

February 18, 2026

State of Washington  
Office of the Attorney General  
Consumer Protection Division  
Attention: Consumer Protection Division

Customer: [REDACTED]  
Reference Number: [REDACTED]  
General Motors Case Number: [REDACTED]  
Mediation Liaison: Samantha

Hello Consumer Protection Division,

Thank you for your recent correspondence regarding [REDACTED] 2022 Chevrolet Silverado Crew Cab. We are sorry for any inconvenience they may have experienced. General Motors' continued success depends upon the satisfaction our customers receive from their vehicles.

We reviewed their case and offered to inspect the vehicle. We will perform applicable warrantable repairs, as appropriate, per the terms of the manufacturer's written warranty. The customer has accepted. This offer was made to reaffirm General Motors' commitment to customer loyalty and satisfaction.

We appreciate you bringing this to our attention.

Sincerely,

Samantha

Mediation Liaison  
General Motors  
1-800-231-1841 Extension: 27553