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OFFICE
DEFECTS INVESTIGATION
DaimlerChrysler Corporation

Matthew C. Reynolds

Director

Vehicle Compliance & Safety Affairs

September 6, 2000

Mr. Kenneth N. Weinstein
Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Reference: NHTSA Identification Number 00V-196

Enclosed are representative copies of communications relating to the 2000 model year vehicles involved in the referenced recall. DaimlerChrysler expects to begin owner notification during the week of September 25, 2000. The exact number of manufactured vehicles in the recall is 3,357.

The involved Vehicle Identification Number range is:

<u>Low</u>	<u>High</u>
YN227293	YN282729

(VIN last eight characters) – Y = 2000 Model Year; N = Sterling Heights Assembly Plant, Sterling Heights, Michigan; and the last six digits = sequential number.

We caution that the above range represents only the lowest and highest VIN sequential numbers included in the recall. This range cannot be used to determine conclusively that a vehicle is involved in the recall because most vehicles with a VIN within the range are not affected by the recall.

This completes DaimlerChrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,



M. C. Reynolds

Enclosure: Recall #888

cc: K. C. DeMeter

September 2000

Dealer Service Instructions for:

Safety Recall No. 888

Right Front Brake Hose Bracket

Models

2000 (JA) Chrysler Cirrus, Dodge Stratus and Plymouth Breeze

NOTE: This recall applies only to the above vehicles built from April 3, 2000 through April 7, 2000 (MDH 040320 through 040718).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to stop sale and complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the DIAL VIP System.

Subject

The right front brake hose on about 3,300 of the above vehicles may have an inadequately welded bracket. Separation of the bracket may cause the right front brake tube to crack and leak, resulting in a partial brake system loss and increased stopping distance. The increased stopping distance can cause an accident without warning.

Repair

A bracket must be added to secure the right front brake hose.

Parts Information

<u>Part Number</u>	<u>Description</u>
CBA08880	Brake Hose Bracket Package

Each package contains a brake hose bracket and a self-tapping screw.

Each dealer to whom vehicles in the recall were invoiced (or the current dealer at the same street address) will receive enough Brake Hose Bracket Packages to service about 25% of those vehicles.

Service Procedure

1. Raise the vehicle to working level on an appropriate hoist.
2. Remove the right front wheel and tire assembly.
3. Place the provided bracket over the right front brake hose block and then mark and center-punch the location for the bracket bolt hole as shown in Figure 1. Remove the bracket.

IMPORTANT: If a brake line clip just to the rear of the block is already installed, remove and discard the clip before marking the bracket hole location.

4. Drill a 3/16" hole in the inner fender at the location marked in Step 3.
5. Install the supplied bracket and self-tapping screw (Figure 1). Tighten the bracket screw to 90 in-lbs (10 N·m).
6. Install the right front wheel and tire assembly. Tighten the lug nuts to 100 ft-lbs (135 N·m).
7. Lower the vehicle.

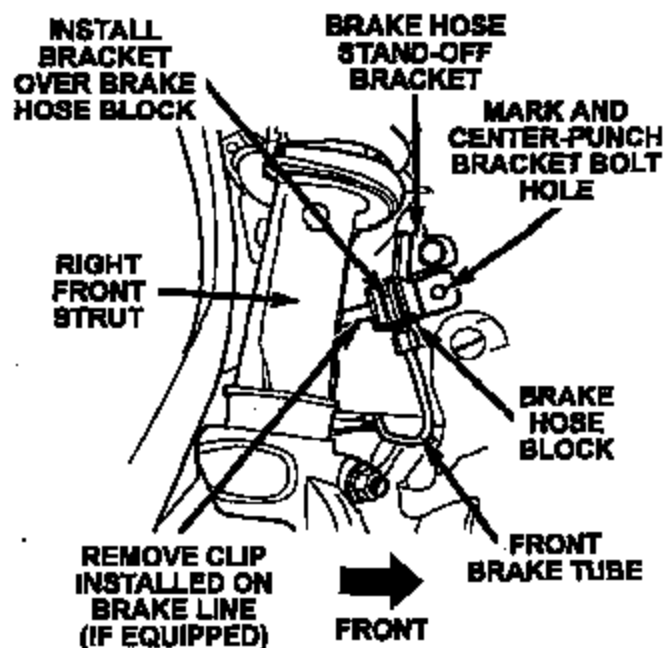


Figure 1

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DIAL System. Claims submitted will be used by DaimlerChrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation Number	Time Allowance
Install right front brake hose bracket	05888182	0.2 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Parts Return

Not applicable.

Dealer Notification and Vehicle List

All dealers will receive a copy of this dealer recall notification letter by first class mail. Two additional copies will be sent through the DCMMS, and the MDS2 will be updated to include this recall in the near future. **Each dealer to whom involved vehicles were invoiced (or the current dealer at the same street address) will receive a list of their involved vehicles.** The vehicle list is arranged in Vehicle Identification Number (VIN) sequence. Owners known to DaimlerChrysler are also listed. The lists are for dealer reference in arranging for service of involved vehicles.

DLAL System Functions 53 and VIP

All involved vehicles have been entered to DLAL System Functions 53 and VIP for dealer inquiry as needed.

Function 53 provides involved dealers with an updated VIN list of their incomplete vehicles. The customer name, address and phone number are listed if known. Completed vehicles are removed from Function 53 within several days of repair claim submission. To use this system, type "53" at the "ENTER FUNCTION" prompt, then type "ORD888".

Owner Notification and Service Scheduling

All involved vehicle owners known to DaimlerChrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification Form. The involved vehicle and recall are identified on the form for owner or dealer reference as needed.

Vehicle Not Available

If a vehicle is not available for service, let us know by filling out the pre-addressed Owner Notification Form or describe the reason on a postcard and mail to:

DaimlerChrysler Corporation
CIMS 482-00-85
800 Chrysler Drive East
Auburn Hills, Michigan 48326-2757

Additional Information

If you have any questions or need assistance in completing this action, please contact your Zone Service Office.

Customer Services Field Operations
DaimlerChrysler Corporation

DAIMLERCHRYSLER

SAFETY RECALL TO INSTALL A BRACKET ON YOUR VEHICLE'S RIGHT FRONT BRAKE HOSE

Dear Cirrus, Stratus or Breeze Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some 2000 model year Chrysler Cirrus, Dodge Stratus and Plymouth Breeze vehicles.

The problem is...

The right front brake hose on your vehicle (identified on the enclosed form) may have an inadequately welded bracket. Separation of the bracket may cause the right front brake tube to crack and leak, resulting in a partial brake system loss and increased stopping distance. The increased stopping distance can cause an accident without warning.

***What DaimlerChrysler
and your dealer will
do...***

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will install a bracket to secure the right front brake hose. The work will take less than ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

***What you must do to
ensure your safety...***

- **Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.**
- **Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.**

If you need help...

If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you. If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler Customer Assistance Center, P.O. Box 1040, St. Charles, MO 63302-1040, Attention: Recall Center.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-800-424-9393. Washington, DC area residents may call 1-202-366-0123.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

***Buckle up
for Safety***

Customer Services Field Operations
DaimlerChrysler Corporation

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