

GM SERVICE OPERATIONS
DCS500
URGENT - DISTRIBUTE IMMEDIATELY

DDV-085

DATE: APRIL 5, 2000

SUBJECT: 00028 - PRODUCT SAFETY CAMPAIGN
POWER STEERING COOLER HOSE SEPERATION

MODELS: 1999-2000 CHEVROLET AND GMC G-VANS

TO: ALL CHEVROLET AND GMC DEALERS

ATTN: SERVICE MANAGER, PARTS MANAGER, AND WARRANTY
ADMINISTRATOR

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1999-2000 G-vans equipped with a brake warning indicator (UJ1). Some of these vehicles have a power steering cooler hose that can separate from the power brake booster fluid flow switch assembly. If this occurs, power steering fluid could flow onto hot engine parts and an engine compartment fire could occur.

CORRECTION

Dealers are to inspect the power steering hose joints for spring clamps. If spring clamps are found, they are to be replaced with three new screw clamps.

VEHICLES INVOLVED

Involved are certain 1999-2000 Chevrolet and GMC G vans equipped with a brake warning indicator (UJ1) and built within these VIN breakpoints:

YEAR	DIVISION	MODEL	PLANT	FROM	THROUGH
1999	GMC	G van	Wentzville	X1010304	X1162022
2000	GMC	G van	Wentzville	Y1100115	Y1195240
1999	Chevrolet	G van	Wentzville	X1000039	X1161732
2000	Chevrolet	G van	Wentzville	Y1100289	Y1210313

IMPORTANT: Dealers should confirm vehicle eligibility through VISS (Vehicle Information Service System). [Not all vehicles within the above breakpoints may be involved.]

Involved vehicles have been identified by Vehicle Identification Number. Computer listings containing the complete Vehicle Identification Number, customer name and address data have been prepared, and are being furnished to involved dealers with the campaign bulletin. The customer name and address data furnished will enable dealers to follow up with customers involved in this campaign. Any

dealer not receiving a computer listing with the campaign bulletin has no involved vehicles currently assigned.

These dealer listings may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this listing to the follow-up necessary to complete this campaign.

MAILING INFORMATION

The mailing of the dealer bulletin and Dealer Campaign Initiation Report began on April 4, 2000. Owner letter mailing will begin on April 11, 2000.

VISS INFORMATION

VISS information will be available on April 6, 2000.

End Of Message

GM Service Operations

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