

General Motors P.O. Box 33170 Detroit, MI 48232-5170

To Whom It May Concern:

I am writing to formally notify General Motors that the vehicle identified above is a "Lemon" as defined by the Texas Occupations Code (Texas Lemon Law).

1. Nature of Defect On December 15, 2025, my vehicle suffered a catastrophic engine failure (6.2L V8 rod bearing/crankshaft failure). The vehicle was towed to Classic Chevrolet of Grapevine on that date and remained in their possession for repair until today, January 15, 2026.

2. 30-Day Out-of-Service Limit Exceeded As of today, my vehicle has been out of service for repair for **31 consecutive days**. Under Texas law, a reasonable number of repair attempts is presumed to have been undertaken if the vehicle is out of service for repair for a cumulative total of 30 or more days.

3. Non-Comparable Loaner Vehicle During this period, the dealership provided a Chevrolet Trax as a loaner vehicle. I formally assert that a compact crossover is **NOT a comparable vehicle** to a 2024 Silverado 1500 with the 6.2L V8 engine, as it lacks the towing capacity, payload, and utility for which I purchased my truck. Therefore, the provision of this loaner does not toll the 30-day clock under Texas Occupations Code § 2301.604.

4. Unauthorized Repair & Update on Status Throughout this service visit, I was repeatedly informed that parts were on indefinite backorder. However, the dealership notified me today, January 15, 2026, that the engine replacement is suddenly complete. **This major repair was performed without notifying me of the change in parts availability or seeking my authorization for the specific replacement unit installed.**

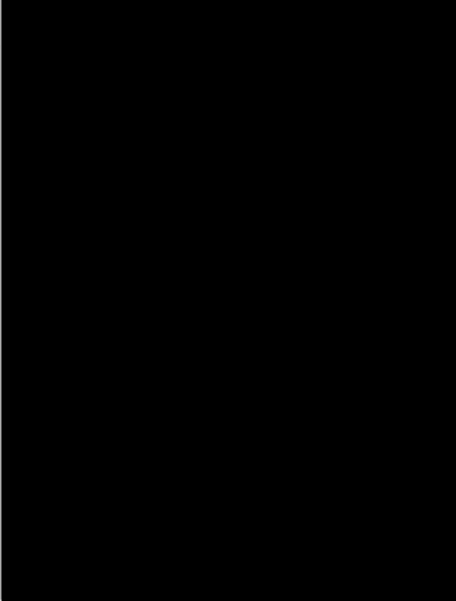
Furthermore, the statutory 30-day out-of-service limit was already exceeded prior to this notification.

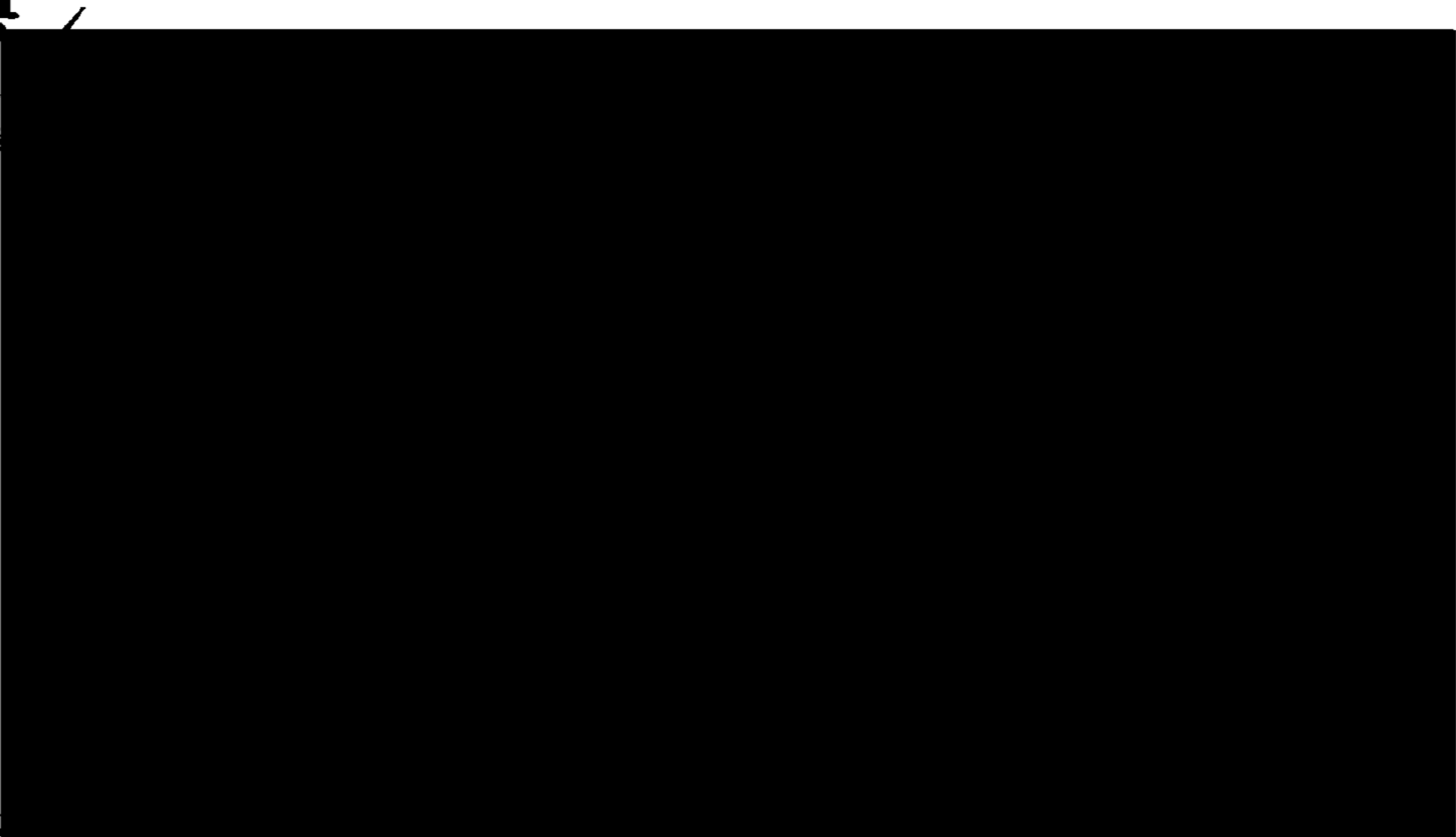
I am filing this notice to strictly preserve my rights under the Texas Lemon Law. Should this replacement engine exhibit any defects, or should further repairs be required, I reserve the

right to demand an immediate repurchase or replacement of the vehicle based on this documented 30-day service breach.

I expect a written response regarding this matter within 30 days.

Sincerely,

A large black rectangular redaction box covering the signature and name of the sender.



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