

April, 2001

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that certain 1998-2001 GMC Envoys and 2000-2001 GMC Jimmy Diamond Editions fail to conform to Federal/Canada Motor Vehicle Safety Standard 201, "Occupant Protection in Interior Impacts". These vehicles have a console cover/armrest cam latch that could release at less than the 10 g vertical load requirement of the standard. During a crash, the console cover could open and the cover or items stored under it could injure an occupant.

What Will Be Done: Your dealer will replace the console latch mechanism. This service will be performed for you at **no charge**.

How Long Will The Repair Take? The length of time required to perform this service correction is approximately fifteen minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

Contacting Your Dealer: Please contact your dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below:

Division	Number	Deaf, Hearing Impaired or Speech Impaired *
GMC	1-800-462-8782	1-800-462-8583
GMODC	(905) 644-4112	
Puerto Rico - English	1-800-496-9992	
Puerto Rico - Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

* Utilizes Telecommunication Devices for the Deaf/Text Telephones (TDD/TTY)

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge

and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4238.

Customer Reply Card: The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure

GM SERVICE OPERATIONS
DCS732
URGENT - DISTRIBUTE IMMEDIATELY

DATE: April 30, 2001
SUBJECT: 00100 - CONSOLE/ARMREST CAM LATCH COMPLIANCE
MODELS: 1998-2001 GMC ENVOY
2000-2001 GMC JIMMY DIAMOND EDITION
TO: ALL GMC DEALERS
ATTN: SERVICE MANAGER, PARTS MANAGER, AND WARRANTY ADMINISTRATOR

00V-375

CONDITION

General Motors has decided that certain 1998-2001 GMC Envoy and 2000-2001 GMC Jimmy Diamond Editions fail to conform to Federal/Canada Motor Vehicle Safety Standard 201, "Occupant Protection in Interior Impacts". These vehicles have a console cover/armrest cam latch that could release at less than the 10 g vertical load requirement of the standard. During a crash, the console cover could open and the cover or items stored under it could injure an occupant.

CORRECTION

Dealers are to replace the console latch mechanism.

VEHICLES INVOLVED

Involved are certain 1998-2001 GMC Envoy and 2000-2001 GMC Jimmy Diamond Edition vehicles built within these VIN breakpoints:

YEAR	DIV.	MODEL	PLANT	FROM	THROUGH
1998	GMC	Envoy	Moraine	W2950001	W2955051
1999	GMC	Envoy	Moraine	X2950001	X2955126
2000	GMC	Envoy	Moraine	Y2100003	Y2402333
2001	GMC	Envoy	Moraine	12100010	12100022
2000	GMC	Jimmy Diamond Ed.	Moraine	Y2108005	Y2388166
2001	GMC	Jimmy Diamond Ed.	Moraine	12100017	12100160

IMPORTANT: Dealers should confirm vehicle through GNVIS (GM Vehicle Inquiry System) or GM Access Screen (Canada only) or DCS Screen 445 (IPC only) before beginning campaign repairs. [Not all vehicles within the above breakpoints may be involved.]