



8400 KATELLA AVENUE
CYPRESS, CALIFORNIA 90630-8204
(888) MITSUBU001

April 2, 2001

Re: IMPORTANT SAFETY RECALL NOTIFICATION (SR-01-007)

Dear Mitsubishi Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Motor Sales of America, Inc. has determined that a defect related to vehicle safety exists in certain 1994-1996 Galant, 1995-1999 Eclipse, and 1995-1999 Eclipse Spyder vehicles. Outlined below is a description of the safety concern and the steps needed to correct the situation. If after reading this notice you have any questions, please call our Customer Relations Department at 1-888-MITSUBU001 and we'll be glad to assist you.

REASON FOR NOTIFICATION:

We've identified that a suspension part called a "lower lateral arm ball joint" may become worn prematurely due to water getting into a sealed area of the ball joint. Water may get into the ball joint from the "sealing boot" that covers each ball joint or from leakage at other spots of the ball joint. Over time, water may cause extraordinary wear, which might lead to separation of the ball joint. This could result in loss of steering control and cause a crash without prior warning.

NOTE: It is possible that your vehicle may have already been inspected for this condition. Because the first inspection could only inspect for wear and leakage in other areas may not have been identified. Since additional inspection procedures now apply, you need to return for re-inspection and possible repair.

WHAT YOU SHOULD DO:

Call your Mitsubishi retailer immediately and schedule an appointment for inspection and possible replacement of one or both of the lower lateral arm ball joints that are worn past the set limits. This service will be done at no charge to you.

WHAT YOUR RETAILER WILL DO:

Your retailer will inspect your vehicle according to the new guidelines. They will inspect for leakage and measure the clearance in the lower lateral arm ball joints to determine if excessive wear has occurred. The measurement will determine whether replacement of one or both of the lower lateral arm ball joint assemblies is necessary. In addition, your retailer will apply a specially designed sealer to prevent future leakage into the ball joint.

How long will it take? While the inspection itself will take around 20 minutes, your Mitsubishi Motors retailer can tell you the total time you should anticipate based on his schedule. Also, if it is determined that a ball joint replacement is needed, those repairs will take approximately two hours to complete, again, depending on your retailer's schedule.

QUESTIONS? - Your local Mitsubishi retailer can answer any questions you may have about this notification and you should call him to set up an appointment for an inspection. You can also call our Customer Relations Department at 1-888 MITSUBU001 (888-848-7820) to ask any questions you may have or if you have paid for repairs you feel should be covered under this campaign. In the event your retailer should fail to perform the corrective procedure at no charge or not within a reasonable time, contact our Customer Relations Department or the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the Auto Safety Hotline toll-free at (888) 327-4236.

Thank you for your understanding and your prompt attention to this matter. We want you to feel secure about owning a Mitsubishi and we're committed to maintaining your safety and your trust.

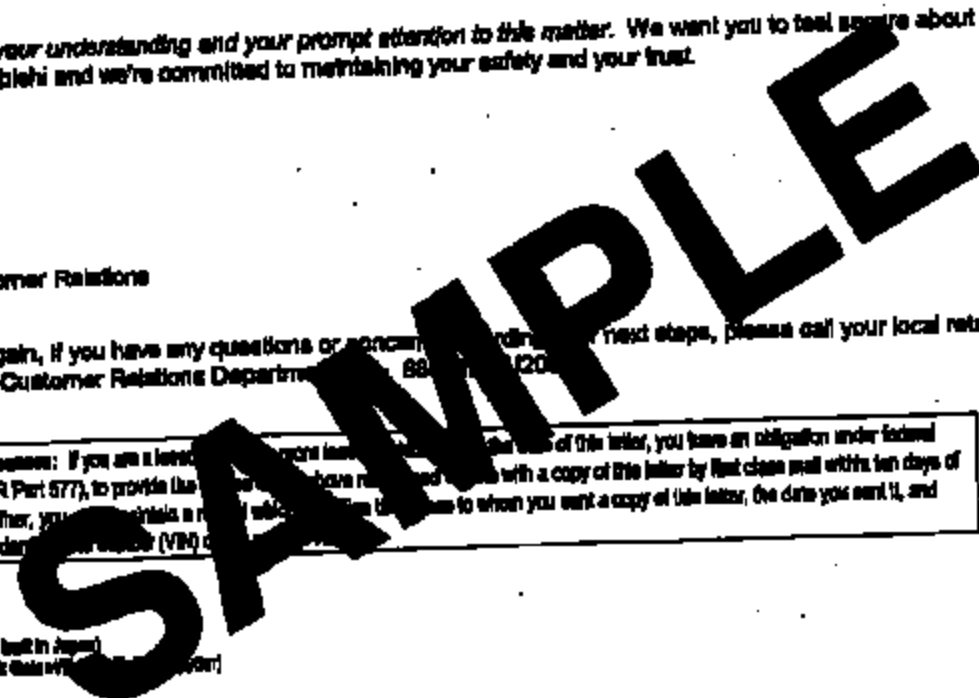
Sincerely,

Greg Stahl
Director, Customer Relations

P.S.— Once again, if you have any questions or concerns regarding the next steps, please call your local retailer or the Mitsubishi Customer Relations Department at 800-441-2000.

Notice to Lessee: If you are a lessee of a vehicle, upon receipt of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the manufacturer with a copy of this letter by first class mail within ten days of receipt. Further, you must retain a copy of this letter, the date you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the vehicle.

SR-01-007
C010800X (Genuine built in Japan)
C010800X (U.S. Built Mitsubishi)





Date: January, 2004

RE: IMPORTANT SAFETY RECALL RE-NOTIFICATION: SR-04-001 (previously SR-01-987)

Dear Mitsubishi Owner,

This notice is a follow-up to a prior recall notification sent in April, 2001. Our records indicate your vehicle has not been repaired for this defect. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice:

Mitsubishi Motor Sales of America, Inc. has determined a defect exists in certain 1994-1999 Galant, 1995-1997 Eclipse, and 1997-1998 Eclipse Spyder vehicles. The lower lateral arm bearing and lower control arm boot or from leakage at other areas of the ball joint. Should these areas experience extraordinary wear could occur. In the worst case, the ball joint could fail, resulting in a crash. This could result in loss of steering control and cause a crash.

What Your Dealer Will Do:

The dealer will inspect for leakage and measure the clearance in the lower lateral arm bearing and lower control arm boot. Whether replacement of one or both of them are necessary. A special seal is used on the ball joint to prevent any future leakage into the ball joint.

What You Will Do:

Please contact your Authorized Mitsubishi Motors Dealer immediately to schedule an appointment for your dealer to inspect and possibly replace the lower control arm assemblies. There will be no charge for this service.

How Long Will It Take?

The inspection will require approximately 20 minutes to complete. If required, repairs will take up to two hours to complete, but may take longer, depending upon your dealer's schedule.

If you have any trouble getting your vehicle repaired promptly and at no charge, please inform us by calling: Mitsubishi Customer Relations Department (888) 875-8884 (866-848-7829)
Hours: Monday - Saturday 7 a.m. to 10 p.m. (Central Standard Time)

If after contacting Mitsubishi Customer Relations, you still have a problem having your vehicle repaired promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590, or call the Auto Safety Hotline toll-free (888) 327-4238.

Notice to Lessees: If you are a lessee of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessees of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies the lessees to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter. If you have any questions, please contact your Mitsubishi Motors Dealer.

Sincerely,

Chuck Halper
Director, Service and Product Support

SR-04-001
C010900K (Galant built in Japan)
C010700K (U.S.-built Galant/Eclipse/Eclipse Spyder)