

**** ADVANCE TECHNICAL INFORMATION NOTICE ****

OIV-254,001

DATE: September 24, 2001
TO: Mitsubishi Motors Service Managers
FROM: Peg Dilworth-Hunt, Vice President, Fixed Operations
RE: Montero Safety Recall and Product Improvement Notification –
(SR-01-008, SC-01-001, SC-01-002)

ATIN NO. ATIN-01-SR-010

BACKGROUND

MMSA is launching one (1) Safety Recall and two (2) Service Campaigns on some 2001 and 2002 Monteros as follows:

Item	Vehicle Production Dates	# of Vehicles
Safety Recall: Hydraulic Brake Booster Accumulator	Produced between 12/15/1999 & 8/20/2001	39,020
Product Improvement: A/T Cooler Cracking	Produced between 1/11/2000 & 12/27/2000	28,271
Product Improvement: Wiper Arm Pivot Arm Nut	Produced between 12/15/1999 & 3/5/2001	34,229

The safety recall impacts about 39,000 vehicles. Most of these vehicles will also require one of the product improvements and some of them will require both product improvements.

Note: Always verify recall and campaign application based on receipt of customer letter and MMSA Warranty System.

IMPLEMENTATION SCHEDULE

- Monday, September 24th, 2001 - Technical Information available on Diamond Dealer Link
- Technical Information mailed to Retailers
- Monday, October 1st, 2001 - Notifications mailed to customers.

Note: Customers will receive one letter for the recall and another for either one or both of the product improvement(s), based on the VIN.

- An initial supply of parts will be force-allocated to dealers to ensure adequate supply to all.

REFERENCE MATERIALS

Technical Service Bulletins

- SR-01-008 Hydraulic Brake Booster Accumulator
- SC-01-001 A/T Cooler Cracking
- SC-01-002 Wiper Arm Pivot Bolt Nut

Please be certain that you conduct a meeting with your Service Advisors and Technicians to ensure their complete understanding of these campaigns. It is critical that your personnel understand which repair procedures the customer will require prior to booking the appointment to ensure adequate parts availability quick repair turnaround.

File under the ATIN tab in the Dealer Service Information Binder

Bolton, Debby

From: Bolton, Debby
Sent: Friday, September 28, 2001 9:32 AM
To: Bolton, Debby
Subject: FW: ATTN: PARTS MANAGERS – Montero Recall/Service Campaign

Subject: ATTN: PARTS MANAGERS – Montero Recall/Service Campaign

Attention: Parts Managers
From: Corporate Parts
Subject: Montero Recall/Service Campaign

Beginning September 26th, letters and Technical Service Bulletins will be mailed to all dealers announcing a recall and two (2) service campaign's applicable to the 2001 and 2002 Montero. Customer letters will be mailed the week of October 1. To support initial customer requirements as well as repair vehicles in dealer inventory, you will begin receiving the applicable parts with your stock order the week of September 24. As with the most recent recalls, dealers have been allocated parts based on their annual parts and accessory purchases. Details concerning applicable parts are as follows:

Hydraulic Brake Booster Accumulator Safety Recall (SR-01-008)

01/254.001

MR977223- Large dealers will be shipped a quantity of 30 pieces while the other dealers will receive 10. To insure the accuracy of parts orders from the dealers, a manual allocation code has been assigned to this part. PDC staff will review dealer orders against the number of affected vehicles retailed by that dealer. If the order quantity is reasonable, the order will be released. Although parts inventory is available, please note your orders will temporarily show as a back order on your inquiry screens as the PDC reviews your order quantity. A dealer maximum order quantity of 30 has been set for this part number.

A/T Cooler Cracking (SC-01-001)

MR988972 (Radiator)- Large dealers will be shipped a quantity of 16 pieces while the other dealers will receive 8.

Windshield Wiper Nut (SC-01-002)

MR971397- All dealers will receive an initial quantity of 10 pieces. As with the brake booster accumulator, this part will be put on manual allocation and orders will be reviewed by PDC staff. A dealer maximum order quantity of 100 has been set for this part.

**** ADVANCE TECHNICAL INFORMATION NOTICE ****

DATE: September 27, 2001
TO: Mitsubishi Motors Service Managers
FROM: Peg Dilworth-Hunt, Vice President, Fixed Operations
RE: Montero HBB Accumulator Safety Recall
ATIN NO. ATIN-01-SR-011

Safety Recall Bulletin SR-01-008, which was released earlier this week, describes disposal instructions for the old hydraulic brake booster accumulator. The accumulator discharge instructions in the bulletin are incorrect. Drilling the accumulator as described in the bulletin may result in the spraying of brake fluid onto you or nearby objects.

DO NOT DISCHARGE AND DISPOSE OF THE OLD ACCUMULATOR.

When following this recall bulletin procedure, STOP at step 6. Seal the old accumulator in a plastic bag and place it into the box in which the new accumulator was shipped. After sealing the box, please store it temporarily on your dealership's warranty parts return shelf, until further instructions are announced.