

PRTS [REDACTED] - Issue Summary

Issue Number: [REDACTED]

Subject: Engine , Under Hood - Vehicle Stalled While Driving

Issue Type: (Aftersales) Field Performance Report

Issue Age: 3 Days

Issue Status: Closed

Program: Suburban T1

Project: US - United States

Current Step Status: Complete

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Project Number: T1U/YXF NA - Current Product

Current Step Target:

Responsible:

Designee:

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Field Performance Report

Vehicle Information

Vehicle Line / Engineering Source: Suburban T1

Country: US - United States

Vehicle Line: Suburban T1

Hardware Stage:

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Make: Chevrolet

Project Number: [REDACTED]

Model Year: 2024

Engine:

Transfer Case:

Transmission:

Axle:

Title

Part Name: Engine

Part Location: Under Hood

Complaint: Vehicle Stalled While Driving

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

Origination Point: GM Internal

Dealer Number:

Field Rep Number: [REDACTED]

Emissions:

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Current Step Role Assignments

Assignment Comments	Assigned By	Name	Date	Phone	Name
	Kristin Motyka	BQM	12-Sep-2025	[REDACTED]	[REDACTED]
	Kristin Motyka	Issue Approver	12-Sep-2025	[REDACTED]	[REDACTED]
	Kristin Motyka	Originator	12-Sep-2025	[REDACTED]	[REDACTED]

VIN Information

Cases

No Of Cases	Recorded By/Originator	Recorded Date
No records available		

VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
Y	[REDACTED]	12-Jan-2024	13154	Miles		

Affected Parts

VPPS 1: 10-Powertrain

VPPS 2: 10.01-Power Generation

VPPS 3: 10.01.01-Engine

VPPS 4:

Parts

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Part Number	Part Name
No records available	

Parts Available?:

Location of Parts
[REDACTED] RO#: [REDACTED] Part Number (If Available): [REDACTED]

Problem Description

Symptoms/Complaints
[REDACTED] on 12-Sep-2025 Condition: Vehicle died while driving. Cause: New engine faulty. Only made it 57 miles. Correction: Found oil debris in pan. Replaced engine. See attached RO & pictures.

Probable Cause
No records available

Corrective Action
No records available

Issue Status

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System Reference

External System Name	External System Issue ID
SUFS - Speak Up For Safety	[REDACTED]

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

Is this part/component used on current program?:

Read Across Confirmed?:

Is a Program Action Plan Required?:

Tech Specialist Comments
No records available

PRTS [REDACTED] - Issue Summary

Issue Events

Date	Event	Code	Comment	Name
15-Sep-2025	Closed			[REDACTED]

PRTS [REDACTED] - Issue Summary

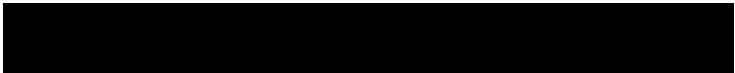
Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

PRTS [REDACTED] - Issue Summary

Attachments

Date	Title	Associated Step	Attached By
12-Sep-2025	[REDACTED]	Field Performance Report	[REDACTED]



Associations

Associated Parents

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

Associated Children

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
12-Sep-2025	Engine , Under Hood - Vehicle Stalled While Driving		(PRTS) PRTS Issue	Locked	Definition	Suspended	Definition Approver: 	