

SANBORN



Customer Pay Invoice

\$0.00

RO# :

Check-in

Ready for Pickup: Tue Nov 11, 2025 17:24 AM

Promise Time: Mon Nov 3, 2025 15:00 PM

10 S Cherokee Lane Lodi CA US 95240 www.sanbornchevrolet.com
+1(209) 334 - 5000

Customer

Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2024 Cadillac Escalade

Sport Platinum: SUV 6.2L

V8 4DR Naturally

Aspirated Gas Fi: 4WD:

AT: SUV

Service Advisor

Kyle Riley

5378

Transportation Type

DROP OFF

18,613 Mi In / 18,625 Mi
Out

In Service Date:
01/19/2024

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

**1. 30CVZ01, CONC
ERN**

Customer States: CUST STATES THE
TRANSMISSION IS SHUTTERING AND
SLIPPING. CHECK AND ADVISE control valve
body

Warranty Pay

\$0.00

Job added by Kyle Riley on Mon Nov 3, 2025 14:47 PM

1. vehicle is having harsh garage shifts and shifts in between highway speeds

Op.1 30CVZ01 -AUTO TRANS CONCERN

Labor: \$0.00

1. removed and replaced control valve body. refilled with fluid and programmed new part. performed service fast learn.
test drove vehicle and there is no longer harsh shifts or shudder at the moment. PUN [REDACTED] WARRANTY
CODE [REDACTED]

Op.2 CONCERN -CUST CONCERN

Parts

24071207 - VALVE 1

24294355 - FILTER KIT 1

19352619 - FLUID 8

Labor: \$0.00

\$0.00

2. 10CVZ01

Customer States: CUST STATES THERE IS A
TICKING NOISE FROM ENGINE AREA DURING
COLD START. CHECK AND ADVISE

Warranty Pay

\$0.00

Job added by Kyle Riley on Mon Nov 3, 2025 14:47 PM

1. performed cold start on vehicle and was not able to duplicate customers concern. checked for misfires or dtcs regarding
concern none found. performed recall with pico scope and nvh software and vehicle passed. no issues found at the
moment.



BAR# AK218471 | EPA# [REDACTED]
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