

OIV-011,001



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MAILING ADDRESS:
P.O. BOX 6400
CYPRESS, CALIFORNIA 90630-0064

To: Dealer Parts Managers
From: Corporate Parts
Subject: Maximum Order Quantity-ST A/T Cooler Hose
Date: March 19, 2001

This is to advise that initial shipments will begin this week for the parts required for the transmission cooler hose recall. MMSA has developed 3 different size kits based upon annual parts purchased (dollar value) for the year 2000. Dealers with parts purchases greater than \$730,000 are identified as "A" dealers, \$95,000 to \$729,000 are "B", and less than \$95,000 are "C".
"A" dealers will receive a greater quantity than "B" dealers who will receive a greater quantity than "C".

In addition, the following maximum order quantities will be placed on the recall part numbers:

<u>Part Number</u>	<u>Application</u>	<u>Qty</u>
MR968541	'99 Galant 4 cyl	10
MR968542	'99 Galant 6 cyl	5
MR968543	'00-'01 Galant 4 cyl	15
MR968544	'00-'01 Galant 6 cyl	8
MR968545	'00-'01 Eclipse & Spyder 4 cyl	10
MR968546	'00-'01 Eclipse & Spyder 6 cyl	15

01V-011.001



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To: Dealer Parts Managers
From: Corporate Parts
Subject: ST Automatic Transmission Cooler Hose Kit Quantities
Date: March 20, 2001

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This is a followup to yesterday's dealer email to detail the parts quantities in the kits being force allocated beginning March 19.

The kit sizes are based upon annual parts purchased (dollar value) for the year 2000. Dealers with purchases greater than \$730,000 will receive the "A" kit, \$95,000 to \$729,000 will receive the "B" kit, and less than \$95,000 will receive the "C" kit. The quantities in each kit are:

| <u>Part Number</u> | <u>A Kit Qty</u> | <u>B Kit Qty</u> | <u>C Kit Qty</u> |
|--------------------|------------------|------------------|------------------|
| MR968541           | 10               | 5                | 3                |
| MR968542           | 5                | 3                | 2                |
| MR968543           | 15               | 8                | 4                |
| MR968544           | 8                | 4                | 2                |
| MR968545           | 10               | 5                | 3                |
| MR968546           | 15               | 8                | 4                |



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**August 28, 2001**

**To: Dealer Parts Managers**  
**From: Corporate Parts**  
**Subject: Transmission Cooler Hose and Ball Joint Recalls –**  
**Customer Notification Status**

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Please be aware that all customers affected by the Galant-Eclipse transmission cooler hose recall have been notified. The final customer mailing was completed on July 23rd.

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Also, the final customer mailings for the Eclipse ball joint recall will occur in September.

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Please use this information when submitting your parts orders.

Part numbers are:

Transmission Cooler Hose

MR968541
MR968542
MR968543
MR968544
MR968545
MR968546

Ball Joints

MR972465
MR972466
MR972469
MR972470