



1210 S Cherokee Lane Lodi CA US 95240 www.sanbornchevrolet.com
+1(209) 334 - 5000

SAVI

Turnover

Estimate
\$0.00

RO# [REDACTED] Tag# : 1121

Check-in: Tue Dec 16, 2025 | 8:05 AM
Promise Time: Tue Dec 16, 2025 | 5:00 PM

Customer

[REDACTED]
TURLOCK, CA [REDACTED]

Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2024 Cadillac Escalade

19,446 Mi In

In Service Date:
01/19/2024

Service Advisor

Andrew Angeles

5057

+1 - (209) 371 - 8656

1. 10CVZ01

CUSTOMER STATES VEHICLE SHUT OFF
WHILE DRIVING AND WILL NOT RESTART.
PLEASE CHECK AND ADVISE

battery replacement
Job added by Mathew Reid on Tue Dec 16, 2025 | 8:05 AM

Warranty Pay

5345
4041810
Engine
3

\$0.00

2. 10CVZ01

CUSTOMER STATES TRANSMISSION WONT
SHIFT. PLEASE CHECK AND ADVISE

Job added by Mathew Reid on Tue Dec 16, 2025 | 8:05 AM

Warranty Pay

\$0.00

3. 00CVZ10

MULTI POINT INSPECT

Job added by Andrew Angeles on Tue Dec 16, 2025 | 8:05 AM

Warranty Pay

\$0.00

4. 00CVZ11

TIRE PRESSURE CHECK

Job added by Andrew Angeles on Tue Dec 16, 2025 | 8:05 AM

Warranty Pay

\$0.00

OLA for Diff
Revised & at 12:30-25
for inspection 11:10am
Warranty Pay
non TA

Original Estimate
(Parts & Labor)

Total Additional Cost
Authorized

Approved By

Date & Time

Authorization Obtained By

Engine replacement

\$ \$

[REDACTED]

18.3 1.2

OLA
5.0

Telephone

Text

Fax (See Attached)

E-mail (See Attached)

Telephone

Text

Fax (See Attached)

E-mail (See Attached)

[REDACTED]

old sn M1233494MGPX0307
new sn N1253464N44X0634

Revised Estimate \$ \$

m18s out 19454

194

WARRANTY RETURN

DATE *12-31-25*



BAR# AK218471 | EPA# CAD054598289
© Tekion Corp 2025

[REDACTED]

RE: [EXTERNAL] tow bill

From Morgan Sutter <morgan.sutter@gm.com>

Date Mon 1/12/2026 11:53 AM

To Jerry Curtis <jerry@sanbornchevrolet.com>

Morning Jerry,

Thank you for sending this over.

I support the approval for this tow bill in the amount of \$450.00 as the customer I understand was unwilling to take this vehicle to the closest dealership at the time of breakdown and would rather work with Sanborn Chevrolet.

Best,

Morgan Sutter

District Manager Parts & Service

Chevrolet — Bay Area/Central Valley, CA

(925) 322-7165



**CUSTOMER CARE
& AFTERSALES**

From: Jerry Curtis <jerry@sanbornchevrolet.com>

Sent: Tuesday, January 6, 2026 2:00 PM

To: Morgan Sutter <morgan.sutter@gm.com>

Subject: [EXTERNAL] tow bill

ATTENTION: This email originated from outside of GM.

Morgan can I get some help on this tow bill customer did not want to take it to the local dealer see attached thank you

Jerry Curtis

Warranty Administrator



Sanborn Chevrolet

1210 S. Cherokee Lane

Lodi, CA 95240

209.334.5000

jerry@sanbornchevrolet.com

sanbornchevrolet.com

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HERTZ DEALERSHIP PARTNERS
CDP# 2293051
1210 S CHEROKEE LANE
LODI CA, 95240



INVOICE

Inquiries Only:

CustomerBilling@Hertz.com
Oklahoma City OK 73126-8825
1-888-777-3700
EMAIL: P.O. Box 268825

RENTING LOC: CAMOE02 MODESTO CA
RETURN LOC: CASTO02 STOCKTON CA

RO/PO #:

Invoice Number:

BILLING INFORMATION

RENTER: [REDACTED]
RO/PO #: [REDACTED]
POLICY #: [REDACTED]

INVOICE: [REDACTED]

ADJUSTER: [REDACTED]
REPAIR TYPE: WARRANTY

RENTAL DESCRIPTION

Odometer
IN: 17515
OUT: 16941
DRIVEN: 574

Veh Class
CHARGED: ECONOMY
RENTED: MIDSIZE SUV FWD
RESERVED: ECONOMY

DAYS AUTHORIZED: 15
AUTH AMOUNT PER DAY: \$44.00
POLICY LIMITS: 44/0
TOTAL RENTAL DAYS: 15

Rental Veh
RENTED: SIRTRAX LT 1TUN 9THA699
VIN: [REDACTED]

REPAIR FACILITY

BODY SHOP NAME: SANBORN CHEVROLET
ADDRESS: 1210 S. CHEROKEE LANE
LODI
CA
PHONE: 2093345000
RENTER VEH: 2023 CADILLAC ESCLADE

RENTAL START: 12/19/2025
RENTAL RETURN: 01/02/2026
BILL START: 12/19/2025 08:54:00 AM
BILL END: 01/02/2026 11:59:00 AM

Charges	Company	Driver	Combined
RATE CHARGE	\$44.00 for 15 day(s)	\$660.00	\$44.00 for 15 day(s) \$660.00
SUBTOTAL		\$660.00	\$660.00
TOTAL CHARGES		\$660.00	\$660.00

AMOUNT DUE \$660.00

PAYMENT IS DUE UPON RECEIPT

FOR PROPER CREDIT PLEASE REFERENCE THE INVOICE NUMBER ON YOUR REMITTANCE
TAX ID # 131938568

REMIT TO

Hertz Local Edition
HLE Insurance Dept. 1139
P.O. Box 121139
Dallas TX 75312-1139

INVOICE DATE

1/2/2026 3:00:29 PM

INVOICE NUMBER

AMOUNT DUE

\$660.00

**THANK YOU FOR CHOOSING
HERTZ LOCAL EDITION**

RO Clocked Time

X

▽ 1. 10CVZ01, CONCERN - CUSTOMER STATES VEHICLE SHUT OFF WHILE DRIVING AND WILL NOT ...

W Est Actual
24.50 26.04 hrs

▽ ST - Service Tech

Actual
0.00 hrs

▽ ST - Service Tech

Actual
26.04 hrs

	Clock-In	Clock-Out	Time Spent	Clock-In Reason	Clock-Out Reason
IT	Dec 30 2025 11:20 AM	Dec 30 2025 4:34 PM	5.22 hrs	O/H	Employee shift is en
IT	Dec 30 2025 11:21 AM	Dec 30 2025 4:34 PM	5.22 hrs		Employee shift is en
IT	Dec 31 2025 7:53 AM	Dec 31 2025 3:41 PM	7.80 hrs		
IT	Dec 31 2025 7:53 AM	Dec 31 2025 3:41 PM	7.80 hrs		

Cancel

Save

RO Clocked Time

X

Date	Operation	Tag	Clock-In	Clock-Out	Ti
Tue Dec 30 2025	CONCERN	Regular Hour	Dec 30 2025 11:20 AM	Dec 30 2025 4:34 PM	5.
Tue Dec 30 2025	10CVZ01	Regular Hour	Dec 30 2025 11:21 AM	Dec 30 2025 4:34 PM	5.
Wed Dec 31 2025	CONCERN	Regular Hour	Dec 31 2025 7:53 AM	Dec 31 2025 3:41 PM	7.
Wed Dec 31 2025	10CVZ01	Regular Hour	Dec 31 2025 7:53 AM	Dec 31 2025 3:41 PM	7.

2. 10CVZ01 - CUSTOMER STATES TRANSMISSION WONT SHIFT. PLEASE CHECK AND AD...

W Est Actual
0.00 0.00 hrs

3. 00CVZ10 - MULTI POINT INSPECT

W Est Actual
0.00 0.00 hrs

4. 00CVZ11 - TIRE PRESSURE CHECK

W Est Actual
0.00 6.88 hrs

Cancel

Save



SAM BERRI TOWING

LODI HEAVY HAUL

P.O. Box 2209 940 E. Victor Rd.
Lodi, CA 95241 Lodi, CA 95240
(209) 365-7000

Road Service

DATE 12-15-25	TIME A.M. P.M.	P.O. NO.	
ADDRESS		PHONE	
CITY		STATE	ZIP
LOCATION OF VEHICLE		COLOR	
STATE		LIC. PLATE NO.	REGISTERED OWNER
MILEAGE FINISH START TOTAL 52 Miles		SERVICE TIME FINISH START TOTAL	
EXTRA PERSON FINISH START TOTAL		SPECIAL EQUIPMENT ☒ SINGLE LINE WINCHING ☐ DUAL LINE WINCHING ☐ SNATCH BLOCKS ☐ SCOTCH BLOCKS ☐ DOLLY	
REASON FOR TOW ☐ ACCIDENT ☐ ARREST ☐ UNREGISTERED ☐ TOW ZONE ☐ SNOW REMOVAL ☐ ABANDONED ☐ STOLEN CAR ☒ BREAK DOWN ☐ LOCK OUT ☐ START ☐ FLAT TIRE ☐ OUT OF GAS ☐ IMPOUNDED		VEHICLE TOWED TO	
TYPE OF TOW ☐ SLING/HOIST TOW ☒ FLAT BED/RAMP ☐ WHEEL LIFT ☐		TOWED PER ORDER OF ☐ STATE POLICE ☐ LOCAL POLICE ☐ OWNER ☐ DEALER	
STORAGE FROM 12-15-25 TO 12-15-25 DAYS @ \$		TOWING CHARGE 450.00	
PAID BY ☐ CASH ☐ CHECK ☐ CREDIT CARD ☐ MC ☐ VISA ☐ AMEX CC NO.		MILEAGE CHARGE	
OPERATOR'S SIGNATURE DATE 12-15-25		EXTRA PERSON	
AUTHORIZED SIGNATURE DATE		SPECIAL EQUIPMENT	
		LABOR CHARGE	
		STORAGE	
		SUB-TOTAL	
		TAX	
		TOTAL 450.00	

Thank You

Ref No: GD45007470