

CUSTOMER #: [REDACTED]

[REDACTED]



12221 Katy Freeway
Houston, Texas 77079
281 496 8700

INVOICE

[REDACTED]
KATY, TX
HOME [REDACTED]
BUS: [REDACTED]

CONT: [REDACTED]
CELL: [REDACTED]

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SERVICE ADVISOR: 23082 Bianca Renee Donohu

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
SILVER	24	CADILLAC ESCALADE				23362/23402		
			PROMISED	P.O. NO.		PAYMENT	INV. DATE	
S			19:00 30JAN26	0.00			21JAN26	
R.O. OPENED		READY		OPTIONS: SOLD-STK:5262030 DLR:SCH				
18:07 12JAN26		12:13 21JAN26						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	ASM	B.					
	MISC	ASM	B.				
		16870	CC			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

B CUSTOMER STATES THE VEHICLE DIED WHILE DRIVING ON THE HIGHWAY. THE
CUSTOMER WAS ABLE TO START AGAIN BUT DIED AGAIN.
CAUSE: SPUN BEARING

4067490	ENGINE REPLACEMENT		
16870	WC		(N/C)
1	12740076	ENGINE	(N/C)
2	12682391	(S) GASKET	(N/C)
1	12735811	(S) FILTER	(N/C)
8	19432331	DEXOS1 Full Synth 0W20	(N/C)
1	12658178	(S) BELT KIT	(N/C)
1	12669858	(S) BELT	(N/C)
8	12626354	(S) GASKET	(N/C)
1	12679867	(S) GASKET	(N/C)
2	12657093	(S) GASKET	(N/C)
10	11546600	BOLT	(N/C)
1	12679463	(S) PIPE	(N/C)
1	12703668	(S) PIPE	(N/C)
1	15035747	(S) SEAL	(N/C)
1	15077362	(S) SEAL	(N/C)
1	12346290	COOLANT	(N/C)
1	85575817	W- (S) RADIATOR	(N/C)
1	85724972	(S) HOSE	(N/C)
1	13579648	(S) SEAL	(N/C)
1	13579646	(S) SEAL	(N/C)
1	13579649	(S) SEAL	(N/C)
1	13579648	(S) SEAL	(N/C)
6	11549180	(S) BOLT	(N/C)
2	12726902	(S) SEAL KIT	(N/C)

SLT ADD TIME

REPAIR AUTHORIZATION

I, as registered owner or authorized agent of the registered owner, hereby authorize Sewell Cadillac to perform repairs listed on this contract together with Parts, Materials, related sublet service, to drive the described vehicle as deemed necessary for test, and diagnostic purposes, all subject to terms detailed on back of this contract. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The seller, Sewell Cadillac, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Sewell Cadillac, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products, unless a written warranty by or service contract with the seller covering the described vehicle is delivered to buyer in conjunction with or within 90 days following sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS DISCOUNT/INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Sewell Cadillac Guarantees All Replaced Parts And Labor For 12 Months Or 12,000 Miles Whichever Occurs First.

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18:07 12JAN26 12:13 21JAN26

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		16870	WC				(N/C)
		SLD DIAGNOSIS TIME					
		16870	WC				(N/C)
		OLH OTHER LABOR HOURS					
		16870	WC				(N/C)
		FC: PART#: 12740076 COUNT: 1					
		CLAIM TYPE:					
		AUTH CODE:					

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

23362 SPUN BEARING 4067490

To Recover and Recharge R-1234yf A/C System GQSEDHCRF000001DB8S

VERIFY CUSTOMER CONCERN INSPECTED VEHICLE AND FOUND NOT ABLE TO

START. JUMP START VEHICLE AND CHECK FOR ANY DTCS, NONE FOUND. CHECK

BATTERY AND FOUND IT TO PROPER SPECS. CHECK BATTERY FUSE AND FOUND ALL

TO SPECS. TOOK AND OIL SAMPLE AND FOUND EXCESSIVE OIL DEBRI PRESENT.

PERFORM TEAR DOWN TO INSPECT AND FOUND SPUN BEARING PRESENT. DISSEMBLE

REST OF THE VEHICLE TO REMOVED AND REPLACED ENGINE. REPLACED ENGINE AND

ALL ONE TIME USED BOLTS AND GASKETS. ASSEMBLE VEHICLE BACK TO SPECS,

FILLED ALL FLUIDS. TEST DROVE VEHICLE FOR ANY DTCS OR LEAKS, NONE

FOUND. WORK COMPLETE.

NEW#N1252664N444X0021 OLD#N1240694MGPX0252 --- AUTHORIZATIUN FOR

5.2HRS OLH , 1.0 TO REASSEMBLE ENGINE CORE, 0.4HRS TO REPLACE RADIATOR

AND 3.8HRS TO REMOVE OIL PAN TO INSPECT FOR POINT OF FAILURE AND EXTENT

OF DAMAGE. Auth # 55807LASE

C CUSTOMER STATES THERE IS A SERVICE MESSAGE ADVISING TO PUSH TO START.

MISC CUSTOMER STATES THERE IS A SERVICE MESSAGE

ADVISING TO PUSH TO START.

16870	CC			0.00	0.00
-------	----	--	--	------	------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

23362 SEE LINE B

D CUSTOMER STATES THERE IS A SERVICE MESSAGE ABOUT CONIDTIONS NOT GOOD.

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SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS DISCOUNT/INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

MISC CUSTOMER STATES THERE IS A SERVICE MESSAGE
ABOUT CONIDITIONS NOT GOOD.

16870 CC 0.00 0.00 0.00 0.00 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
23362 SEE LINE B

E COMPLIMENTARY MULTI-POINT INSPECTION

MPI COMPLIMENTARY MULTI-POINT INSPECTION

16870 CC 0.00 0.00 0.00 0.00 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00
23402

F YOU CONSENT TO RECEIVING TEXTS FROM SEWELL ON YOUR CELL PHONE AT THE
NUMBER YOU HAVE PROVIDED. YOU AGREE THAT SEWELL MAY CONTACT YOU
REGARDING CUSTOMER SERVICE UPDATES OR OFFERS VIA TEXT. YOU MAY
OPT

TEXT YOU CONSENT TO RECEIVING TEXTS FROM SEWELL
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YOU REGARDING CUSTOMER SERVICE UPDATES OR
OFFERS VIA TEXT. YOU MAY OPT

16870 CC 0.00 0.00 0.00 0.00 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

G** ADDED OPERATION 55626A MR. MOUSAVI TEXTED ASM, BIANCA, AT 10:48A ON
1/13/26 AND ADDED A CONCERN. CUSTOMER STATES THE VEH HAD A LOSS
OF ACCELERATION/POWER WHILE DRIVING AT HIGHWAY SPEEDS -
CUSTOMER HAS AN OPEN GM CASE (87284353).

CAUSE: OPEN CIRCUIT

5430902 WIRE-TO-WIRE REPAIR

16870 WC

(N/C)

OLH OTHER LABOR HOURS

16870 WC

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

23362 CHAFFING WIRE CIRCUIT #
VERIFY CUSTOMER CONCERN INSPECTED VEHICLE AND FOUND DTC U0422 CHECK
SI FOR ANY BULLETINS AND FOUND. DOC# POSSIBLE CONCERN. REMOVED
CONNECTOR TO INSPECT FOR ANY WATER INTRUSION AND NONE FOUND. PROCEED
WITH DIAG TEST DROVE VEHICLE MULTIPLE TIMES AND NOTICE MULTIPLE LOSS
COMMUNICATION WITH SERIAL GATE WAY MODULE.. CHECK BATTERY AND FOUND
VOLTAGE TO BE TO PROPER SPECS. PROCEED DIAGNOSING USING DOC#5199730
CHECK POWER AND GROUND ON TERMINAL 1 FROM SERIAL GATEWAY AND FOUND
VOLTAGE FLUCTUATING WHEN PERFORMING WIGGLE TEST. DISSEMBLE VEHICLE TO
GAIN ACCESS TO TRANSMISSION CONTROL MODULE AND PERFORM END TO END TEST.
WHEN TESTING FOUND OL PRESENT WHEN HARNESS WAS MOVE FROM THE DASH AREA.
DISSEMBLE HARNESS TO INSPECT CIRCUIT AND FOUND CHAFFING WIRE PRESENT.
PROPERLY REPAIR WIRE AND ASSEMBLE VEHICLE BACK TO SPECS. VERIFY REPAIRS
VEHICLE IS NOW DRIVING TO SPECS. WORK COMPLETE.
6052531 E4 - AUTHORIZATION FOR 4.8HRS OLH TO CMPLTE DIAGNOSIS AND
GAINING ACCESS , SERIAL GATEWAY MODULE .7 TRANSMISSION CONTROL .9
CENTER CONSOLE 1.4 INSTRUMENT PANEL 3.1-- Auth # 55829L

ESTIMATE: 0.00

12JAN26 18:07 SA: 23082

CONTACT:

RS

SEWELL CADILLAC IS COMMITTED TO DELIVERING
100% SATISFACTION. IF FOR ANY REASON YOU ARE
NOT COMPLETELY SATISFIED, PLEASE GIVE OUR
MANAGEMENT STAFF A CALL AT 281-496-8700.
THANK YOU FOR BEING A SEWELL CUSTOMER!

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TOTAL CHARGES	0.00
LESS DISCOUNT/INS.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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