

Initial Safety Failure Incident & Repair Timeline

On Sunday, January 11, at approximately 3:00 PM, my 2024 Cadillac Escalade experienced a sudden and complete loss of propulsion while traveling approximately 60 miles per hour on Interstate 10 near the Grand Parkway. My family was present in the vehicle at the time.

Approximately three miles later, while continuing on [REDACTED] near Westgreen, the vehicle again experienced a loss of propulsion, requiring me to pull onto the freeway shoulder twice without power. This occurred in active traffic and created a serious safety hazard due to the vehicle's inability to accelerate or maintain speed.

The dealership was closed on Sunday and could not be contacted. On Monday, January 12, 2026, the vehicle again experienced a loss-of-propulsion condition and, due to safety concerns, was towed to Sewell Cadillac of Houston the same day.

On Wednesday, January 14, I was advised by the dealership that the vehicle would be ready by Monday, January 19. On Friday, January 16, I was informed that the expected completion date had shifted to Wednesday, January 21. As of this filing, the vehicle remains out of service.

The dealership has advised that internal engine damage was discovered, including metal shavings in the engine oil, and that an engine teardown and replacement is being performed.