your van or wagon (identified on the enclosed form) may short circuit due to corrosion from exposure to road salt and water. A short circuit can cause a fire in the interior of the vehicle.

What you must do to ensure your safety...

- You may repair your vehicle yourself by following the instructions printed on the reverse side of this letter. The repair only involves the removal of the power seat circuit breaker.
- If you prefer not to remove the circuit breaker yourself, simply contact your dealer right away to schedule a service appointment. Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.

What DaimlerChrysler and your dealer will do...

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will remove the circuit breaker from the power seat circuit. The work will take only a few minutes to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

If you need help...

If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you.

If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler Customer Assistance Center, P.O. Box 1040, St. Charles, MO 63302-1040, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation

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***Buckle up
for Safety***

(OVER)

Power Seat Circuit Breaker Removal Instructions:

1. **Inspect the driver's seat.**
 - If the vehicle has had a power driver's seat installed by a van conversion company, the power seat connector is used and this service procedure does NOT apply. Please print "POWER SEAT INSTALLED" on the bottom of the enclosed Owner Notification Form under your address. Separate the form at the perforation and place the postage paid Owner Notification Form in the mail. No further action is necessary.
 - If the vehicle is equipped with a manual driver's seat adjuster, continue with Step 2.

2. Remove the fuse access panel from the left (driver's side) end of the instrument panel.

3. Using a pair of needle nose pliers, remove the power seat circuit breaker from the fuse panel (Figure 1). Discard the circuit breaker.

NOTE: Circuit breaker removal will only disable the unused power seat circuit. No other electrical components will be affected.

4. Install the fuse access panel onto the end of the instrument panel.

5. Print "CIRCUIT BREAKER REMOVED" on the bottom of the enclosed Owner Notification Form under your address.

6. Separate the Owner Notification Form at the perforated line in the middle of the form.

7. Place the postage paid Owner Notification Form into the mail.

NOTE: It is very important that the Owner Notification Form is mailed to us so that we can update our records on this safety issue.

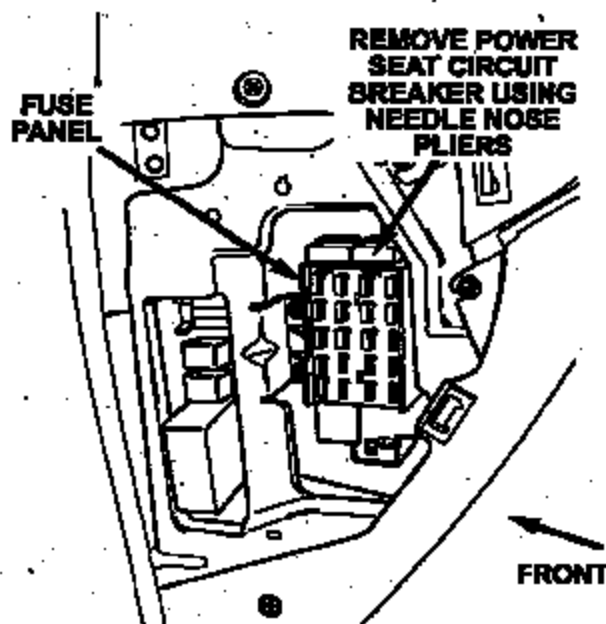


Figure 1