



NISSAN NORTH AMERICA, INC.

November 10, 2000

Mr. Jonathan D. White
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Ref: 00V-292.002

Dear Mr. White:

The attached communication is being provided pursuant to 49 CFR Part 573.5(c)(9).

Very truly,

Frank D. Slaveter
Corporate Manager
Technical Compliance

Encl.

RECEIVED
NOV 20 PM 6:22
OFFICE OF DEFECTS INVESTIGATION

The following Nissan net message is being sent to all Nissan dealers this evening, November 8, 2000.

NISSAN NET BROADCAST MESSAGE

SUBJECT: 1999-2000 QUEST STEERING RACK MOUNTING BOLTS VOLUNTARY SAFETY RECALL CAMPAIGN
OOV-292,02
ATTENTION - DEALER PRINCIPALS, SALES, PARTS AND SERVICE MANAGERS

ON NOVEMBER 13, 2000, NISSAN WILL LAUNCH THE 1999-2000 QUEST STEERING RACK MOUNTING BOLTS VOLUNTARY SAFETY RECALL CAMPAIGN. THE CAMPAIGN AFFECTS APPROXIMATELY 67,500 1999 AND 2000 MODEL YEAR QUEST VEHICLES. USE SERVICE COMM TO DETERMINE IF A SPECIFIC VEHICLE, INCLUDING VEHICLES IN DEALER INVENTORY, IS INVOLVED IN THE CAMPAIGN (B0083).

ON SOME 1999-2000 MODEL YEAR QUEST VEHICLES, THE BOLTS HOLDING THE STEERING RACK MAY BECOME LOOSE. NISSAN IS PROVIDING AN INSPECTION PROCEDURE AND A RELATED REPAIR PROCEDURE TO CORRECT THE CONDITION IF THE BOLTS ARE LOOSE.

NOTE: MOST VEHICLES WILL REQUIRE THE INSPECTION PROCEDURE ONLY.

NISSAN WILL BEGIN TO NOTIFY CURRENT OWNERS BEGINNING THE WEEK OF NOVEMBER 13, 2000. OWNERS WILL BE INSTRUCTED TO BRING THEIR VEHICLE TO THEIR NEAREST NISSAN DEALERSHIP TO HAVE THE VEHICLE INSPECTED AND TO HAVE THE CONDITION CORRECTED, IF NECESSARY.

DETAILED INSTRUCTIONS TO COMPLETE THE CAMPAIGN INSPECTION/REPAIR ARE OUTLINED IN RECALL CAMPAIGN BULLETIN NTB00-081. 10 COPIES OF THIS BULLETIN ARE BEING SHIPPED TO YOUR SERVICE MANAGER.

A KIT WITH SUFFICIENT PARTS TO REPAIR ONE VEHICLE IS BEING SHIPPED TO YOUR DEALERSHIP ON NOVEMBER 9, 2000. IF ADDITIONAL PARTS ARE REQUIRED, THEY MAY BE ORDERED USING THE NORMAL PARTS ORDERING PROCESS.

YOUR CONTINUED SUPPORT OF THE SAFETY AND CUSTOMER SATISFACTION OF NISSAN QUEST OWNERS IS APPRECIATED.

NISSAN PARTS AND SERVICE OPERATIONS
11/08/2000