

Date: 07/02/01

To: All Saab Dealers  
Dealer Principal  
Saab Service Manager  
Saab Sales Manager

From: Gary T. Jones

Code: 100

Reference: Announcement of Important Recalls

Saab Cars USA, Inc. will conduct a voluntary non-compliance-related recall campaign affecting certain 2000-2001 9-3 and 9-5 models. These cars will have a new airbag alert label affixed to the sunvisor.

It is possible that a silicone-like substance is present on the vinyl surface of the sunvisor, causing the airbag alert label to be removable, against Federal regulations. Dealers will be asked to clean the sunvisor surface and apply a new airbag alert label to both the driver and passenger side sunvisor.

Saab Cars USA, Inc. will also conduct a voluntary safety-related recall campaign affecting certain 1998 900 models. These cars will have a grounding strap installed to the front passenger-side airbag module.

It is possible for static electricity to build up within the passenger-side airbag module a create a significant enough charge to cause an inadvertent air bag deployment during triggering events. There have been no reports or test results in which the air bag should have deployed and failed to do so.

**Please note that vehicles in your inventory must have all applicable campaigns performed prior to retail delivery.**

Details of the Recall Campaign are as follows:

<b>Saab Recall No. 15200 Airbag alert label</b>		
<b>Affected VIN Ranges:</b>	2000-2001 9-3	Y2008679 - 12038552
	2000-2001 9-3 Vigen	Y7001740 – 17024005
	2000-2001 9-5	Y3009837 – 13037540
<b>Total No. of Recalled Cars</b>	Approx. 43073	
<b>Required parts</b>	Airbag alert label, Teroson cleaner	
<b>Repair procedure</b>	Clean sunvisor and apply new label	
<b>Timetable (estimated)</b>	July 2	Notify Saab dealers of recall decision via E-mail
	July 3	Notify the media of Saab recall decision
	July 15	Modification instructions (bulletin) and an initial supply of labels sent to Saab dealers
	July 30	Estimated date by which owner notification letters will be printed and sent
	July 31	Start of repairs

<b>Saab Recall No. 15002 Front passenger-side airbag module grounding strap</b>		
<b>Affected VIN Ranges:</b>	1998 900	W2000317 – W2019918
	1998 900 Convertible	W7000110 – W7008286
<b>Total No. of Recalled Cars</b>	Approx. 12036	
<b>Required parts</b>	Grounding strap	
<b>Repair procedure</b>	Apply grounding strap to front passenger side airbag module	
<b>Timetable (estimated)</b>	July 2	Notify Saab dealers of recall decision via E-mail
	July 3	Notify the media of Saab recall decision
	September 10	Modification instructions (bulletin) and an initial supply of parts sent to Saab dealers
	September 17	Estimated date by which owner notification letters will be printed and sent
	October 1	Start of repairs

Claiming instructions for Recall 15200 will be posted on or about July 15, 2001. At the same time you will be automatically shipped an initial supply of alert labels and one bottle of Teroson (enough to clean the sunvisor on approximately 50 cars). Please note that using another cleaning material will NOT resolve the adhesion condition with the labels. Additional parts may be ordered using normal ordering routines.

Claiming instructions and information regarding initial parts shipments for Recall 15002 will be posted to IRIS at a later date.

**Please make certain you check your IRIS Recall & Service Campaign inquiry to check for open campaigns anytime a vehicle comes into your dealership.**

It is important that all of your dealership team members understand the details and scope of this campaign. An in-dealership meeting can help prevent misunderstandings.

Campaigns with owner notification are a part of Saab's quest for world-class product quality. Continuous improvement through owner campaigns helps maximize customer satisfaction, one of our mutual goals. Through effective dealership-customer communication, and by impressing your customers with excellent service, you can minimize the inconvenience and even use this opportunity to your advantage.

Thank you very much for your assistance with this and all Saab Campaigns.

Sincerely,

**Gary T. Jones**

Manager,  
Product & Emissions Compliance

**Abe Buchbinder**

Director,  
Service & Parts Operations

(Will include standard disclaimer information)