

**INITIAL ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF DEFECT INFORMATION REPORT
SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. 00V-072 by the
National Highway Traffic Safety Administration

MAR 10 2000

Part 573 Report Date: **March 2, 2000**

Manufacturer: **Ford Motor Company**

Manufacturer Contact: **Mr. L. W. Camp, Director, Automotive Safety Office**

FAX: **(313) 594-2268**

SUBJECT: 208,903 Ford 1999-2000 Explorer and Mercury Mountaineer model vehicles manufactured from September 14, 1998 through September 12, 1999, and equipped with 4.0L engines and All-time 4-Wheel Drive (A4WD) powertrains. The generic electronic module (GEM) could experience a condition referred to as "lock-up" in which the GEM controlled electronic functions (e.g., front windshield wipers, interior lights, 4x4 system, etc.) Could not be turned ON or, in some cases if the function is ON, could not be turned OFF. Crown Victoria and Mercury Grand Marquis model vehicles manufactured on February 1 and 2, 2000. Ford Safety Recall No. 00S04.

This is an initial acknowledgment for this recall. A formal acknowledgment letter will be forthcoming shortly. After our review of your report and associated documents, we may have additional comments or concerns.

This recall was the subject of a Preliminary Evaluation, PE99-049, conducted by the Office of Defects Investigation.

In accordance with Part 577, amended July 7, 1995, a draft owner notification letter must be submitted for review prior to mailing.

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin April 15, 2000. Therefore, the first quarterly report will be due by July 30, 2000.

If you have any questions, please call:

Patw

Patricia Wallace, Recall Analyst on (202) 366-5232
or Jonathan White, Chief on (202) 366-5226
or by FAX (202) 366-7882
Recall Analysis Division

APR 7 2000

L. W. Camp, Director
Automotive Safety and Engineering Standards Office
Ford Motor Company
Fairlane Plaza South
330 Town Center Drive
Dearborn, MI 48126

NSA-11paw
00V-072

Dear Mr. Camp:

We have reviewed Ford Motor Company's (Ford) Defect Information Report dated March 2, 2000, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves 208,903 Ford 1999-2000 Explorer and Mercury Mountaineer model vehicles manufactured from September 14, 1998 through September 12, 1999, and equipped with 4.0L engines and All-time 4-Wheel Drive (A4WD) powertrains. The generic electronic module (GEM) could experience a condition referred to as "lock-up" in which the GEM controlled electronic functions (e.g., front windshield wipers, interior lights, 4x4 system, etc.) Could not be turned ON or, in some cases if the function is ON, could not be turned OFF. The assigned ID number for this recall campaign is 00V-072 (*Ford Safety Recall No. 00S04*).

Ford is responsible for the remedy of these vehicles from this day forward, regardless of vehicle age, mileage, or ownership.

Quarterly Status Reports

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin April 15, 2000. Therefore, the first quarterly report will be due by July 30, 2000.

If you have any questions concerning this matter, please contact Mrs. Pat Wallace at (202) 366-5232 or by fax at (202) 366-7882.

Sincerely,



Jonathan D. White, Chief
Recall Analysis Division
Office of Defects Investigation
Safety Assurance