

26

APR 24 1996

**CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

E. E. Conner, Director
Product Investigations
General Motors Corporation
Mail Code: 480-106-304
30500 Mound Road
Warren, MI 48090-9055

NSA-111bdh
96V-057

Dear Mr. Conner:

This acknowledges receipt of your Noncompliance Information Report dated March 26, 1996, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves 379,004 model 1995 and 1996 C/K pickups/cab-chassis, Yukons, and Suburban trucks, manufactured between May and November 1995 by the General Motors Corporation (GM) and equipped with gasoline engines. These vehicles were assembled with the throttle cable contacting the dash mat, which can cause the throttle cable to bind and fail to conform to Federal Motor Vehicle Safety Standard No. 124, "Accelerator Control Systems." **The assigned ID Number for this recall campaign is 96V-057.**

In accordance with 49 U.S.C. §30166, it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment, tire, or vehicle which fails to comply with all applicable Federal motor vehicle safety standards.

GM is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required *within one month after the close of the calendar quarter in which notification to purchasers occurs.* For instance, the current calendar quarter began on April 1 and ends on June 30, 1996. If notification occurs in this time frame, the first quarterly report is due

by July 30, 1996. In the case where the recall appears to be completed, quarterly reporting is required until your company is notified otherwise by this office.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

JSJ

Jonathan D. White, Chief
Recall Analysis Division
Office of Defects Investigation
Safety Assurance



3300000000

01-10-1996

01-10-1996

March 26, 1996

Mr. Michael B. Brownlee
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

96V-057 (01)

Dear Mr. Brownlee:

The following information is submitted pursuant to the requirements of 49 CFR 573.5 as it applies to a determination by General Motors of a noncompliance involving certain 1995-96 C/K pickups/cab-chassis, Utilities, and Suburban model trucks.

573.5(c)(1): Chevrolet and GMC Divisions of the General Motors Corporation.

573.5(c)(2)(3)(4): This information is shown on the attached sheet.

573.5(c)(5): General Motors has decided that certain 1995-96 C/K pickups/cab-chassis, Utilities, and Suburban model trucks equipped with gasoline engines fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 124, "Accelerator Control Systems". Some of these vehicles were assembled with the throttle cable contacting the dash mat. The dash mat may bind the throttle such that if this system were tested for maximum return times as required by FMVSS 124, it may not meet these requirements.

573.5(c)(7): General Motors first became aware of this condition in December 1995. An investigation began to determine the cause and extent of this condition and its effect on vehicle compliance.

573.5(c)(8): This information is set forth in the dealer bulletin.

573.5(c)(9): Draft copies of the owner notification letter and dealer bulletin are attached. The final letter and bulletin will be forwarded when they are available.

Very truly yours,

E. E. Conner
Director
Product Investigations

1725
attachments

573.5(c)(2),(3),(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

MAKE	MODEL SERIES	MODEL YEAR	NUMBER INVOLVED	INCLUSIVE MANUFACTURING DATES (FROM)	INCLUSIVE MANUFACTURING DATES (TO)	DESCRIPTIVE INFO TO PROPERLY IDENT. VEH.	EST. NO. W/CONDITION
Chevrolet	CK	1995	231,167	05/95	11/95	Gas Engines	* Unknown
Chevrolet	CK	1996	48,088	06/95	11/95		
GMC	CK	1995	84,661	05/95	11/95		
GMC	CK	1996	<u>15,088</u>	06/95	11/95		
GM Total			379,004				

* All affected vehicles will be corrected.

*** GM CONFIDENTIAL ***

Draft

Dealer Product Campaign Bulletin



GMC NUMBER: 96-226 P9538

GROUP: 16 - Body
Interior

DATE: 96V-657 (03)

SUBJECT: THROTTLE CABLE/ DASH MAT CONTACT

MODELS: 1995-96 C/K SIERRA PICKUPS/CAB CHASSIS, SUBURBANS, & YUKONS WITH GASOLINE ENGINES

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonably equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule appointments with owners and to repair their vehicles as soon as possible. As you will see in reading the attached copy of the letter which is being sent to owners, the owner is being instructed to contact GMC Consumer Relations if the dealer does not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed how to contact the National Highway Traffic Safety Administration.

DEFECT INVOLVED

General Motors has decided that certain 1995-96 C/K pickups/cab-chassis, Utilities, and Suburban model trucks equipped with gasoline engines fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 124, "Accelerator Control Systems". Some of these vehicles were assembled with the throttle cable contacting the dash mat. The dash mat may bind the throttle such that if this system were tested for maximum return times as required by FMVSS 124, it may not meet these requirements.

To correct this condition, dealers will inspect for adequate throttle cable to dash mat clearance, and if there is insufficient clearance, cut out a portion of the dash mat to provide clearance.

*** GM CONFIDENTIAL ***

Draft

96V-057 (04)

VEHICLES INVOLVED

Involved are CERTAIN 1995-96 C/K trucks, Suburbans, and Utility vehicles built within the following VIN breakpoints:

Year	Model	Plant Code	From	Through
1995	C/K 30943 W/L05/L19	F	SF000031	SF009530
1995	C/K W/LB4/L03/L05/L19	Z	SZ546638	SZ571197
1995	C/K 06/16 W/L05/L19	J	SJ735382	SJ771690
1995	C/K 3 03 W/L19	J	SJ523862	SJ528241
1995	C/K W/LB4/L03/L05/L19	1	S1562648	S1594085
1995	C/K W/LB4/L03/L05/L19	E	SE538037	SE550518
1995	C/K 06/16 W/L05/L19	G	SG501786	SG508199

Year	Model	Plant Code	From	Through
1996	C/K 30943 W/L31/L29	F	TF000003	TF003207
1996	C/K W/L35/L30/L31/L29	Z	TZ500001	TZ503172
1996	C/K 06/16 W/L31/L29	J	TJ700002	TJ701507
1996	C/K 3 03 W/L29	J	TJ501139	TJ505880
1996	C/K W/L35/L30/L31/L29	1	T1500001	T1505352
1996	C/K W/L35/L30/L31/L29	E	TE500002	TE506731
1996	C/K 06/16 W/L31/L29	G	TG500001	TG500090

The specific vehicles involved in this campaign have been identified by Vehicle Identification Number Computer Listings. These listings are furnished to all involved dealers with the campaign bulletin. Dealers should confirm vehicle eligibility through VISS (Vehicle Information Service System) or *SERVICENET* prior to beginning campaign repairs.

DEALER CAMPAIGN RESPONSIBILITY

All unsold vehicles in dealers' possession and subject to this campaign **MUST** be held and inspected/repared per the service procedure of this campaign bulletin **BEFORE** owners take possession of these vehicles.

Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new vehicle inventory with no owner information indicated on the dealer listing, are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions contained in this bulletin. This could be done by mailing to such owners a copy of the owner letter accompanying this bulletin. Campaign follow-up cards should not be used for this purpose, since the owner may not as yet have received the notification letter.

*** GM CONFIDENTIAL ***

Draft

96V-057 (05)

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

This bulletin is notice to you that the new motor vehicles involved in this campaign may not comply with the standard identified above. Under Section 108 of the National Traffic and Motor Vehicle Safety Act, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not

comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the campaign correction, your dealership may be subject to a civil penalty up to \$1,000 for each such sale.

If the name and address of the owner of an involved vehicle was unavailable to Pontiac-GMC Division at the time of campaign initiation, the dealer must determine the owner's name and address from the dealership sales records. Please provide this information directly on the second copy of the listing next to the applicable VIN so that our records may be updated and the appropriate notification mailed to the owner. This second copy should then be submitted to the address listed below in the previously supplied yellow campaign envelopes.

Pontiac-GMC Division
General Motors Corporation
101 Union Street
Plymouth, Michigan 48170

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Pontiac-GMC Division (see copy of owner letter included with this bulletin). A listing of owner names and addresses has been furnished to the involved dealers to enable dealers to follow up with owners involved in this campaign. This listing may contain owner names and addresses obtained from State Motor Vehicle Registration records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states. Accordingly, you are urged to limit the use of this listing to this campaign.

SERVICE PROCEDURE

1. Place vehicle in park, set parking brake and turn ignition to full lock position.
2. Locate accelerator cable between accelerator lever assembly and bulkhead under dash (Figure 1).
3. Measure minimum clearance between accelerator cable and dash mat.
4. If clearance of at least 12 mm (0.5 inch) exists between cable and dash insulator mat through entire range of pedal travel, proceed to step 6.
5. Inspect area under mat around location to insure no wiring was routed under this section.
6. Using a carpet knife or similar tool, carefully cut away a sufficient section of the dash mat to provide at least 12 mm (0.5 inch) clearance between pad and accelerator cable through entire range of motion.
7. Install Campaign Identification Label.

PARTS INFORMATION

No parts are required for this campaign.

*** GM CONFIDENTIAL ***

Draft

WARRANTY INFORMATION

96V-057 (06)

Dealers should submit a warranty claim on each vehicle completed under this campaign.

Description	CC	FC	Labor Op	*Labor Hrs
Inspection/Trim Dash Mat	MA	96	V990C	0.2

* For Campaign Administrative Allowance, add 0.1 hours to the "Labor Hours".

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with the instructions outlined in this product campaign bulletin will require a "Campaign Identification Label." Each label provides a space to include the campaign number and five (5) digit dealer code of the dealer performing the campaign service. This information must be inserted with a typewriter or ball point pen. This label is to be used in conjunction with the clear protective plastic cover provided with the Campaign Identification Labels.

Each "Campaign Identification Label" is to be located on the radiator core support in an area which will be visible when the vehicle is brought in for periodic servicing by the owner.

Apply "Campaign Identification Label" only on a clean, dry surface.

Additional Campaign Identification Labels and covers are available in sheets of 49 by calling VISPAC, Incorporated at 1-800-269-5100 (Monday through Friday 8:00 AM to 4:30 PM EST).

ADMINISTRATIVE PROCEDURE

Procedures covering this campaign are outlined in Section IV of your dealership's "WINS Claims Processing Manual".

Pontiac-GMC bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GMC Dealer for information on whether your vehicle may benefit from the information.

96V-057 (07)

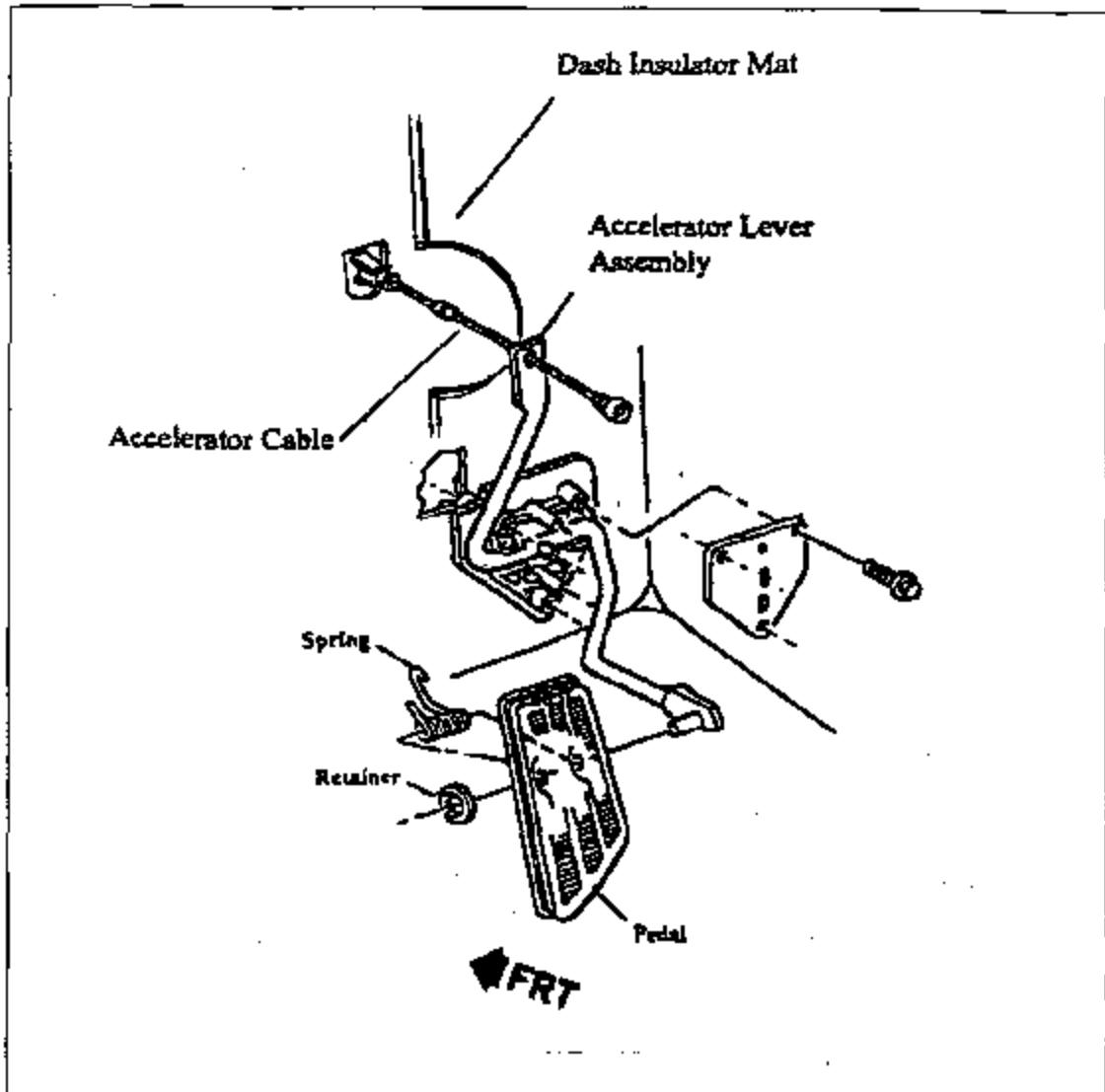


FIGURE 1

*** GM CONFIDENTIAL ***

Draft

96V-057 (08)

Dear GMC Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 1995-96 C/K pickups/cab-chassis, Utilities, and Suburban model trucks equipped with gasoline engines fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 124, "Accelerator Control Systems". Some of these vehicles were assembled with the throttle cable contacting the dash mat. The dash mat may bind the throttle such that if this system were tested for maximum return times as required by FMVSS 124, it may not meet these requirements.

To correct this condition, dealers will inspect for adequate throttle cable to dash mat clearance, and if there is insufficient clearance, cut out a portion of the dash mat to provide clearance.

Instructions for making this correction have been sent to your GMC dealer. Please contact your GMC dealer as soon as possible to arrange a service date. The labor time necessary to perform this correction will be approximately 15 minutes. Please ask your dealer how much additional time will be needed to process your vehicle.

Your GMC dealer is best equipped to provide service to ensure your vehicle is corrected as promptly as possible. However, if you take your vehicle to your dealer on the agreed service date and they do not service this condition on that date or within five days, we recommend you contact GMC Consumer Relations by telephone. Consumer Relations will assist you and your dealer in getting your vehicle corrected. The telephone number of the Consumer Relations office is listed in your Warranty and Owner Assistance Information Manual.

After contacting your GMC dealer and GMC Consumer Relations, if you are still not satisfied that we have done our best to remedy this condition without charge within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call 800-424-9393 (Washington, D.C. residents use 202-366-0123).

The enclosed postage paid owner reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please furnish the complete name and address of the person you sold or traded your vehicle to and return the card to Pontiac-GMC.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued safety and satisfaction with our products.

Pontiac-GMC Division
GENERAL MOTORS CORPORATION

9XCXX
Enclosure