

CUSTOMER #: [REDACTED]



Myrtle Beach  
1785 Highway 501  
Myrtle Beach, SC 29577  
Phone: 843-448-3105  
Fax: 843-448-3078  
Service Direct: 843-448-3105  
www.chevyofmyrtlebeach.com  
www.cadillacofmyrtlebeach.com  
www.myrtlebeachchevroletcadillac.com  
Motor Vehicle Number: 8434



\*INVOICE\*

PAGE 1

Service Hours:  
Monday - Friday 8am - 6pm  
Saturday 8am - 1pm | Sunday Closed

SERVICE ADVISOR: 2830 GREG HAMILTON

| COLOR       | YEAR       | MAKE/MODEL        | VIN               | LICENSE | MILEAGE IN / OUT         | TAG     |           |
|-------------|------------|-------------------|-------------------|---------|--------------------------|---------|-----------|
|             | 23         | CADILLAC ESCALADE |                   |         | 21493/21493              |         |           |
| DEL. DATE   | PROD. DATE | WARR. EXP.        | PROMISED          | PO NO.  | RATE                     | PAYMENT | INV. DATE |
| 15SEP25 DE  |            |                   | WAIT 13FEB26      |         | 225.00                   | CASH    | 11FEB26   |
| R.O. OPENED |            | READY             | OPTIONS: SOLD-STK |         | DLR:166706 ENG:6.2_Liter |         |           |

| LINE                                                    | OPCODE | TECH   | TYPE | HOURS  | LIST | NET           | TOTAL      |
|---------------------------------------------------------|--------|--------|------|--------|------|---------------|------------|
| A C/S THERE WAS A RATTLING NOISE BEHIND DRIVER DOOR     |        |        |      |        |      |               |            |
| 03CVZ C/S THERE WAS A RATTLING NOISE BEHIND DRIVER DOOR |        |        |      |        |      |               |            |
| 2851 W                                                  |        |        |      |        |      |               |            |
| PARTS:                                                  | 0.00   | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE A: | (N/C) 0.00 |

ROAD TESTED AND COULD NOT VERIFY ANY NOISE COMING FROM DRIVER DOOR.  
OPERATED WINDOW AND CHECKED FOR RATTLE IN ALL POSITIONS. COULD NOT  
DUPLICATE CUSTOMER CONCERN AT THIS TIME. ALL OK.  
LABOR CODE #0540209

|                                                  |      |        |      |        |      |               |            |
|--------------------------------------------------|------|--------|------|--------|------|---------------|------------|
| *****                                            |      |        |      |        |      |               |            |
| B CUSTOMER STATES CHECK ENGINE LIGHT IS ON       |      |        |      |        |      |               |            |
| 01CVZ06 CUSTOMER STATES CHECK ENGINE LIGHT IS ON |      |        |      |        |      |               |            |
| 2851 W                                           |      |        |      |        |      |               |            |
| PARTS:                                           | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE B: | (N/C) 0.00 |

FOUND DTC U1962 IN MULTIPLE MODULES: UNABLE TO AUTHENTICATE SERIAL  
DATA MESSAGE. CHECKED FOR SOFTWARE UPDATES AND FOUND NEW CALIBRATION  
AVAILABLE FOR SERIAL DATA GATEWAY MODULE.  
REPROGRAMMED SERIAL DATA GATEWAY MODULE WITH SPS  
LABOR CODE #2810275 (0.4)  
WCC: [REDACTED]

|                                                 |      |        |      |        |      |               |      |
|-------------------------------------------------|------|--------|------|--------|------|---------------|------|
| *****                                           |      |        |      |        |      |               |      |
| C - CHECK STABILITRAK AND ABS LIGHT CAME ON     |      |        |      |        |      |               |      |
| 03CVZ - CHECK STABILITRAK AND ABS LIGHT CAME ON |      |        |      |        |      |               |      |
| 2851 C                                          |      |        |      |        |      |               |      |
| PARTS:                                          | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE C: | 0.00 |

FOUND DTC P0562 IN VEHICLE: SYSTEM LOW VOLTAGE. TESTED AND  
INSPECTED VEHICLE BATTERY. ALL OK. INSPECTED BATTERY TERMINALS AND  
CONNECTIONS AND FOUND POSITIVE TERMINAL NUT CAME LOOSE.  
SECURED BATTERY FUSE BLOCK NUT TO BATTERY POSITIVE TERMINAL  
LABOR CODE #5430100 (0.5)

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  |                                                      |  |                               |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------------------------------------|--|-------------------------------|--|
| *****                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                                           |  |                                                      |  |                               |  |
| <b>WARRANTY DISCLAIMER:</b> ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.<br><br>By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due. |  | <b>*SHOP SUPPLY COSTS:</b><br>We have added a charge equal to 15% of the total cost of labor and parts, not to exceed \$38.00, to the Repair Order for shop supplies used in connection with this repair. |  | <b>DESCRIPTION</b>                                   |  | <b>TOTALS</b>                 |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  | LABOR AMOUNT                                         |  |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  | PARTS AMOUNT                                         |  |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  | GAS, OIL, LUBE                                       |  |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  | SUBLET AMOUNT                                        |  |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  | MISC. CHARGES *                                      |  |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  | TOTAL CHARGES                                        |  |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  | LESS INSURANCE                                       |  |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  | SALES TAX                                            |  |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  | <b>ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.</b> |  | <b>PLEASE PAY THIS AMOUNT</b> |  |
| DATE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | CUSTOMER SIGNATURE                                                                                                                                                                                        |  | AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE       |  |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                           |  |                                                      |  |                               |  |



CUSTOMER #:



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PAGE 2

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|             |            |                   |                   |        |                          |                  |           |
|-------------|------------|-------------------|-------------------|--------|--------------------------|------------------|-----------|
| COLOR       | YEAR       | MAKE/MODEL        | VIN               |        | LICENSE                  | MILEAGE IN / OUT | TAG       |
|             | 23         | CADILLAC ESCALADE |                   |        |                          | 21493/21493      |           |
| DEL. DATE   | PROD. DATE | WARR. EXP.        | PROMISED          | PO NO. | RATE                     | PAYMENT          | INV. DATE |
| 15SEP25 DD  |            |                   | WAIT 13FEB26      |        | 225.00                   | CASH             | 11FEB26   |
| R.O. OPENED |            | READY             | OPTIONS: SOLD-STK |        | DLR:166706 ENG:6.2 Liter |                  |           |

| LINE     | OPCODE                                                                  | TECH   | TYPE | HOURS  | LIST | NET           | TOTAL |
|----------|-------------------------------------------------------------------------|--------|------|--------|------|---------------|-------|
| D ..     | ROLL DOWN DRIVER WINDOW AND ROLL IT BACK UP SENSOR MSG CHECK AND ADVISE |        |      |        |      |               |       |
| 03CVZ .. | ROLL DOWN DRIVER WINDOW AND ROLL IT BACK UP SENSOR MSG CHECK AND ADVISE |        |      |        |      |               |       |
| 2851     | C                                                                       |        |      |        |      |               |       |
| PARTS:   | 0.00                                                                    | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE D: | 0.00  |

INSPECTED AND VERIFIED CONCERN. FOUND DRIVER WINDOW WILL NOT RETAIN MEMORY DURING AUTO OPEN/CLOSING. CHECKED BODY CONTROL MODULE FOR SOFTWARE UPDATES AND FOUND NEW CALIBRATION AVAILABLE. REPROGRAMMED BCM WITH SPS  
LABOR CODE #2810215 (0.5)  
WCC: [REDACTED]

E COURTESY MULTI-POINT VEHICLE INSPECTION  
00CVZMPI COURTESY MULTI-POINT VEHICLE INSPECTION

|        |      |        |      |        |      |               |      |
|--------|------|--------|------|--------|------|---------------|------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE E: | 0.00 |
|--------|------|--------|------|--------|------|---------------|------|

\*\*\*\*\*  
ESTIMATE: 0.00 11FEB26 07:15 SA: 2830  
CONTACT:  
\*\*\*\*\*

COMPANY NAME ALLY PROTECTION PLAN  
COMPANY PHONE [REDACTED]  
POLICY NUMBER [REDACTED]  
POLICY TERM 72  
EFFECTIVE DATE 15 SEP 2025  
DEDUCTIBLE 100.00  
MILEAGE LIMIT  
BEGIN MILES

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

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UNLESS OTHERWISE  
INDICATED.

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES *        |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE



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| 15SEP25 DD  |            |                   | WAIT 13FEB26 |          | 225.00    | CASH                     | 11FEB26   |     |
| R.O. OPENED |            | READY             |              | OPTIONS: | SOLD-STK: | DLR:166706 ENG:6.2_Liter |           |     |

| LINE       | OPCODE | TECH | TYPE | HOURS | LIST  | NET | TOTAL |
|------------|--------|------|------|-------|-------|-----|-------|
| END MILES  |        |      |      |       | 72000 |     |       |
| COMPONENTS |        |      |      |       |       |     |       |

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UNLESS OTHERWISE  
INDICATED.**

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           | 0.00   |
| PARTS AMOUNT           | 0.00   |
| GAS, OIL, LUBE         | 0.00   |
| SUBLET AMOUNT          | 0.00   |
| MISC. CHARGES *        | 0.00   |
| TOTAL CHARGES          | 0.00   |
| LESS INSURANCE         | 0.00   |
| SALES TAX              | 0.00   |
| PLEASE PAY THIS AMOUNT | 0.00   |

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE