



**NISSAN NORTH AMERICA, INC.**

November 27, 2000

Mr. Jonathan D. White  
Chief, Recall Analysis Division  
Office of Defects Investigation  
Safety Assurance  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, D.C. 20590

Ref: 00V-338.002

Dear Mr. White:

The enclosed communication is being provided pursuant to 49 CFR Part 573.5(c)(9).

Very truly,

A handwritten signature in black ink that reads "Frank D. Slaveter".

Frank D. Slaveter  
Corporate Manager  
Technical Compliance

Encl.

**Slavater, Frank**

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**From:** Hastie, Joe  
**Sent:** Wednesday, November 22, 2000 10:23 AM  
**To:** \*NNA NIS DPSM; \*NNA SALES RPSM; \*NNA PSS Nissan DTS; \*NNA PDC RPDMS; Walker, David S.; McConathy, Vickie; Hankin, Bob; Lieske, Randy; Behling, Brian; Schoonover, David (NNA); Suckow, Fred; Davis, Mitch; Stancato, Joe  
**Cc:** Sparks, Alicia; Sakimoto, Alan; Burns, Richard; Hambly, Rick; Belle, Richard; Lawrence, Doug; Treadwell, Gary; Slavater, Frank; Carranza, Richard; Hastie, Joe  
**Subject:** RE: B0091 2001 Quest Seat Belt Buckle Replacement Voluntary Safety Recall Campaign

The following Nissan net message is being sent to all Nissan dealers this evening, November 22, 2000. Please note comments re: vehicles in dealer inventory and parts ordering process.

November has been a busy month for campaign launches. Based on current plans, this should be the last one for this year. Your support of Nissan Recall and Service Campaigns is definitely appreciated. If you have any questions or need any additional information about this campaign or any of the earlier campaigns, please call me or send an E-mail. Please note that copies of the bulletins, dealer letters, Q&As, Nissan Net messages, etc. for the individual campaigns are located on the N: Drive in the N:\Campaign folder if you need them.

**NISSAN NET BROADCAST MESSAGE**

**SUBJECT: 2001 QUEST SEAT BELT BUCKLE REPLACEMENT VOLUNTARY SAFETY RECALL CAMPAIGN**

**ATTENTION - DEALER PRINCIPALS, SALES, PARTS AND SERVICE MANAGERS**

ON NOVEMBER 27, 2000, NISSAN WILL LAUNCH THE 2001 QUEST SEAT BELT BUCKLE REPLACEMENT VOLUNTARY SAFETY RECALL CAMPAIGN. THE CAMPAIGN AFFECTS APPROXIMATELY 130 2001 MODEL YEAR QUEST VEHICLES. USE SERVICE COMM TO DETERMINE IF A SPECIFIC VEHICLE, INCLUDING A VEHICLE IN DEALER INVENTORY, IS INVOLVED IN THE CAMPAIGN (B0091).

ON SOME 2001 MODEL YEAR NISSAN QUEST VEHICLES, THE BOLT ATTACHING THE FRONT SEAT BELT BUCKLE TO THE SEAT FRAME MAY NOT HAVE BEEN INSTALLED PROPERLY. NISSAN IS PROVIDING A REPAIR PROCEDURE TO CORRECT THIS CONDITION.

NISSAN WILL NOTIFY CURRENT RETAIL OWNERS ON NOVEMBER 27, 2000. OWNERS WILL BE INSTRUCTED TO BRING THEIR VEHICLE TO THEIR NEAREST NISSAN DEALERSHIP TO HAVE THE CONDITION CORRECTED.

IMPORTANT: OWNER NOTIFICATION LETTERS ARE ALSO BEING SENT TO NISSAN DEALERSHIPS FOR DEALER INVENTORY VEHICLES THAT HAVE NOT BEEN REPAIRED. FEDERAL LAW REQUIRES THAT NEW VEHICLES THAT ARE IN DEALER INVENTORY AND ARE THE SUBJECT OF A SAFETY RECALL MUST BE CORRECTED PRIOR TO SALE. FAILURE TO DO SO CAN RESULT IN CIVIL PENALTIES BY THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION. DEALERS ARE HEREBY ADVISED THAT THEY MUST NOT RETAIL OR LEASE ANY OF THE AFFECTED VEHICLES UNTIL THEY HAVE BEEN CORRECTED. IF THE VEHICLE IS NO LONGER AT YOUR DEALERSHIP, PLEASE FORWARD THE OWNER NOTIFICATION LETTER TO THE OWNER OF RECORD.

DETAILED INSTRUCTIONS TO COMPLETE THE CAMPAIGN REPAIR AND TO SUBMIT A RELATED CLAIM ARE OUTLINED IN RECALL CAMPAIGN BULLETIN NTB00-089. 10 COPIES OF THIS BULLETIN ARE BEING SHIPPED TO YOUR SERVICE MANAGER.

SINCE A VERY LOW NUMBER OF VEHICLES ARE AFFECTED BY THIS CAMPAIGN, STOCK ORDERS WILL NOT BE ACCEPTED. USE THE VOR PROCESS TO ORDER PARTS FOR SPECIFIC VEHICLES REQUIRING REPAIR.

YOUR CONTINUED SUPPORT OF THE SAFETY AND CUSTOMER SATISFACTION OF NISSAN QUEST OWNERS IS APPRECIATED.

NISSAN PARTS AND SERVICE OPERATIONS  
11/22/2000



**NISSAN NORTH AMERICA, INC.**

December 15, 2000

**Mr. Jonathan D. White**  
**Chief, Recall Analysis Division**  
**Office of Defects Investigation**  
**Safety Assurance**  
**National Highway Traffic Safety Administration**  
**400 Seventh Street, S.W.**  
**Washington, D.C. 20590**

**Ref. 00V-228,005/00V-338**

**Dear Mr. White:**

**The enclosed communication is being provided pursuant to 49 CFR Part 573.5(c)(9).**

**Very truly,**

A handwritten signature in cursive script that reads "Frank D. Slaveter".

**Frank D. Slaveter**  
**Corporate Manager**  
**Technical Compliance**

**Encl.**

The following Nissan net message is being sent to all Nissan dealers this evening, December 11, 2000.

**NISSAN NET BROADCAST MESSAGE**

**SUBJECT: 2001 QUEST SEAT BELT BUCKLE REPLACEMENT VOLUNTARY SAFETY RECALL CAMPAIGN**

**ATTENTION - DEALER PRINCIPALS, SALES, PARTS AND SERVICE MANAGERS**

THERE MAY BE SOME PARTS ORDERING CONFUSION DUE TO THE FACT THAT THERE ARE TWO SEPARATE BULLETINS FOR THIS ISSUE (NTB00-069 FOR 01MY AND NTB00-087 FOR 02MY). THE PARTS IN THESE BULLETINS ARE NOT INTERCHANGEABLE. PLEASE REFER TO THE CORRECT BULLETIN WHEN PLACING PARTS ORDERS FOR THESE CAMPAIGNS.

SINCE A VERY LOW NUMBER OF VEHICLES ARE AFFECTED BY THE 01MY CAMPAIGN, THE PART NUMBERS WILL BE PLACED ON CUSTOMER CARE STATUS. USE THE CSC PROCESS TO ORDER PARTS FOR SPECIFIC VEHICLES REQUIRING REPAIR. VIN NUMBERS FOR THE CSC ORDERS WILL BE VERIFIED. ORDERS WITH VIN NUMBERS THAT DO NOT APPLY TO THIS CAMPAIGN WILL BE CANCELED.

YOUR CONTINUED SUPPORT OF THE SAFETY AND CUSTOMER SATISFACTION OF NISSAN QUEST OWNERS IS APPRECIATED.

**NISSAN PARTS AND SERVICE OPERATIONS**  
12/11/2000