INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

ORR CADILLAC

4555 Central Avenue - Hot Springs, AR 71913

501.525.6633 or 800.834.0224

H.S.V. 501.922.3536

GREGGORRAUTO.com

[redacted]

CUSTOMER NO. [redacted]	ADVISOR AUSTIN	1101	INVOICE DATE 11/14/25
	LABOR RATE	LICENSE NO.	MILEAGE 42,742
	YEAR / MAKE / MODEL 23/CADILLAC TRUCK/ESCALADE/4DR 4WD		R.O. DATE 10/06/25
	COMMENTS		

[redacted]

MO: [redacted]

JOB# 2 TOTALS---------- JOB# 2 JOURNAL PREFIX PNCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES---------- INTERNAL

LABO[redacted] CPCMPWI HOURS: 0.00 TECH(S):7512

CADILLAC PREMIUM CARE MULTI-POINT VEHICLE INSPECTION.
CADILLAC PREMIUM CARE MAINTENANCE.
PERFORMED GM MULTI-POINT VEHICLE INSPECTION.

JOB# 3 TOTALS---------- JOB# 3 JOURNAL PREFIX PNCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES---------- INTERNAL

LABO[redacted] CTSY WASH AND VACUM HOURS: TECH(S):7532

COURTESY WASH AND VACUM.
HAND WASHED AND FRONT FLOOR BOARDS VACUUMED.
THANK YOU FOR YOUR BUSINESS!!!

JOB# 4 TOTALS---------- JOB# 4 JOURNAL PREFIX PNCS JOB# 4 TOTAL 0.00

[redacted] If you excel on the gas
[redacted]

TOTALS----------

[ ] CASH [ ] CHECK CK NO. [ ]
[ ] VISA [ ] MASTERCARD [ ] DISCOVER
[ ] AMER XPRESS [ ] OTHER [ ] CHARGE

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL C.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	
TOTAL INVOICE $	0.00

In the next few days, you should receive a call or text regarding the quality of your service visit. If for any reason you are Not "Completely Satisfied" Please contact our Customer Service Department at 903-223-4107 or 903-223-4108

CUSTOMER SIGNATURE

DISCLAIMER OF WARRANTIES

AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

ENVIRONMENTAL COMPLIANCE CHARGE

Maintaining and repairing your car inevitably involves the use of chemicals and generation of wastes (solvents, oils, caustics, lead, asbestos, etc.) that must be stored, managed and disposed of in strict compliance with federal, state and local environmental regulations. We support these regulations and also believe our customers do too because they help ensure a safer, healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customers would be interested to know they are helping to pay for a cleaner environment.

"WE APPRECIATE YOUR BUSINESS!!"

Please feel free to contact any of our Service Advisors or our Service Manager if any problem occurs or you have any questions regarding the work we have performed.

[END OF INVOICE] 05:16pm

The Reynolds and Reyn[redacted]

CUSTOMER COPY