

CUSTOMER #

CUSTOMER #:

SEWELL
*Cadillac*12221 Katy Freeway
Houston, Texas 77079
281 496 8700

INVOICE

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 23082 Bianca Renee Donohu

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SILVER	24	CADILLAC ESCALADE			23362/23402	
		PROMISED	P.O. NO.	PAYMENT	INV. DATE	
		19:00 30JAN26		0.00	26JAN26	

R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR: SCH
18:07 12JAN26	10:30 26JAN26			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A ASM B.

MISC ASM B.

	16870	CC				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

B CUSTOMER STATES THE VEHICLE DIED WHILE DRIVING ON THE HIGHWAY. THE
CUSTOMER WAS ABLE TO START AGAIN BUT DIED AGAIN.
CAUSE: SPUN BEARING

4067490 ENGINE REPLACEMENT

		WC		(N/C)
1	12740076	ENGINE		(N/C)
2	12682391	(S) GASKET		(N/C)
1	12735811	(S) FILTER		(N/C)
8	19432331	DEXOS1 Full Synth 0W20		(N/C)
1	12658178	(S) BELT KIT		(N/C)
1	12669858	(S) BELT		(N/C)
8	12626354	(S) GASKET		(N/C)
1	12679867	(S) GASKET		(N/C)
2	12657093	(S) GASKET		(N/C)
10	11546600	BOLT		(N/C)
1	12679463	(S) PIPE		(N/C)
1	12703668	(S) PIPE		(N/C)
1	15035747	(S) SEAL		(N/C)
1	15077362	(S) SEAL		(N/C)
1	12346290	COOLANT		(N/C)
1	85575817	W- (S) RADIATOR		(N/C)
1	85724972	(S) HOSE		(N/C)
1	13579648	(S) SEAL		(N/C)
1	13579646	(S) SEAL		(N/C)
1	13579649	(S) SEAL		(N/C)
1	13579648	(S) SEAL		(N/C)
6	11549180	(S) BOLT		(N/C)
2	12726902	(S) SEAL KIT		(N/C)

SLT ADD TIME

REPAIR AUTHORIZATION

I, as registered owner or authorized agent of the registered owner, hereby authorize Sewell Cadillac to perform repairs listed on this contract together with Parts, Materials, related sublet service, to drive the described vehicle as deemed necessary for test, and diagnostic purposes, all subject to terms detailed on back of this contract. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The seller, Sewell Cadillac, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Sewell Cadillac, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products, unless a written warranty by or service contract with the seller covering the described vehicle is delivered to buyer in conjunction with or within 90 days following sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS DISCOUNT/INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Sewell Cadillac Guarantees All Replaced Parts And Labor For 12 Months Or 12,000 Miles Whichever Occurs First.

CUSTOMER COPY

CUSTOMER #

CUSTOMER #:

SEWELL
*Cadillac*12221 Katy Freeway
Houston, Texas 77079
281 496 8700

INVOICE

DUPLICATE 1
PAGE 2

SERVICE ADVISOR: 23082 Bianca Renee Donohu

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
SILVER	24	CADILLAC ESCALADE			23362/23402	
		PROMISED	P.O. NO.	PAYMENT	INV. DATE	
		19:00 30JAN26		0.00		26JAN26

R.O. OPENED: 18:07 12JAN26 10:30 26JAN26
READY: 10:30 26JAN26
OPTIONS: SOLD-STK DLR: SCH

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				16870	WC		(N/C)
				SLD DIAGNOSIS TIME			
				16870	WC		(N/C)
				OLH OTHER LABOR HOURS			
				16870	WC		(N/C)

FC: PART#: 12740076 COUNT: 1

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

23362 SPUN BEARING 4067490

To Recover and Recharge R-1234yf A/C System GQSEDHCRF000001DB8S
 VERIFY CUSTOMER CONCERN INSPECTED VEHICLE AND FOUND NOT ABLE TO
 START. JUMP START VEHICLE AND CHECK FOR ANY DTCS, NONE FOUND. CHECK
 BATTERY AND FOUND IT TO PROPER SPECS. CHECK BATTERY FUSE AND FOUND ALL
 TO SPECS. TOOK AND OIL SAMPLE AND FOUND EXCESSIVE OIL DEBRI PRESENT.
 PERFORM TEAR DOWN TO INSPECT AND FOUND SPUN BEARING PRESENT. DISSEMBLE
 REST OF THE VEHICLE TO REMOVED AND REPLACED ENGINE. REPLACED ENGINE AND
 ALL ONE TIME USED BOLTS AND GASKETS. ASSEMBLE VEHICLE BACK TO SPECS,
 FILLED ALL FLUIDS. TEST DROVE VEHICLE FOR ANY DTCS OR LEAKS, NONE
 FOUND. WORK COMPLETE.

NEW: 5.2HRS OLH, 1.0 TO REASSEMBLE ENGINE CORE, 0.4HRS TO REPLACE RADIATOR
 AND 3.8HRS TO REMOVE OIL PAN TO INSPECT FOR POINT OF FAILURE AND EXTENT
 OF DAMAGE. Auth #

C CUSTOMER STATES THERE IS A SERVICE MESSAGE ADVISING TO PUSH TO START.

MISC CUSTOMER STATES THERE IS A SERVICE MESSAGE

ADVISING TO PUSH TO START.

CC

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

23362 SEE LINE B

D CUSTOMER STATES THERE IS A SERVICE MESSAGE ABOUT CONIDITIONS NOT GOOD.

REPAIR AUTHORIZATION

I, as registered owner or authorized agent of the registered owner, hereby authorize Sewell Cadillac to perform repairs listed on this contract together with Parts, Materials, related sublet service, to drive the described vehicle as deemed necessary for test, and diagnostic purposes, all subject to terms detailed on back of this contract. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The seller, Sewell Cadillac, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Sewell Cadillac, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products, unless a written warranty by or service contract with the seller covering the described vehicle is delivered to buyer in conjunction with or within 90 days following sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS DISCOUNT/INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Sewell Cadillac Guarantees All Replaced Parts And Labor For 12 Months Or 12,000 Miles Whichever Occurs First.

CUSTOMER COPY

CUSTOMER #

CUSTOMER #:

SEWELL
*Cadillac*12221 Katy Freeway
Houston, Texas 77079
281 496 8700

INVOICE

DUPLICATE 1
PAGE 3

SERVICE ADVISOR: 23082 Bianca Renee Donohu

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
SILVER	24	CADILLAC ESCALADE			23362/23402	
		PROMISED	P.O. NO.	PAYMENT	INV. DATE	
		19:00 30JAN26		0.00	26JAN26	

R.O. OPENED READY OPTIONS: SOLD-STK DLR: SCH

18:07 12JAN26 10:30 26JAN26

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

MISC CUSTOMER STATES THERE IS A SERVICE MESSAGE
ABOUT CONIDITIONS NOT GOOD.

16870	CC				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:
23362	SEE LINE B					0.00

E COMPLIMENTARY MULTI-POINT INSPECTION

MPI COMPLIMENTARY MULTI-POINT INSPECTION

16870	CC				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:
23402						0.00

F YOU CONSENT TO RECEIVING TEXTS FROM SEWELL ON YOUR CELL PHONE AT THE
NUMBER YOU HAVE PROVIDED. YOU AGREE THAT SEWELL MAY CONTACT YOU
REGARDING CUSTOMER SERVICE UPDATES OR OFFERS VIA TEXT. YOU MAY
OPT

TEXT YOU CONSENT TO RECEIVING TEXTS FROM SEWELL
ON YOUR CELL PHONE AT THE NUMBER YOU HAVE
PROVIDED. YOU AGREE THAT SEWELL MAY CONTACT
YOU REGARDING CUSTOMER SERVICE UPDATES OR
OFFERS VIA TEXT. YOU MAY OPT

16870	CC				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:
						0.00

G** ADDED OPERATION 55626A MR. MOUSAVI TEXTED ASM, BIANCA, AT 10:48A ON
1/13/26 AND ADDED A CONCERN. CUSTOMER STATES THE VEH HAD A LOSS
OF ACCELERATION/POWER WHILE DRIVING AT HIGHWAY SPEEDS -
CUSTOMER HAS AN OPEN GM CASE

CAUSE: OPEN CIRCUIT

5430902-WIRE-TO-WIRE REPAIR

WC

(N/C)

OLH OTHER LABOR HOURS

WC

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:
						0.00

REPAIR AUTHORIZATION

I, as registered owner or authorized agent of the registered owner, hereby authorize Sewell Cadillac to perform repairs listed on this contract together with Parts, Materials, related sublet service, to drive the described vehicle as deemed necessary for test, and diagnostic purposes, all subject to terms detailed on back of this contract. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The seller, Sewell Cadillac, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Sewell Cadillac, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products, unless a written warranty by or service contract with the seller covering the described vehicle is delivered to buyer in conjunction with or within 90 days following sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS DISCOUNT/INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Sewell Cadillac Guarantees All Replaced Parts And Labor For 12 Months Or 12,000 Miles Whichever Occurs First.

CUSTOMER COPY

CUSTOMER #

CUSTOMER #:

SEWELL
*Cadillac*12221 Katy Freeway
Houston, Texas 77079
281 496 8700

INVOICE

DUPLICATE 1
PAGE 4

SERVICE ADVISOR: 23082 Bianca Renee Donohu

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SILVER	24	CADILLAC ESCALADE			23362/23402	
PROMISED	P.O. NO.	PAYMENT	INV. DATE			
19:00 30JAN26		0.00	26JAN26			
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR: SCH		
18:07 12JAN26	10:30 26JAN26					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
23362	CHAFFING WIRE CIRCUIT						

VERIFY CUSTOMER CONCERN INSPECTED VEHICLE AND FOUND DTC U0422 CHECK SI FOR ANY BULLETINS AND FOUND. DOC# POSSIBLE CONCERN. REMOVED CONNECTOR TO INSPECT FOR ANY WATER INTRUSION AND NONE FOUND. PROCEED WITH DIAG TEST DROVE VEHICLE MULTIPLE TIMES AND NOTICE MULTIPLE LOSS COMMUNICATION WITH SERIAL GATE WAY MODULE.. CHECK BATTERY AND FOUND VOLTAGE TO BE TO PROPER SPECS. PROCEED DIAGNOSING USING DOC# CHECK POWER AND GROUND ON TERMINAL 1 FROM SERIAL GATEWAY AND FOUND VOLTAGE FLUCTUATING WHEN PERFORMING WIGGLE TEST. DISSEMBLE VEHICLE TO GAIN ACCESS TO TRANSMISSION CONTROL MODULE AND PERFORM END TO END TEST. WHEN TESTING FOUND OL PRESENT WHEN HARNESS WAS MOVE FROM THE DASH AREA. DISSEMBLE HARNESS TO INSPECT CIRCUIT AND FOUND CHAFFING WIRE PRESENT. PROPERLY REPAIR WIRE AND ASSEMBLE VEHICLE BACK TO SPECS. VERIFY REPAIRS VEHICLE IS NOW DRIVING TO SPECS. WORK COMPLETE.

AUTHORIZATION FOR 4.8HRS OLH TO CMPLTE DIAGNOSIS AND GAINING ACCESS , SERIAL GATEWAY MODULE .7 TRANSMISSION CONTROL .9 CENTER CONSOLE 1.4 INSTRUMENT PANEL 3.1-- Auth #

ESTIMATE: 0.00

CONTACT:

12JAN26 18:07 SA: 23082

RS

SEWELL CADILLAC IS COMMITTED TO DELIVERING 100% SATISFACTION. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED, PLEASE GIVE OUR MANAGEMENT STAFF A CALL AT 281-496-8700. THANK YOU FOR BEING A SEWELL CUSTOMER!

REPAIR AUTHORIZATION

I, as registered owner or authorized agent of the registered owner, hereby authorize Sewell Cadillac to perform repairs listed on this contract together with Parts, Materials, related sublet service, to drive the described vehicle as deemed necessary for test, and diagnostic purposes, all subject to terms detailed on back of this contract. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The seller, Sewell Cadillac, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Sewell Cadillac, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products, unless a written warranty by or service contract with the seller covering the described vehicle is delivered to buyer in conjunction with or within 90 days following sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLIES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT/INS.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Sewell Cadillac Guarantees All Replaced Parts And Labor For 12 Months Or 12,000 Miles Whichever Occurs First.

CUSTOMER COPY

CUSTOMER #:

SEWELL
*Cadillac*12221 Katy Freeway
Houston, Texas 77079
281 496 8700

WORKORDER

PAGE 1

SERVICE ADVISOR: 23082 Donohue, Bianca Rene

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
SILVER	24	CADILLAC ESCALADE			23362/		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
			19:00 13JAN26				

R.O. OPENED

READY

OPTIONS:

SOLD-STK:

DLR: SCH

12JAN2026 18:07

LINE OP CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS

# A	MISC	CC	ASM B.
# B	MISC	WC	CUSTOMER STATES THE VEHICLE DIED WHILE DRIVING ON THE HIGHWAY. THE CUSTOMER WAS ABLE TO START AGAIN BUT DIED AGAIN.
# C	MISC	WC	CUSTOMER STATES THERE IS A SERVICE MESSAGE ADVISING TO PUSH TO START.
# D	MISC	WC	CUSTOMER STATES THERE IS A SERVICE MESSAGE ABOUT CONIDITIONS NOT GOOD.
# E	MPI	CC	COMPLIMENTARY MULTI-POINT INSPECTION
# F	TEXT	CC	YOU CONSENT TO RECEIVING TEXTS FROM SEWELL ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT SEWELL MAY CONTACT YOU REGARDING CUSTOMER SERVICE UPDATES OR OFFERS VIA TEXT. YOU MAY OPT

I have removed all items
from my vehicle.

WARRANTY DISCLAIMER: DEALERSHIP OFFERS A LIMITED WARRANTY ON ALL PARTS REPLACED AND LABOR PERFORMED BY THE DEALERSHIP FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST. A FULL DESCRIPTION OF THE TERMS AND CONDITIONS OF THIS LIMITED WARRANTY ARE AVAILABLE TO YOU UPON REQUEST PRIOR TO PAYMENT AT THE DEALERSHIP. EXCEPT AS SET FORTH ABOVE, ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS, EXCEPT AS SET FORTH ABOVE. THE DEALERSHIP DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR ACCESSORIES OR REPAIRS PERFORMED TO THE VEHICLE. EXCEPT AS SET FORTH ABOVE, THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY SPECIAL, PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING DAMAGES TO PERSONAL PROPERTY STORED IN A MOTOR VEHICLE, DAMAGES FOR LOSS OF USE, LOSS OF TIME, OR LOSS OF PROFIT OR INCOME.

ESTIMATE AND VERBAL AUTHORIZATION: I understand that any estimate for cost of repairs or services listed above is preliminary and may change. I agree that the Dealership may communicate the estimated cost of additional recommended services, maintenance or repairs telephonically and may rely upon my verbal authorization to perform such additional repairs and services.

PRELIMINARY ESTIMATE \$

STORAGE CHARGES: I understand that a storage charge equal to \$95 will be assessed and shall accrue daily if I fail to pick up the vehicle within 7 days from the date I am notified that the repairs are complete or after the communication of an estimate if I fail to authorize repairs.

PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials or parts, in cash, approved credit card or check upon completion of the repairs unless the Dealership agrees to other payment arrangements in advance. If I authorize commencement of diagnosis, repairs or disassembly of the vehicle or a vehicle component and do not authorize completion of a repair or service, I will pay any charge imposed for diagnosis, disassembly, reassembly or partially completed work. Any additional charges will be directly related to the actual amount of labor and parts involved in the disassembly, reassembly, or partially completed repair or service.

PARTS: All parts installed are new and are original equipment manufacturer (OEM) parts unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements and/or new third party parts not endorsed by the OEM may be installed with your approval and will be identified with your final repair invoice. Additional information is available upon request. Upon advanced written request, replaced parts may be made available for inspection or returned to you (unless they are subject to a manufacturer's warranty, core charge, or as otherwise specified by the Dealership). If no such request is made, you authorize the Dealership to dispose of such replaced parts in accordance with the Dealership's policies.

BY SIGNING BELOW: I agree that: (1) I am the registered owner or authorized agent of the registered owner of the above listed vehicle and have the necessary authority to authorize repairs, service and maintenance of this vehicle; (2) I have read this Repair Order and I authorize the completion of the services and/or repairs listed above or that I later authorize in accordance with the terms and conditions herein; (3) the Dealership is not responsible for (a) any delays caused by the unavailability of parts or shipping by the parts manufacturer, supplier or transporter, (b) for any loss or damage to the vehicle or articles left in the vehicle, or (c) in case of damage due to fire, theft, or the retrieval of on-board and I understand that the Dealership at any time.

Customer Signature
Dealer CAR 2021 CO

Date:

12221 KATY FWY.HOUSTON.TX.77079.2814968700

Printed on January 26, 2026 10:28 AM

VEHICLE USE AGREEMENT

FACE PAGE

CUSTOMER INFORMATION				FACE PAGE	
Customer		Birth Date		RO#	Unit#
Home Address				Service Name	PO
City		State	Zip	VEHICLE INFORMATION	
KATY		TX		Date and time OUT	Date and time IN
Driver's License No.		State	Expires	Date and time DUE IN	
		TX	08/23/2033	01/31/2026	
Telephone		E-Mail Address		Vehicle VIN	
ONLY THE BELOW NAMED PERSONS ARE AUTHORIZED AS ADDITIONAL DRIVERS. IF NONE, PRINT "NONE" ACROSS THIS SECTION AND HAVE SIGNED BY CUSTOMER.				Plate/Tag No.	State
Additional Driver's Name		Birth Date		Year	Make
				2025	Cadillac
Driver's License No.		State	Expires	Model	Color
				CT5	GREEN
Additional Driver's Name		Birth Date		Please select one:	
				☐ Service Replacement Vehicle ☐ Other Vehicle	
Driver's License No.		State	Expires	Miles Allowed	
CUSTOMER INSURANCE INFORMATION				Mileage OUT	Mileage IN
Insurer	Policy No.	Expiration Date		4289	
AAA		10/29/2026		Miles Driven	Chargeable Miles
Agent	Telephone			FUEL	
undefined				IN	
Insured Vehicle Year/Make/Model/Color				OUT	50%
License No.				RATES DO NOT INCLUDE FUEL	
19264364				CHARGES	
State				HOURS: @ \$ PER HOUR	
TX				DAYS: @ \$	
☐ PERMISSION TO TOW TRAILER WITH LOAD CAPACITY IN EXCESS OF 2,000 POUNDS; NOT TO EXCEED MANUFACTURER'S WEIGHT SPECIFICATIONS.				WEEKS: @ \$	
You are required to return the Vehicle with at least the same amount of fuel as when rented. If you do not return the Vehicle with at least the same amount of fuel; you will pay us a refueling fee of \$ plus fuel @ \$ per gallon.				MILES: @ \$ PER MILE	
Unless otherwise noted, any daily rate is based on a 24-hour period.				TOTAL TIME & MILEAGE CHARGES	
Printed on January 20, 2025				TAXABLE FUEL GAL. @ \$	
The following are "Prohibited Uses": Use by an unauthorized driver; smoking, vaping or use of tobacco products in the Vehicle; use of the Vehicle by anyone under the influence of alcohol or prescription or non-prescription drugs; and carrying persons or property for hire or providing transportation network company or other transportation services. See Paragraph 6 of the Terms and Conditions for other Prohibited Uses and additional information.				TAXABLE SUB-TOTAL	
By signing below, you agree to the terms and conditions of this Agreement as set forth on this Face Page, the Vehicle Condition Report, and all pages of the Vehicle Use Agreement Terms and Conditions; acknowledge that you had an opportunity to read the entire Agreement before signing; authorize us to process a separate payment card voucher in your name for all Charges, including Tolls and Violations; and to release your billing/rental information to third parties for billing/processing and other legitimate purposes; permit us to reserve against your payment card the amount noted in the Charges column; agree that binding consideration exists, as further described in Section 2 of the Vehicle Use Agreement Terms and Conditions; and authorize us to adjust your payment card account to reflect changes in amounts due or overpaid as a result of our final audit.				TAX @	
ALL CHARGES SUBJECT TO OUR FINAL AUDIT				NON-TAXABLE FUEL GAL. @ \$	
Customer				NET DUE CUSTOMER	
Date 1/20/2026				DEPOSIT / REFUND / OTHER	
				SUB-TOTAL	
				TOTAL CHARGE	
				METHOD OF PAYMENT	
				☐ CHECK	
				☐ AMEX ☐ MC	
				☐ VISA ☐ OTHER	
				EXPIRES	
				REFUNDED	
				CUSTOMER INITIALS	
				Electronic Signature On	
				X	
				CARD VERIFIED	

CONNECTION

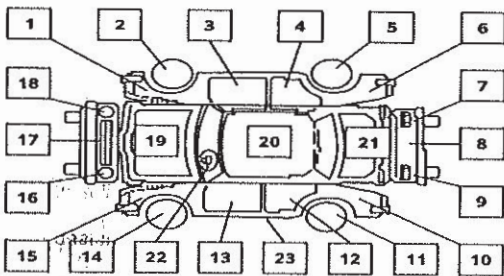
GM-MST-07-22

VEHICLE REPORT

Condition OUT:

CUST INT: Electronic Signature On F/A DATE: 1/20/2026

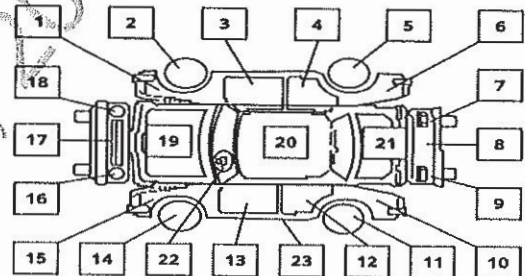
4 Back Right Door: scratch; 15 Front Left Fender: scratch on sensor; 10 Back Left Fender: scratch; 20 Roof/Sunroof/Antenna: scratch; 8 General Rear (Including cargo): scuff;



Interior Damage:

Condition IN:

CUST INT: DATE:



Interior Damage:

Dealership Disclosures

Assistance: Road Side Assistance Phone # 800-224-1400

Cleaning: A special cleaning fee of \$150 may apply if interior or exterior of the vehicle requires more than a standard cleaning.

Smoking and Pets: No smoking or pets (other than service animals) in vehicle. If the Vehicle is returned with the evidence of smoking or animals, an excess cleaning fee of \$500 may apply.

Key Fob: Lost key FOB fee: \$500.

Mileage: Driving in the county/state of HOUSTON AREA only.

Property: The dealership is not responsible for personal property. See paragraph 10 for the Terms & Conditions for additional information.

Return: Vehicle must be returned within 12 hours of notification of completed work. If not returned within 12 hours, a \$95 per day fee will apply.

Multi-State Vehicle Use Agreement Terms and Conditions ("Terms and Conditions")

1. **Definitions.** "Agreement" means all terms and conditions found on the "Face Page" and on all pages of these Terms and Conditions. "You" or "your" means the person identified as the Customer on the Face Page, each person signing this Agreement, every Authorized Driver and each person or organization to whom charges are billed by us at its or the Customer's direction. You are jointly and severally bound by this Agreement. "We," "us" or "our" means the independent automobile dealer or its affiliate named elsewhere in this Agreement. "Vehicle" means the automobile or truck identified in this Agreement and each vehicle we substitute for it, and all its tires, tools, accessories, equipment, keys and documents. The Vehicle may be a temporary substitute for a Customer-owned or Customer-leased vehicle that you have given us the opportunity to service or repair ("Service Replacement Vehicle"). "Rental Period" means the period from the time you take possession of the Vehicle until the time that the Vehicle is either returned to or recovered by and checked in by us. "Loss of Use" means the loss of our ability to use the Vehicle for any purpose due to damage to it or loss of it during the Rental Period, including uses other than for rental, such as display for rent or sale, opportunity to upgrade or sell, or transportation of employees. "Daily Vehicle Rate" means your daily time and mileage fee. For Service Replacement Vehicles, the Daily Vehicle Rate is the daily time and mileage fee that we typically charge for vehicles of the same type as the Vehicle. "Diminished Value" means the actual or perceived loss in market value or resale value which results from a direct or accident loss. "Charges" means the fees and charges that are incurred under this Agreement. "Vehicle License Fee" means our estimate of the average per day per vehicle portion of our total annual vehicle licensing, titling, and registration costs. "Including" or "Includes" means "including (or includes), but not limited to," "including (or includes) without limitation," and similar constructions.
2. **Nature of Contract; Consideration.** This Agreement is a contract for rental of the Vehicle offered to you, and is a transfer of possession and use of the Vehicle only. You agree that you are not our agent for any purposes, and that you may not assign or transfer your obligations or sublease the Vehicle. By signing the Face Page, you agree to all terms and conditions of this Agreement and acknowledge that binding consideration exists, as follows: our opportunity to service or repair a vehicle you left with us; financial benefits we receive from others for the service/repair work; financial benefits we receive from others to obtain and use this Vehicle as a Service Replacement Vehicle; a fee you pay us; and/or the rights and obligations of this Agreement.
3. **Authorized Drivers.** You represent that you are a capable and validly licensed driver. You and other "Authorized Drivers" are the only persons who are permitted to drive the Vehicle. You understand that for purposes of this Agreement, "Authorized Driver" means: (a) the Customer and the Customer's spouse or domestic partner; (b) additional drivers listed by us in this Agreement; (c) if the Customer is a business entity, "Authorized Driver" includes Customer employees who are permissible drivers on the business entity's auto insurance policy; and (d) any person specifically authorized to drive the Vehicle under applicable vehicle rental law. Each Authorized Driver must possess a valid driver's license and be at least age 21, except that if the Vehicle is a Service Replacement Vehicle, and the Customer is the registered owner of a vehicle left with us for service or repair, then the Customer and the Customer's spouse or domestic partner must be at least age 18.
4. **Inspection; Condition and Return of Vehicle; No Warranties.** You agree that you are renting the Vehicle "As Is," and that you had an opportunity to inspect it before leaving the premises. You must return the Vehicle to our office on the date and time specified on the Face Page (or sooner upon our demand) with at least as much fuel as when rented, unless we offer, and you purchase, pre-paid fuel. You may extend the Rental Period for up to one week if you obtain our consent before the date due, and we may require you to return the Vehicle to our office for inspection. The total Rental Period may not exceed 30 days under any circumstances. We may repossess the Vehicle at your expense without notice to you if the Vehicle is abandoned or used in violation of law or this Agreement. The Vehicle must be returned in the same condition that you received it except for ordinary wear. If the Vehicle is returned after closing hours, you remain responsible for all damage to or loss of it until we inspect it on reopening for business, and Charges may continue to accrue. You must obtain our prior written approval before servicing the Vehicle or replacing parts or accessories. You will check and maintain Vehicle fluid levels. You grant us, our agents, assigns and each person with a financial interest in the Vehicle the right to inspect the Vehicle during the Rental Period. To the extent permitted by law, we make no warranties, express, implied or apparent, regarding the Vehicle, no warranty of merchantability and no warranty that the Vehicle is fit for a particular purpose.
5. **Responsibility for Damage or Loss; Reporting to Police.** Regardless of fault, you are responsible for theft or loss of the Vehicle and all damage to it, including damage caused by collision, weather, road conditions, acts of nature, theft, and vandalism. Your responsibility includes: (a) all physical damage to the Vehicle measured as follows: (i) if determined that the Vehicle is a total loss, the actual cash value of the Vehicle; (ii) if determined that the Vehicle is repairable: (A) the difference between the value of the Vehicle immediately before the damage and the value immediately after the damage; or (B) the reasonable estimated retail value or actual cost of repair plus Diminished Value (which, subject to state law and policy terms and conditions, is measured by calculating the actual cash value of the Vehicle just prior to damage less the value of the Vehicle after repair); (b) Loss of Use, which is measured by multiplying the Daily Vehicle Rate by the actual or estimated number of days from the date the Vehicle is damaged until it is replaced or repaired, which you agree represents a reasonable estimate of Loss of Use; damages and not a penalty. Loss of Use is payable regardless of fleet utilization; (c) a reasonable administrative fee; (d) towing, storage, and impound charges and other reasonable incidental and consequential damages; and (e) all costs associated with our enforcement of this Agreement or collection of Charges, including attorneys' fees, collection fees, and costs whether or not litigation is commenced. You are responsible for replacing missing equipment and Vehicle documents and keys. You must report all Vehicle accidents and incidents of theft or vandalism to us and the police upon discovery.
6. **Prohibited Uses.** The following uses of the Vehicle are prohibited and constitute material breaches of this Agreement. The Vehicle must not be used: (a) by anyone who is not an Authorized Driver or not licensed to drive, or by anyone whose driving license is suspended; (b) by anyone impaired by or under the influence of alcohol, narcotics, intoxicants, or prescription or non-prescription medications that affect vehicle operation; (c) by anyone who obtained the Vehicle or extended the Rental Period by giving us false, fraudulent or misleading information; (d) for an illegal purpose or in the commission of a felony or other crime; (e) to carry persons or property for hire, which includes any period of time the Vehicle is being used by anyone who is logged into either: (i) a transportation network platform (whether or not a passenger is occupying the Vehicle); or (ii) a delivery network platform (whether or not goods, items, or products to be delivered are in the Vehicle); (f) to tow an object in excess of 2,000 pounds, unless specifically approved by notation on the Face Page, or to push anything; (g) in a race or speed contest; (h) to teach anyone to drive; (i) outside the United States or Canada, or outside the geographic area described elsewhere in this Agreement, if any; (j) on an unpaved surface; (k) when the odometer has been tampered with or disconnected; (l) when it is reasonable to expect you to know that further operation of the Vehicle would damage it; (m) if applicable, by anyone who lacks experience driving a vehicle with manual transmission; (n) to transport an animal (other than a service animal); (o) to carry more passengers than the number of existing seatbelts; (p) to transport children without safety restraint systems required by law, which are installed in accordance with law and manufacturer's specifications; (q) by anyone driving or operating the Vehicle while using a handheld wireless communication device (or other device that is capable of receiving or transmitting telephonic communications, electronic data, mail or text messages) while not in a hands-free mode; (r) in a willful or reckless manner or to intentionally damage the Vehicle or cause injury or property damage to others; or (s) by anyone who is smoking, vaping, or using tobacco products in the Vehicle. **PROHIBITED USE OF THE VEHICLE VIOLATES THIS AGREEMENT AND VOIDS ALL LIABILITY AND OTHER INSURANCE COVERAGE (TO THE EXTENT PERMITTED BY LAW).**

7. Responsibility to Others. You are responsible for all damage or loss you cause to others. You agree to maintain automobile insurance during the term of this Agreement which provides to the owner, to us, and to you, the following primary coverage: (a) Bodily injury ("BI") and property damage ("PD") liability coverage; (b) Personal injury protection ("PIP"), no-fault, or similar coverage where required; and (c) Uninsured/underinsured ("UM"/"UIM") coverage where required. Your insurance coverage will provide at least the minimum limits of coverage required by the financial responsibility laws of the state where the loss occurs. **Because you are providing auto insurance, we are not. In states where the law requires us to provide insurance, your insurance will be primary.** Any insurance we are required to provide applies only to claims of accidental BI and PD resulting from the use of the auto, and is excess to any other valid and collectible insurance whether primary, secondary, excess or contingent up to the minimum limits required by law. **To the extent permitted by law, by signing this Agreement, you reject UM, UIM, and supplemental no-fault or PIP coverages.** Where we are required to provide such coverage, you hereby select the minimum limits required by law. Our insurance policy contains exclusions, conditions, and limitations applicable to anyone claiming coverage. You agree to cooperate with our insurer if any claim is made, and give us immediate notice of damage, claim, or lawsuit against you. Our insurance applies only in the United States and Canada. Engaging in a Prohibited Use described in paragraph 6 or any other material breach of this Agreement will void any insurance coverage.

8. Indemnification. To the extent permitted by law, you agree to indemnify us, defend us and hold us harmless from all claims, liability, costs and attorney fees we incur resulting from or arising out of this Agreement, from the rental transaction, or the use of the Vehicle by you or any other person.

9. Reserve: Charges. You permit us to reserve against your payment card at the time of rental a reasonable amount in addition to estimated total charges. We may use the reserve to pay all Charges. We will authorize the release of any excess reserve upon the completion of your rental. Your payment card issuer's rules will apply to your credit line or account being credited for the excess, which may not be immediately released by your card issuer. You will pay us all Charges, including: (a) taxes, surcharges, and other fees; (b) a return check fee if you pay us with a check returned unpaid; (c) all expenses we incur recovering the Vehicle if it is not returned to the renting location on the date and time promised; (d) all costs we incur collecting payment from you or otherwise enforcing our rights under this Agreement; (e) a late fee on all Charges that are not paid when due; (f) a reasonable fee to clean the Vehicle if it is returned with evidence of smoking, vaping, or animals or otherwise substantially less clean than when received by you; (g) fuel and a refueling fee if you return the Vehicle with less fuel than when received by you; (h) applicable time and mileage fee; (i) a mileage charge based on our experience if the odometer is tampered with; (j) towing, storage charges, Tolls, Violations, forfeitures, court costs, penalties and all other costs we incur resulting from your use of the Vehicle; (k) a reasonable fee if you lose the keys, key fob, or toll transponder to the Vehicle; and (l) a surcharge if you do not return the Vehicle on the date and time and to the location specified on the Face Page. **All Charges are subject to our final audit.**

10. Responsibility for Tolls, Traffic Violations, and Other Charges. You are liable for all tolls ("Tolls") and parking citations, photo enforcement fees, fines for toll evasion, and other fines, fees, and penalties (each a "Violation") assessed against you, us or the Vehicle during the Rental Period. If we are notified by charging authorities that we may be responsible for payment of a Toll or Violation, you agree that we or a processing firm ("Processor") may, in our sole discretion and without prior notice to you, pay the Toll or Violation plus applicable taxes on your behalf directly to the appropriate authority. If we or a Processor elect to pay a Toll or Violation, you may not be able to challenge the validity of the Toll or Violation before the charging authority. We or the Processor will charge you the face value of the Toll or Violation and any taxes, plus an administrative fee per Toll and Violation. If we or a Processor, in our sole discretion, elect to transfer liability for a Toll or Violation assessed against the Vehicle during the Rental Period to you personally, we or the Processor will charge you an administrative fee per Toll or Violation. You authorize us to release your rental and payment card information to the charging authorities and the Processor for processing and billing purposes. If we or the Processor pay a Toll or Violation, you authorize us and the Processor to charge all payments and administrative fees to the payment card you used in connection with this Agreement. **Certain toll roads do not accept cash.** To avoid toll violations and associated fines, fees, and taxes (and our administrative fees), you must pay all Tolls with a personal transponder that is accepted on the road; use only cash lanes and pay cash; plan a route to avoid Tolls; or consult local authorities for other payment methods.

11. Personal Property and Information. To the extent permitted by law, you release us, our agents, and our employees from all claims for loss of or damage to personal property that was left with us or carried in the Vehicle. If you fail to claim property left in the Vehicle for more than 30 days, we may dispose of that property in a manner we choose. You understand that, to the extent permitted by law, we may collect and maintain copies of your valid driver's license and insurance information presented at the time of and in relation to this Agreement. You agree that we may disclose personally identifiable information about you to applicable law enforcement agencies or to our affiliates or third parties in connection with enforcement of our rights under this Agreement and for other legitimate purposes. **The Vehicle may be equipped with an infotainment system that permits you to connect your personal device and pre-set radio stations and GPS locations. If you use an infotainment system, the Vehicle may automatically load your address book, store your incoming, outgoing and missed telephone calls, and other information from your device. Follow the steps displayed on the Vehicle system screen to delete this information and the device from the Vehicle's memory. We are not responsible for assuring the privacy of that information and cannot guarantee that other persons will not have access to this information after you return the Vehicle.**

12. Telematics and GPS Tracking. (a) You acknowledge that the Vehicle may be equipped with global positioning satellite ("GPS") technology, OnStar or another telematics system, and/or an event data recorder (collectively, "Telematics System"). Your use of this Vehicle may be remotely monitored by us or on behalf of us through such systems to the extent permitted by law. This remote monitoring may include the collection of Vehicle data, such as: location, odometer, oil life, fuel level, tire pressure, battery state of charge, diagnostic trouble codes, as well as other elements we may deem necessary. You acknowledge that these systems may use cellular telephone, wireless technology, or radio signals to transmit data, and therefore you should have no expectation of privacy related to the use of this Vehicle. You shall inform any and all drivers and passengers of the Vehicle of the terms of this paragraph. We are not responsible for the operability of any Telematics System included with the Vehicle. To the extent permitted by law, you agree to release and indemnify, defend and hold us, the operator of the Telematics System, wireless carriers, and other suppliers of components or services harmless from any damage to persons or property caused by failure of a Telematics System to operate properly, or otherwise arising from the use of the Telematics System. (b) If your Vehicle has active Telematics System equipment, you understand that your use of the Vehicle is subject to the third-party Telematics System operator's terms and conditions, which may include system and service limitations, warranty exclusions, limitations of liability, and privacy practices relating to the collection, use, and sharing of information about you and the Vehicle. If the Vehicle does not have an active Telematics System, you agree not to activate it. **If you do activate a service in violation of this Agreement, you will be responsible for all subscription fees.** (c) We also reserve the right to use the Vehicle Telematics System in connection with your smart phone or other device to process the rental, including the start and end time, fuel levels, and mileage (to the extent permitted by law).

13. Miscellaneous. No term of this Agreement can be waived or modified except by a writing that we have signed or on a form that we provide. This Agreement constitutes the entire agreement between you and us. All prior representations and agreements between you and us regarding the use of the Vehicle are void. Our waiver of a breach of this Agreement, our acceptance of payment from you, or our failure, refusal or neglect to exercise our rights under this Agreement does not constitute a waiver of another provision of this Agreement. **TO THE EXTENT PERMITTED BY LAW, YOU: (A) RELEASE US FROM ALL LIABILITY FOR CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES IN CONNECTION WITH THIS TRANSACTION OR THE RESERVATION OR USE OF A VEHICLE; AND (B) WAIVE ALL RECOURSE AGAINST US FOR CRIMINAL PROSECUTIONS WE TAKE AGAINST YOU FOR BREACH OF THIS AGREEMENT.** If a provision of this Agreement is deemed void the remaining provisions are valid and enforceable.