



October 12, 2000

Jonathan White, Chief  
Recall Analysis Division  
National Highway Traffic Safety Administration  
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Room 5219  
Washington, D.C. 20590

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00V-311

Re: Crankshaft Pulley Bolt Recall

Dear Mr. White:

Please find a copy of the draft Technical Service Bulletins (TSB's) that Mitsubishi Motor Sales of America, Inc. (MMSA) will be using for the above referenced recall. We have split the instructions to the dealers into two separate bulletins to reduce the confusion that a single bulletin may cause because of the different repair procedures. The drafts of the customer notification letters are on the last page of each respective TSB. Please review the TSB's and owner letters at your earliest convenience and advise us of any comments or changes you would like.

As you are aware, MMSA has launched several recall notices in the recent past and our dealers are beginning to have difficulty in scheduling all of the owner requests in a timely manner. In order to help with this issue, we would like to launch the above recall in five separate owner mailings of approximately 42,000 each. The dealers will be provided both TSB's on or about October 24, 2000 and the VIN's for all affected vehicles will be loaded into our Warranty Superscreen prior to this notification. In this way, the dealers will be able to verify if the vehicle is involved and complete the recall should a customer come in prior to their notification being mailed.

With your concurrence, we would propose the following schedule for the owner mailings:

Vehicle	Number	Date of Mailing
Mirage	41,000	October 31, 2000
Mirage	41,000	November 30, 2000
Montero Sport	43,000	January 3, 2001
Montero Sport	43,000	January 31, 2001
Montero	42,000	February 28, 2001

MMSA will be submitting quarterly status reports as required in Part 573.6.

Should you have any questions or comments on any of the above items or the attached documents, please contact me at the telephone number listed below or contact our Technical Compliance Specialist, Ms. D. Bolton at 714-372-6193.

Thank you for your attention to this matter and best regards!

Sincerely,

Kent Reeves, Manager  
Product Engineering and Technical Compliance  
Mitsubishi Motor Sales of America, Inc.  
Telephone (714) 372-6362  
Fax (714) 892-4131

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